ABSTRACT

This research aims to determine how the influence of co-workers' support, perceived supervisory support, and transactional leadership on the desire to move with job satisfaction as an intervening variable in BLU UPTD Trans Semarang employees.

Data collection method is done by distributing questionnaires. The sample used in this study was 196 respondents with purposive sampling technique. The data analysis methods used in this research are outer model analysis, inner model analysis, bootstrapping hypothesis test, mediation test, and Variance Accounted For (VAF) analysis.

Based on the hypothesis analysis that has been done, the results show that coworkers support, perceived supervisor support, and job satisfaction have a negative and significant effect on the turnover intention, transactional leadership has a negative and insignificant effect on the turnover intention. Coworkers support, perceived supervisor support, and transactional leadership have positive and negative effects on job satisfaction. The mediation analysis that has been done shows that job satisfaction can only be a mediating variable between transactional leadership and turnover intention.

Keywords: Coworkers Support, Perceived Supervisor Support, Transactional Leadership, Turnover Intention, Job Satisfaction