

DAFTAR PUSTAKA

- Brown, Gregory K, (2003), "The Impact of Market Orientation and Its Strategic Antecedents on Business Performance: Replication, Corroboration, and Extension of Recent Structural Equation Results", **ProQuest Dissertations and Theses**.
- Chapman, R.L., Soosay, C., & Kandampully, J, (2003), "Innovation in logistics services and the ne business model:A conceptual framework", **International journal of Physical Distribution & Logistics Management**, 33 (7), p. 630 – 650.
- Ferdinand , Augusty, (2002), "Structural Equation Modeling Dalam Penelitian Manajemen", **Badan Penerbit Universitas Diponegoro**.
- Ferdinand , Augusty, (2014), "Metode Penelitian Manajemen", **Badan Penerbit Universitas Diponegoro**.
- Flint, Daniel,J, Everth Larsson, Britta Gammelgaard, John T. Mentzer, (2005), "Logistics Innovation : A Customer Value – Oriented Social Process", **Journal of Business Logistics**, Vol.26, No. 1.
- Flint, Daniel,J, Everth Larsson, Britta Gammelgaard, (2008), "Exploring Processes for Customer Value Insights,Supply Chain Learning and Innovation : An International Study", **Journal of Business Logistics**, Vol.29, No.1.
- Ghozali, Imam, (2014), "Model Persamaan Struktural Konsep dan Aplikasi dengan Program AMOS 22.0" , **Badan Penerbit Universitas Diponegoro**.
- Grawe, Scott J, (2009), "Logistics Innovation : A Literature-Based Conceptual Framework", **The International Journal of Logistics Management**, Vol.20, No. 3.
- Hitt, Michael, R. Duane Ireland, Robert E. Hoskisson, (2013), "Strategic Management", **Thomson Higher Education**.
- Joon, Lee Jai, (2008), "Corporate Strategic Action Portfolios and Firm Performance in The US Telecom Industry (1984-2004)", **ProQuest Dissertations and Theses**.
- McDermott, Christopher M & Daniel I Prajogo, (2012), "Service Innovation and Pervormance in SMEs", **International Journal of Operations & Production Management**, Vol. 32, No. 2, pp. 216 – 237.
- Sakchutchawan , Sut , (2011), "Innovation and competitive advantage : Model and implementation for global Logistics", **International Business Research**, Vol. 4, No.3, (Juli), p.10 - 21.
- Soosay, Claudine A&Paul, W,Hyland, (2004), "Driving Innovation in Logistics : Case Studies in Distribution Centres", **Creativity and Innovation Management**, Vol.13, No.1, (March).
- Tatic, Kasim , Phd, Merima Cinjarevuc, MSc, Armin Avdic, MSc, (2010), "Knowledge Management And Firm Performance", **Fifth International Conference of The Scool of Economics and Business in Sarajevo**.

- Theriou, Nikolaos, Dimitrios Maditinos, Georgios Theriou, (2011), "Knowledge Management Enabler Factors and Firm Performance : An Empirical Research of the Greek Medium and Large Firms", **European Research Studies**, Vol. 14, Issue 2.
- Tsai, Wenpai, (2002), "Social Structure of "coopetition" within a Multiunit Organization : Coordination, Competition and Intraorganizational Knowledge Sharing", **Organization Science**, Vol. 13, Issue no. 2, pp. 179 – 190.
- Tuan, Nham, Nguyen Nhan, Pham Giang, Nguyen Ngoc, (2016), "The Effects of Innovation on Firm Performance of Supporting Industries in Hanoi – Vietnam", **Journal of Industrial Engineering and Management**, Vol. 9, No. 2, p. 413 – 431.
- Wagner, Stephan M, (2008), "Innovation Management in the German Transportation Industry", **Journal of Business Logistics**, Vol. 29, Issue. 2.
- Wang, Catherine L, G. Tomas M. Hult, David J. Ketchen, Jr., Pervaiz K. Ahmed, (2009), "Knowledge Management Orientation, Market Orientation and Firm Performance : An Integration and Empirical Examination", **Journal of Strategic Marketing**, 17(2) : 147 – 170.
- Y Lee, Bruce G, (2012), "The Determinants of Consumer Attitude Toward Service Innovation – The Evidence of ETC System in Taiwan", **Journal of Services Marketing**, Vol.26, No. 1.
- Yazhou, Wang & Lin Jian, (2013), "An Empirical Research on Knowledge Management Orientation and Organizational Performance : The Mediating Role of Organizational Innovation", **African Journal of Business management**, Vol.7 (8),pp.604 – 612.
- Yu Lin, Chieh & Yi Hui Ho, (2007), "Technological Innovation for China's Logistics Industry", **Journal of Technology Management & Innovation**, Vol.2, Issue.4.
- Yu Lin, Chieh, (2006), "The Adoption of Innovative Information Technologies by Logistics Service Providers in Taiwan", **International Journal of the Information Systems for Logistics and Management**, Vol.1, No.2, p.89 – 97.