ABSTRACT

The purpose of this research is to investigate the influence of leadership, technology of information, and structure of organization on MMT Implementation to improve quality culture. General problem in this research are inconsistency in implementing the vision and mission of organization, external influences, limited operational cost of Police Academy, less of control function. While the problem from the side of leadership is less commitment of the leader in leadership in supporting the performance of organization. From the side of technology of information, it was found that there are some employees that can not operate the technology of information. From the structure of organization, it was found that there are unsupported sub divisions. This research is important in order to solve the problem in Police Academy Organization.

The sample used in this research are the 107 employees of Police Academy. Data collection technique by documentation, while questionnaire sent by writer straight ahead to respondent. So that writer could explain about the background and how to answer the questionnaire. This was meant to enlarge the possibilities to get the answer from respondent (respond rate) and reduce the possibilities of missed in filling the questionnaire caused by unclear information. The regression analysis technique using Statistical Package Social Science (SPSS) software to analyze the data.

The analysis results shows that leadership, technology of information, and structure of organization have influence in MMT implementation to improve quality culture. The implication of policy should establish an effective organizational system, in order to create a related job description between the employee. Beside of that, it is necessary to improve the authority of Police Academy in order to minimize dependency on the government. This is important because by doing this, the function that related to organization could become quickly, accurately and effectively. Leadership also need to improve. The leader must support the employee to develop the competency, knowledge and skill by training soft skill, brain storming and benchmarking with other organization. For the technology of information, Police Academy should give modern access for the employee, by using digital format and give trainings to the employee to support the use of existing information technology.

Key words : leadership, technology of information, organization structure, MMT Implementation and quality culture.