

DAFTAR PUSTAKA

- Aldag, R. J., Barr, S. H., & Brief, A. P. (1981). Measurement of Perceived Task Characteristics. *Psychological Bulletin*. Vol. 90, No.3 , 415-431.
- Apriwandi. (2011). *Pengembangan Sumber Daya Manusia, Edisi Revisi, Cetakan Ketiga*. Jakarta: PT. Rineka Cipta.
- Bandura. (1997). *Self Efficacy The Exercise of Control*. New York: W.H. Freeman and Company.
- Bolon, D. (1997). Organizational citizenship behavior among hospital employees: A multidimensional-analysis involving job satisfaction and organizational commitment. *Hospital & Health Services Administration* , 221-241.
- Brahmasari, I. A., & Suprayetno, A. (2008). Pengaruh Motivasi Kerja, Kepemimpinan dan Budaya Organisasi terhadap Kepuasan Kerja Karyawan serta Dampaknya pada Kinerja Perusahaan. *Jurnal Manajemen dan Kewirausahaan* , 10 (No.2), 124-135.
- Choi, J., Price, R., & Vinokur, A. (2003). Self-efficacy changes in groups: effects of diversity, leadership, and group climate. *Journal of Organizational Behavior* , 24, 357-372.
- Christopera, K.-A., Elstad, E., Trond, S., & Are, T. (2015). Explaining Motivational Antecedents of Citizenship Behavior among Preservice Teacher. *Education Sciences* , 5, 126-145.
- Colquitt, L., & Wesson. (2009). *Organizational Behaviour*. New York: McGraw-Hill.
- Conley, V. An investigation of organization based self esteem in an automotive manufacturing company. *Dissertation*. University of Phoenix, USA.
- Daft, R. L. (2002). *Manajemen. Edisi Kelima Jilid I*. Jakarta: Airlangga.
- Dyne, L. V., & Ang, S. (1998). Organizational Citizenship Behavior of Contingent Workers in Singapore. *Academy of Management Journal* , 41 (6), 692-703.
- Fadzilah, A. (2006). Analisis Pengaruh Pemberdayaan Karyawan dan Self efficacy terhadap Kinerja Karyawan Bagian Penjualan (Studi Kasus pada PT.

- Sinar Sosro Wilayah Pemasaran Semarang). *Jurnal Studi Manajemen & Organisasi*. Vol.2, No.1. , 12-27.y
- Fattah, N. (2006). *Landasan Manajemen Pendidikan*. Bandung: PT. Remaja Rosdakrya.
- Feist, J., & Feist, J. G. (2008). *Theories of Personality*. (Santoso, Penyunt.) Yogyakarta: Pustaka Pelajar.
- Ferdinand, A. (2002). *Structural Equation Modelling dalam Penelitian Manajemen*. Semarang: Badan Penerbit Universitas Diponegoro.
- Frayne , C.A & Latham, G.P (1987). *Application of Social Learning Theory to Employee Self Maanagement of Attendance, Journal of Applied Psychology. Personnel Psychology*
- George, J., & Jones, G. (2005). *Understanding and Managing Organizational Behaviour (4th ed)*. New Jersey: Upper Saddle River.
- Habe, H. (2008). Pengaruh Pendelegasian Wewenang dalam Meningkatkan Efektivitas Kerja Karyawan PT. Telekomunikasi Indonesia (Persero) Cabang Lampung. *Jurnal Sains dan Inovasi V* , 127-133.
- Hardaningtyas, D. (2004). Pengaruh Tingkat Kecerdasan Emosi dan Sikap pada Budaya Organisasi terhadap Organizational Citizenship Behavior (PWO) Pegawai PT (PERSERO) PELABUHAN INDONESIA III. *Tesis . Magister*
- Hariandja, M. T. (2002). *Manajemen Sumber Daya Manusia*. Jakarta: Grasindo.
- Hariandja, M. T. (2003). *Manajemen Sumber Daya Manusia*.
- Harwiki, W. (2013). Influence of Servant Leadership to Motivation, Organization Culture, Organizational Citizenship Behavior (PWO), and Employee's Performance in Outstandinig Cooperatives East Java Province, Indonesia. *IOSR Journal of Business and Management (IOSR-JBM)* , 8 (5), 50-58.
- Hasibuan, M. (2003). *Manajemen Sumber Daya Manusia*. Jakarta: PT. Erlangga
- Hasibuan, M. S. (2007). *Manajemen Dasar, Pengertian, dan Masalah*. Jakarta: PT. Bumi Aksara.
- Hasibuan. (2001). *Manajemen Sumber Daya Manusia, Edisi Revisi*. Jakarta: Bumi Aksara.

- Hui, C., Lee, C., & Rousseau, D. (2004). Psychological contract and organizational citizenship behavior in China: investigating generalizability and instrumentality. *Journal Appl Physcho* , 89 (2), 311-21.
- Ivancevich, J. M., Konopaske, R., & Matteson, M. T. (2007). *Perilaku dan Manajemen Organisasi*. Jakarta: Erlangga.
- Koontz, H., O'Donnell, C., & Weihrich, H. (1998). *Management*. Englewood Cliffs: McGraw-Hill.
- Leatvit, H. J. (2006). *Psikologi Manajemen*. Jakarta: Erlangga.
- Luthans, F. (2005). *Organizational Behavior* (Vol. 10th edition). Boston: McGraw-Hill.
- Mangkunegara. (2011). *Manajemen Sumber Daya Manusia, Edisi Kesepuluh*. Bandung: PT. Remaja Rosda Karya.
- Mariela, P.-I. (2014). Organizational Citizenship Behaviour, work satisfaction, and employees' personality. (D. C. Dr Mihaela Chraif, Penyunt.) *Procedia-Social and Behavioral Sciences* , 127, 489-493.
- Morrison, E. W. (1994). Role Definition and Organizational Citizenship Behavior: The Importance of the Employee's Perspective. *Academy of Management Journal*. Vol.37 , 1543-1567.
- Mulyadi, & Setyawan, J. (2001). *Sistem Perencanaan dan Pengendalian Manajemen*. Jakarta: Salemba Empat.
- Nawawi, H. H. (2006). *Manajemen Sumber Daya Manusia untuk Bisnis yang Kompetitif*. Yogyakarta: Gajah Mada University Press.
- Nazaruddin, I. (1998). Pengaruh Desentralisasi dan Karakteristik Informasi Sistem Akuntansi Manajemen Terhadap Kinerja Manajerial. *JRAI* , 1 (No.2).
- Neil, C. C., & Snizek, W. E. (1988). Gender as a Moderator of Job satisfaction: a Multivariate Assessment. *Work and Occupations* , 15 (2), 201-219.
- Notoatmojo. (2002). *Metodologi Penelitian Kesehatan*. Jakarta: Rineka Cipta.
- Oren, L., Tziner, A., Nahshon, Y., & Sharoni, G. (2013). Relations Between PWO's, Organizationl Justice, Work Motivation and Self Efficacy. *Amfiteatru Economic* , XV (34), 505-516.

- Organ, D. W. (1988). *Organizational Citizenship Behavior: The Good Soldier Syndrome*. Lexington: MA: Lexington Books.
- Organ, D. W., Podsakoff, P. M., & MacKenzie, S. (2006). *Organizational Citizenship Behavior: Its Nature, Antecedents, and Consequences*. California: Sage Publication, Inc.
- Podsakoff, P., Ahearne, M., & MacKenzie, S. (1997). Organizational citizenship behavior and the quantity and quality of work group performance. *Journal of Applied Psychology* , 262-270.
- Podsakoff, P., MacKenzie, S., & Bommer. (1996). Transformational leader behaviours and substitutes for leadership as determinants of employee satisfaction, commitment, trust, PWO. *Journal of Management* , 22 (2), 259-298.
- Podsakoff, P., MacKenzie, S., Paine, J., & Bachrach, D. (2000). Organizational citizenship behaviors: A critical review of the theoretical and empirical literature and suggestions for future research. *Journal of Management* , 26 (3), 513-563.
- Rayadi. (2012). Faktor Sumber Daya Manusia yang Meningkatkan kinerja Karyawan dan Perusahaan di Kalbar. *Jurnal EKSOS, Vol.8, No.2, ISSN 1693-9093* , 114-119.
- Rioux, S., & Penner, L. (2001). The causes of Organizational Citizenship Behavior: a motivational analysis. *Journal of Applied Psychology* , 86 (6), 1306-1314.
- Robbin, S. (2006). *Perilaku Organisasi*. Jakarta: Salemba Empat.
- Robbins, S. P. (2008). *Perilaku Organisasi*. Jakarta: Salemba Empat.
- Robbins, S., & Timothy, A. J. (2008). *Perilaku Organisasi. Edisi Kedua Belas*. Jakarta: Salemba Empat.
- Sangmook, K. (2006). *Organizational Citizenship Behavior: the Good Soldier Syndrome*. Lexington: Lexington book.
- Saydam, G. (2006). *Built-In Training-Jurus Jitu Mengembangkan Profesionalisme SDM*. Bandung: PT. Remaja Rosdakarya.
- Sekaran, U. (2006). *Metodologi Penelitian Untuk Bisnis. Edisi 4*. Jakarta: Salemba Empat.

- Sheikh, I. N. (2015). The Impact of Perfectionism and Self Efficacy on Organizational Citizenship Behaviour (PWO). *International Journal of Current Research* , 7 (02), 13044-13047.
- Simon, A. H. (2004). *Perilaku Administrasi*. Jakarta: PT. Bumi Aksara.
- Sims, R. L., & Keenan, J. P. (1998). Predictors of external whistleblowing: Organizational and Intrapersonal Variables. *Journal of Business Ethics* , 17 (4), 411-421.
- Skaalvik, E. M., & Skaalvik, S. (2010). Teacher Self Efficacy and Teacher Burnout: A Study Relations. 26.
- Skaalvik, E. M., & Skaalvik, S. (2010). Teacher Self Efficacy and Teacher Burnout: A Study Relations. 26.
- Steers, R., & L.W., P. (1991). *Motivation and Work Behavior* (Vol. (5th edition)). New York, USA: McGraw-Hill, Inc.
- Steers, R., & L.W., P. (1991). *Motivation and Work Behavior* (Vol. (5th edition)). New York, USA: McGraw-Hill, Inc.
- Strauser, D. R., Ketz, K., & Keim, J. (2002). The Relationship between Self Efficacy, Locus of Control and Work Personality (Self Efficacy and Locus of Control). *Journal of Rehabilitation* , 68 (No. 1).
- Sugiyono. (2007). *Statistik Untuk Penelitian*. Bandung: Alfabeta.
- Suling, Z., Tremaine, M., Rich, E., Allen, M., Linda, P., O'Sullivan, P., et al. (2008). Occurance and Effects of Leader Delegation in Virtual Teams. *Hawaii International Conference on System Sciences. Proceedings of the 41st*, hal. 1530-1605. Hawaii: IEEE.
- Sutarto. (2001). Studi EMpiris Faktor-faktor yang Mempengaruhi PWO. *Jurnal Siasat Bisnis* .
- Tambupolon, B. (2004). Analisis Pendelegasian Tugas dan Wewenang (Studi PT. Dwikarya Mudasena, Batam). *Tesis* . Medan: Universitas HKBP Nommensen Medan.
- Tannenbaum, S. I., Mathieu, J. E., Salas, E., & Bowers, A. C. (1991). Meeting Trainees Expectations Influence of Training Fulfillment on The Development of Commitment, Self Efficacy, and Motivation. *Journal of Applied Pschychology* , 759-769.

- Triyanto, A., & Santosa, E. C. (2009). PWO dan Pengaruhnya terhadap Keinginan Keluar dan Kepuasan Kerja Karyawan. *Jurnal Manajemen* , 7 (No.4).
- Tschannen-Moran, & M., G. C. (2004). Principial's sense of efficacy: Assessing a promising construct. *Journal of Educational Administration* , 573.
- Vigoda, E., & Goliembiewski, R. (2001). Citizenship Behavior and the Spirit of New Manaherialism. a theoritical Framework ad Challenge for Governance. *American Review of Public Administration* , 31 (3), 273-295.
- Wibowo. (2012). *Manajemen Kinerja*. Jakarta: Rajawali Press.
- Wibowo. (2012). *Manajemen Kinerja*. Jakarta: Rajawali Press.
- Williams, L. J., & Anderson, S. E. (1991). Job Satisfaction and Organizational Commitment as Predictors of Organizational Citizenship and In-Role Behaviors. *Jpurnal of Management* , 17 (3), 301-617.
- Winardi. (1992). *Manajemen Perilaku Organisasi*. Bandung: PT. Citra Aditya Bakti.
- Wulani, F. (2005). Sikap Kerja dan Implikasi dalam Pengelolaan Sumber Daya Manusia terhadap PWO. *Jurnal Studi Bisnis* .
- Yang, H., Kao, Y. H., & Huang, Y. (2006). The Job Self Efficacy and Job Involvement of Clinical Nursing Teachers. *Journal Nurs. Vol. 14, No.3* , 237-249.
- Yuwono, S., Susanto, K. P., & Ferdiana, V. (2014). Hubungan antara Motivasi Kerja dan Kepuasan Kerja dengan PWO. *Research Methods and Organizatioinal Studies*, (hal. 444-451).
- Zhang, S., Tremaine, M., Egan, R., Milewski, A., Plotnick, L., O'Sullivan, P., et al. (2008). Occurrence and Effects of Leader Delegation in Vurtual Teams. *Hawaii International Conference on system Sciences. ISSN 1530-1605. ISBN 0-7695-3075-3* (hal. 1-10). Hawaii: the IEEE Computer Society .