DAFTAR PUSTAKA

Abraham, R. (1997). Thinking styles as moderators of role stressor-job satisfaction relationships. *Leadership & Organization Development Journal*, *18*(5), 236-243.

Aghaz, A., & Sheikh, A. (2016). Cyberloafing and job burnout: An investigation in the knowledge-intensive sector. *Computers in Human Behavior*, *62*, 51-60.

Agustina, L. (2011). Pengaruh Konflik Peran, Ketidakjelasan Peran, dan Kelebihan Peran terhadap Kepuasan Kerja dan Kinerja Auditor (Penelitian pada Kantor Akuntan Publik yang Bermitra dengan Kantor Akuntan Publik Big Four di Wilayah DKI Jakarta). *Jurnal Akuntansi*, *1*(1), p-40.

Ahmad, Z., & Jamaluddin, H. (2009). Employees' attitude toward cyberloafing in Malaysia. In *Creating Global Economies through Innovation and Knowledge Management: Theory and Practice—Proceedings of the 12th International Business Information Management Association Conference*(pp. 409-418).

Antoniou, A. S., Polychroni, F., & Vlachakis, A. N. (2006). *Gender and age differences in occupational stress and professional burnout between primary and high - school teachers inGreece*. Journal of Managerial Psychology, 21 (7), 682-690.

Arikunto, Suharsimi. (2003). *Prosedur penelitian suatu praktek*. Jakarta:Bina Aksara.

Askew, Kevin Landon .2012. The relationship Between Cyberloafing and Task Performance and an Examination of Theory of Palnned Behavior as a Model of Cyberloafing. University of South Florida . Dissertation

Bacharah, S., Bamberger, P., dan Conley, S. (1991), Work-Home conflict among nurses and engineers: Mediating the impact of role stress on burnout and satisfaction at work, *Journal of Organizational Behavior,* Vol.12, hal. 39-53.

Bhanugopan, R., & Fish, A. (2006). An empirical investigation of job burnout among expatriates. *Personnel Review*, *35*(4), 449-468.

Blanchard, Anita L & Christine A Henle . 2008. Correlates of Different Form of cyberloafing : The role of norm and external locus of control. Computers in human behaviour 24 (2008) 1067 – 1084.

Boles, J. S., Johnston, M. W., & Hair Jr, J. F. (1997). Role stress, work-family conflict and emotional exhaustion: Inter-relationships and effects on some work-related consequences. *Journal of Personal Selling & Sales Management*, *17*(1), 17-28.

Bolino, Mark C & William H Turnley.2005. The Personal Costs of citeenship behaviour : The Relationsip Between Individual Initiative and Role Overload, Job Stress, and Work Family Conflict. Journal of Applied Pschology .Vol.90, No.4, 740-748

Cahyono, Dwi. Imam Ghozali.(2002).*Pengaruh jabatan, budaya organisasional dan konflik peran terhadap hubungan kepuasan kerja dan komitmen organisasi*. Jurnal Riset Akuntansi Indonesia. Vol 5, No 3. September 2003.Hal 341 – 364.

Carnicer, M.P., Sanches, A.M., dan Perez, M.P. (2004), Work family conflict in a Southern European Country, *Journal of Managerial Psychology*, Vol. 19, No. 5, hal. 466-489.

Conroy, D. L., & Hess, K. M. (1992). *Officers at risk: How to identify and cope with stress*. Placerville, CA: Custom Publishing Company.

Crawford, E. R., LePine, J. A., & Rich, B. L. (2010). Linking job demands and resources to employee engagement and burnout: a theoretical extension and meta-analytic test.

De Luis Carnicer, M., Sánchez, A., Pérez, M.,& Jiménez, M. (2004). *Work -family conflict in a southern European country: The influence of job - related and non - related factors. Journal of Managerial Psychology*,19 (5), 466 - 489.

Effendi ,E. Usman & Praja.(1985).*Pengantar psikologi*, Penerbit Angkasa, Bandung.

Farber. (1985). *The measurement of experienced burnout. Journal of Occupational Behavior*.Vol.2,99-113.

Farber, B. A. (1991). *Crisis in education: Stress and burnout in the American teacher*. Jossey-Bass.

Ferdinand, A. (2002). SEM dalam Penelitian Manajemen: Edisi 2. *Semarang: Badan Penerbit Universitas Semarang.*

Freudenberger, H. J., & Richelson, G. (1981). *Burn-out: The high cost of high achievement*. Bantam Books.

Garrosa, E., Rainho, C., Moreno-Jiménez, B., & Monteiro, M. J. (2010). The relationship between job stressors, hardy personality, coping resources and burnout in a sample of nurses: A correlational study at two time points. *International journal of nursing studies*, *47*(2), 205-215.

Gehmeyr A. (1993). Burnout. http://www.anbg.gov.au/fun/burnout.html. (14 Aug 2000).

Gehmeyr. (2000). *Beating job burnout : How to transform work pressure into productivity*.Berkeley, CA : Robin Publication.

Ghozali,Imam.(2016). *Model Persamaan Struktural Konsep dan Aplikasi dengan Program AMOS 24(Edisi 7)* .Semarang:Universitas Diponegoro.

Giles, C. (2016). Undergraduate Students' Perceptions of Cyberloafing.

Goleman,D. (2001). *Emotional intelligence: Issues in paradigm building C Cherniss & D. Goleman (Eds) The Emotionally Intelligent Workplace*.San Francisco : Jossev – Bass.

Gruys, Mellisa & Paul R Sackett.2003 . *Investigating the dimensionality of counterproductive work behaviour*. International Journal of selection and assesment vol 11 no 1.

Hair, J. F., Anderson, R. E., Babin, B. J., & Black, W. C. (2010). *Multivariate data analysis: A global perspective* (Vol. 7). Upper Saddle River, NJ: Pearson.

Hardiyanti, Ranny. 2013. Burnout Ditinjau dari Big Five Factors Personality Pada Karyawan Kantor Pos Pusat Malang. ISSN:2302-8267, Vol01, No02, Agustus 2013

Henle, C. A., & Blanchard, A. L. (2008). The interaction of work stressors and organizational sanctions on cyberloafing. *Journal of Managerial Issues*, 383-400.
Hemin, J., & Aggeliki, T. 2014.Expressive Or Instrumental: A Dual-Perspective Model Of Personal Web Usage At Workplace.

Herdiati, Meilisa Fani.2014. Pengaruh Stressor Kerja dan Persepsi Sanksi Organisasi Terhadap Perilaku Cyberloafing di Universitas Jember. Universitas Jember.

Hudek-Knežević, J., Kalebić Maglica, B., & Krapić, N. (2011). Personality, organizational stress, and attitudes toward work as prospective predictors of professional burnout in hospital nurses. *Croatian medical journal*, *52*(4), 538-549.

Hsieh, Y. dan Hsieh, A. (2003), Does job standardization increase job burnout?, *International Journal of Manpower*, Vol. 24, No. 5, hal. 590-614.

Indriantoro, N., & Supomo, B. (1999). Metodologi Penelitian Bisnis Edisi Pertama. *Yogyakarta: Penerbit BPFE.*

Isaksson, K., & Johannson, G. (2003). Managing older employees after downsizing. *Scandinavian Journal of Management*, *19*(1), 1-15.

Jiang, H., & Tsohou, A. (2014). The dual nature of personal web usage at workplace: impacts, antecedents and regulating policies.

Kahn, R. L., Wolfe, D. M., Quinn, R. P., Snoek, J. D., & Rosenthal, R. A. (1964). Organizational stress: Studies in role conflict and ambiguity.

Khamisa, N., Peltzer, K., & Oldenburg, B. (2013). Burnout in relation to specific contributing factors and health outcomes among nurses: a systematic review. *International journal of environmental research and public health*, *10*(6), 2214-2240.

King, L., King, D., Leskin, G., & Foy, D. (1995). The Los Angeles Symptom Checklist: A self-report measure of posttraumatic stress disorder. Assessment, 2, 1–17.

Lambert, E. G., Hogan, N. L., & Griffin, M. L. (2007). The impact of distributive and procedural justice on correctional staff job stress, job satisfaction, and organizational commitment. *Journal of Criminal Justice*, *35*(6), 644-656.

Leiter, M. P., & Maslach, C. (1988). The impact of interpersonal environment on burnout and organizational commitment. *Journal of organizational behavior*, *9*(4), 297-308.

Liberman, Benjamin et al. 2011. Employee job attitudes and organizational characteristic as predictors of cyberloafing. Computers in human behavior 27(2011)2192-2199

Lim, V. K., & Chen, D. J. (2012). Cyberloafing at the workplace: gain or drain on work?. *Behaviour & Information Technology*, *31*(4), 343-353.

Luthans, Fred.(2005). *Perilaku organisasi, Edisi Sepuluh*, Diterjemahkan oleh : Vivin Andhika Yuwono; Shekar Purwanti; Th.Arie Prabawati; dan Winong Rosari. Penerbit Andi, Yogyakarta.

Maslach, C. (1998). A multidimensional theory of burnout. *Theories of organizational stress*, *68*

Maslach, Christina & Susan E Jackson.1981. The Measurement of Experienced Burnout. Journal Of Occupational Behaviour. Vol. 2, 99 -113

Maslach, C., Schaufeli, W. B., & Leiter, M. P. (2001). Job burnout. *Annual review of psychology*, *52*(1), 397-422.

Moeheriono. (2012). *Pengukuran kinerja berbasis kompetensi*. Jakarta: Raja Grasindo Persada.

Oravec, J.A., 2004. When work morphs into play: using constructive recreation to support the flexible workplace. In: M. Anandarajan, ed. Personal web usage in the workplace: a guide to effective human resource management. Hershey, PA: Idea Group Publishing

Ozler, Derya Ergun and Polat Gulcin.2012. *Cyberloafing Phenomenon In Organizations : Determinants and Impacts*. International Journal of Business and goverment studies .Vol 4, No.2, 2012 ISSN :2146-0744

Pines, A., & Aronson, E. (1983). Combatting burnout. *Children and Youth Services Review*, *5*(3), 263-275.

Pines, Ayala & Ditsa Kafry .1978. Occupational tedium in social service. National Association of Social Workers

Permatasari, M. (2010). *Pengaruh work stressorpada perilaku cyberloafingkaryawan dengan sanksi organisasi sebagai pemoderasi (Studi pada PT. PLN (PERSERO) APJ SURAKARTA)* , Universitas Sebelas Maret).

Piko, B. F. (2006). Burnout, role conflict, job satisfaction and psychosocial health among Hungarian health care staff: a questionnaire survey. *International journal of nursing studies*, *43*(3), 311-318.

Prijayanti, Isnia.2015. *Pengaruh Beban Kerja dan Dukungan Sosial Terhadap Burnout pada Karyawan PT X*. Universitas Islam Negeri Syarif Hidayatullah

Robbins,Stephen.P. (2006) .*Perilaku Organisasi* (Drs.BenjaminMolan) , Edisi Bahasa Indonesia,Klaten:PT Intan Sejati.

Runing Sawitri, H. S. (2012). Role of Internet experience in moderating influence of work stressor on cyberloafing. *Procedia-Social and Behavioral Sciences*, *57*, 320-324.

Schaufeli, W. B., Maslach, C. E., & Marek, T. E. (1993). *Professional Burnout: recent developments in theory and research*. Taylor & Francis.

Sekaran, Uma.(2015). *Metode Penelitian untuk Bisnis* Edisi 4.Buku 1.Jakarta : Salemba Empat.

Sekaran, Uma.(2015). *Metode Penelitian untuk Bisnis* Edisi 4.Buku 2.Jakarta : Salemba Empat.

Şen, E., Tozlu, E., Ateşoğlu, H., & Özdemir, A. (2016). The Effects Of Work Stress On Cyberloafing Behavior In Higher Education Institutions. *Social Sciences*, *1*, 523-535.

Siagian, Sondang P. (2011).*Manajemen sumber daya manusia*. Jakarta : Bumi Aksara.

Stoddart, S. R. (2016). The Impact Of Cyberloafing And Mindfulness On Employee Burnout.

Stoner, C. R., Hartman, R. I., & Arora, R. (1990). Work-home role conflict in female owners of small businesses: An exploratory study. *Journal of small business management*, *28*(1), 30.

Sugiyono, D. (1999). Metode Penelitian Bisnis. *CV Alvabeta, Jakarta*, *22*.

Sutjipto, "*Apakah anda mengalami burnout*", Departemen Pendidikan Nasional Republik Indonesia, 2001.

Thanacoody, P.R., Bartram, T., dan Casimir, G. (2009), *The Effect of Burnout and Supervisory Social Support on the Relationship between Work-Family Conflict 8 and Intention to Leave*, Journal of Health Organization and Management, Vol. 23, No. 1, hal. 53-69.

Vitak, J., Crouse, J., & LaRose, R. (2011). Personal *Internet use at work: Understanding cyberslacking*. Computers in Human Behavior, 27, 1751–1759.

Virick, M., Lilly, J., & Casper, W. (2007), *Doing more with less: An analysis of work life balance among layoff survivors*, Journal of Career Development International. Vol. 12, No 5.

Wolfe, D. M., & Snoek, J. D. (1962). *A study of tensions and adjustment under role conflict*. Journal of Social Issues, 18(3), 102-121.

Yagil, D., Luria, G., dan Gal, I. (2008), *Stressors and resources in customer service roles: Exploring the relationship between core selfevaluations and burnout*, International Journal of Service Industry Management, Vol. 19, No. 5, hal. 575-595.

Yürür, S., & Sarikaya, M. (2012). The effects of workload, role ambiguity, and social support on burnout among social workers in Turkey. *Administration in Social Work*, *36*(5), 457-478.

Zoghbi-Manrique-de-Lara, P. (2009). Inequity, conflict, and compliance dilemma as causes of cyberloafing. *International Journal of Conflict Management*, *20*(2), 188-201.