

DAFTAR PUSTAKA

- Abdullahi, M. S., Raman, K., & Solarin, S. A. (2021). Mediating role of employee engagement on the relationship between succession planning practice and employee performance in academic institutions: PLS-SEM approach. *Journal of Applied Research in Higher Education*. <https://doi.org/10.1108/JARHE-02-2021-0056>
- Ahmed, T. (2020). Impact of employees engagement and knowledge sharing on organizational performance: Study of HR challenges in COVID-19 pandemic. *Human Systems Management*. <https://doi.org/10.3233/HSM-201052>
- Anitha; J. (2014). Determinants of Employee Engagement And Their Impact on Employee Performance. *International Journal of Productivity and Performance Management*, 63(3), 308–323. <https://doi.org/10.1108/IJPPM-01-2013-0008>
- Bakker, A. B., & Demerouti, E. (2007). The Job Demands-Resources Model: State of The Art. *Journal of Managerial Psychology*, 22(3), 309–328. <https://doi.org/10.1108/02683940710733115>
- Brown, S., McHardy, J., Mcnabb, R., & Taylor, K. (2009). For Excellent Comments. The Normal Disclaimer Applies. C. In *Journal of Economics & Management Strategy* (Vol. 20, Issue 3). Wiley Periodicals, Inc.
- Burnett, J. R., & Lisk, T. C. (2019). The Future of Employee Engagement: Real-Time Monitoring and Digital Tools for Engaging a Workforce. *International Studies of Management and Organization*, 49(1), 108–119. <https://doi.org/10.1080/00208825.2019.1565097>
- Chan, A. J., Hooi, L. W., & Ngui, K. S. (2021). Do Digital Literacies Matter in Employee Engagement in Digitalised Workplace? *Journal of Asia Business Studies*, 15(3), 523–540. <https://doi.org/10.1108/JABS-08-2020-0318>
- Chanana, N., & Sangeeta. (2021). Employee engagement practices during COVID-19 lockdown. *Journal of Public Affairs*, 21(4). <https://doi.org/10.1002/pa.2508>
- Cijan, A., Jenič, L., Lamovšek, A., & Stemberger, J. (2019). How digitalization changes the workplace. *Dynamic Relationships Management Journal*, 8(1), 3–12. <https://doi.org/10.17708/DRMJ.2019.v08n01a01>
- Colbert, A., Yee, N., & George, G. (2016). The Digital Workforce And The Workplace Of The Future. In *Academy of Management Journal* (Vol. 59, Issue 3, pp. 731–739). Academy of Management.
- <https://doi.org/10.5465/amj.2016.4003>

- De Bruyne, E. &, & Gerritse, D. (2018). Exploring The Future Workplace: Results of The Futures Forum Study. *Journal of Corporate Real Estate*, 20(3), 196–213. [https://doi.org/https://doi.org/10.1108/JCRE-09-2017-0030](https://doi.org/10.1108/JCRE-09-2017-0030)
- Dittes, S., Richter, S., Richter, A., & Smolnik, S. (2019). Toward The Workplace of The Future: How Organizations Can Facilitate Digital Work. *Business Horizons*, 62(5), 649–661. <https://doi.org/10.1016/j.bushor.2019.05.004>
- Ghozali, I., & Latan, H. (2015). *Partial Least Squares Konsep, Teknik dan Aplikasi Menggunakan Program SmartPLS 3.0*. Badan Penerbit - Undip.
- Gull, I. A., Khan, A., & Sheikh, A. M. (2020). Employee Engagement-Performance Relationship Through Innovative Work Behaviour and Intention To Stay. *International Journal of ...*, 12(4), 79–88. <http://search.proquest.com/openview/403288e6e7af35fc88d14b4ae85849c5/1?pq-origsite=gscholar&cbl=2032142>
- Hicks, M. (2019). Why The Urgency of Digital Transformation is Hurting The Digital Workplace. *Strategic HR Review*, 18(1), 34–35. <https://doi.org/10.1108/shr-02-2019-153>
- Hyland, P., Caputo, A. W., & Reeves, D. (2018). Understanding New Era Workplace Relationships: Insights from Employee Engagement Research. In *Industrial and Organizational Psychology* (Vol. 11, Issue 3, pp. 523–530). Cambridge University Press. <https://doi.org/10.1017/iop.2018.106>
- Jesuthasan, R. (2017). HR's New Role: Rethinking and Enabling Digital Engagement. *Strategic HR Review*, 16(2), 60–65. <https://doi.org/10.1108/shr-01-2017-0009>
- Khan, W. A. (1990). Psychological Conditions of Personal Engagement and Disengagement at Work. *Academy of Management Journal*, 33(4), 682–724. [https://doi.org/https://doi.org/10.5465/256287](https://doi.org/10.5465/256287)
- Koopmans, L., Bernaards, C., Hildebrandt, V., Van Buuren, S., Van Der Beek, A. J., & de Vet, H. C. w. (2012). Development of an individual work performance questionnaire. *International Journal of Productivity and Performance Management*, 62(1), 6–28. <https://doi.org/10.1108/17410401311285273>
- Koopmans, L., Bernaards, C. M., Hildebrandt, V. H., Lerner, D., De Vet, H. C. W., & Van Der Beek, A. J. (2014). Responsiveness of The Individual Work Performance Questionnaire. *BioMed Central Public Health*, 14(3), 513. <https://doi.org/10.3233/WOR-152237>
- Koopmans, L., Bernaards, C. M., Hildebrandt, V. H., Schaufeli, W. B., De Vet, H. C. W., Henrica, C. W., & Van Der Beek, A. J. (2011). Conceptual frameworks of individual work performance: A systematic review. *Journal of Occupational*

- and Environmental Medicine*, 53(8), 856–866.
<https://doi.org/10.1097/JOM.0b013e318226a763>
- Kozanoglu, D. C., & Abedin, B. (2020). Understanding the role of employees in digital transformation: conceptualization of digital literacy of employees as a multi-dimensional organizational affordance. *Journal of Enterprise Information Management*. <https://doi.org/10.1108/JEIM-01-2020-0010>
- Kumar, V., & Pansari, A. (2015). Measuring The Benefits of Employee Engagement. *MIT Sloan Management Review*, 56(4), 67–72.
- Kuusisto, M. (2015). Effects of Digitalization on Organizations. *International Journal of Management (IJM)*, 12(1), 1665–1689.
- Martínez-Caro, E., Cegarra-Navarro, J. G., & Alfonso-Ruiz, F. J. (2020). Digital technologies and firm performance: The role of digital organisational culture. *Technological Forecasting and Social Change*, 154(June 2019), 119962. <https://doi.org/10.1016/j.techfore.2020.119962>
- Meyer, S. C., & Hünefeld, L. (2018). Challenging Cognitive Demands at Work, Related Working Conditions, and Employee Well-Being. *International Journal of Environmental Research and Public Health*, 15(12). <https://doi.org/10.3390/ijerph15122911>
- Okkonen, J., Vuori, V., & Palvalin, M. (2019). Digitalization Changing Work: Employees' View on the Benefits and Hindrances. In *Advances in Intelligent Systems and Computing* (Vol. 918). Springer International Publishing. https://doi.org/10.1007/978-3-030-11890-7_17
- Oldham, G. R., & Da Silva, N. (2015). The impact of digital technology on the generation and implementation of creative ideas in the workplace. *Computers in Human Behavior*, 42, 5–11. <https://doi.org/10.1016/j.chb.2013.10.041>
- Orhan, M. A., Castellano, S., Khelladi, I., Marinelli, L., & Monge, F. (2021). Technology Distraction at Work. Impacts on Self-regulation and Work Engagement. *Journal of Business Research*, 126, 341–349. <https://doi.org/10.1016/j.jbusres.2020.12.048>
- Ratna, R., & Kaur, T. (2016). The impact of Information Technology on Job Related Factors like Health and Safety, Job Satisfaction, Performance, Productivity and Work Life Balance. *Journal of Business & Financial Affairs*, 05(01). <https://doi.org/10.4172/2167-0234.1000171>
- Retnawati, H. (2016). *Analisis Kuantitatif Instrumen Penelitian*. Parama Publishing.
- Ricci, F., Scafarto, V., Ferri, S., & Tron, A. (2020). Value relevance of digitalization: The moderating role of corporate sustainability. An empirical

- study of Italian listed companies. *Journal of Cleaner Production*, 276, 123282. <https://doi.org/10.1016/j.jclepro.2020.123282>
- Saks, A. M. (2019). Antecedents and Consequences of Employee Engagement Revisited. *Journal of Organizational Effectiveness*, 6(1), 19–38. <https://doi.org/10.1108/JOEPP-06-2018-0034>
- Schaufeli, B. W., Bakker, A. B., & Van Rhenen, W. (2009). How Changes in Job Demands and Resources Predict Burnout, Work engagement, and Sickness Absenteeism. *Journal of Organizational Behavior*, 30, 893–917.
- Schaufeli, W. B., Bakker, A. B., & Salanova, M. (2006). The Measurement of Work Engagement With a Short Questionnaire: A Cross-National Study. *Educational and Psychological Measurement*, 66(4), 701–716. <https://doi.org/10.1177/0013164405282471>
- Sugiyono. (2016). *Metode Penelitian Pendidikan: Pendekatan Kuantitatif, Kualitatif dan R&D*. Alfabeta.
- Tan, B. C. C., Pan, S. L., & Hackney, R. (2010). The strategic implications of web technologies: A process model of how web technologies enhance organizational performance. *IEEE Transactions on Engineering Management*, 57(2), 181–197. <https://doi.org/10.1109/TEM.2009.2023130>
- Truant, E., & Broccardo, L. (2021). *Technological Forecasting & Social Change Digitalisation boosts company performance : an overview of Italian listed companies*. 173(August). <https://doi.org/10.1016/j.techfore.2021.121173>
- Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User Acceptance of Information Technology: Toward A Unified View. *Management Information Systems Research Center, University of Minnesota Is Collaborating with JSTOR to Digitize, Preserve and Extend Access to MIS Quarterly*, 27(3), 425–478.
- Vuori, V., Helander, N., & Okkonen, J. (2020). Correction to: Digitalization in knowledge work: the dream of enhanced performance (Cognition, Technology & Work, (2019), 21, 2, (237-252), 10.1007/s10111-018-0501-3). *Cognition, Technology and Work*, 22(2), 427–433. <https://doi.org/10.1007/s10111-019-00543-w>
- Widyastuti, T., & Hidayat, R. (2018). Adaptation of Individual Work Performance Questionnaire (IWPQ) into Bahasa Indonesia. *International Journal of Research Studies in Psychology*, 7(2). <https://doi.org/10.5861/ijrsp.2018.3020>
- Zhou, Y., Liu, G., Chang, X., & Wang, L. (2021). The impact of HRM digitalization on firm performance: investigating three-way interactions. *Asia Pacific Journal of Human Resources*, 59(1), 20–43. <https://doi.org/10.1111/1744-7941.12258>