

DAFTAR PUSTAKA

- Afdal, Z., Siwi, M. K., Kurniawati, T., & Marwan. (2021). The Impact of Perceived Risk, Satisfaction and Price Image on Repurchase Intention Using Mobile Commerce (M-Commerce). *Advances in Economics, Business and Management Research*, 192(Piceeba), 433–439. <https://www.atlantispress.com/proceedings/piceeba-21/125963945>
- Akturan, U., & Tezcan, N. (2012). Mobile banking adoption of the youth market: Perceptions and intentions. *Marketing Intelligence and Planning*, 30(4), 444–459. <https://doi.org/10.1108/02634501211231928>
- Alcazar, B. J., & Bradford, T. (2021). The Rise of Buy Now, Pay Later: Bank and Payment Network Perspectives and Regulatory Considerations. *Payment System Research Briefing, Federal Reserve Bank of Kansas City, Palmer*, 1–6. [https://www.kansascityfed.org/Payments Systems Research Briefings/documents/8536/PaymentsSystemResearchBriefing21AlcazarBradford1201_gIx89QT.pdf](https://www.kansascityfed.org/Payments%20Systems%20Research%20Briefings/documents/8536/PaymentsSystemResearchBriefing21AlcazarBradford1201_gIx89QT.pdf)
- Arahita, C. L., & Hatammimi, J. (2015). Factors Affecting the Intention to Reuse Mobile Banking Service. *International Journal of Research in Business and Social Science* (2147- 4478), 4(4), 15–23. <https://doi.org/10.20525/ijrbs.v4i4.15>
- Aren, S., Güzel, M., Kabadayı, E., & Alpkan, L. (2013). Factors Affecting Repurchase Intention to Shop at the Same Website. *Procedia - Social and Behavioral Sciences*, 99, 536–544. <https://doi.org/10.1016/j.sbspro.2013.10.523>
- Aslami, N., Apriani, A., Widayati, C. C., & Losi, R. V. (2022). THE ROLE OF TRUST IN MEDIATING PERCEIVED EASE OF USE, PERCEIVED RISK AND E-WOM ON PURCHASE INTENTION. *Jurnal Perspektif Manajerial Dan Kewirausahaan*, 2(2), 69–81.
- Asmoro, A. K., & Nuvriasari, A. (2022). KAJIAN MINAT BELI ULANG SECARA ONLINE PADA GENARASI Z DENGAN PERCEIVED RISK, KEPERCAYAAN, DAN GAYA HIDUP SEBAGAI VARIABEL ANTESEDEN. *Jurnal Ekonomi Dan Bisnis*, 11(4), 401–808.
- Ayu, I., Jayantari, A. U., Ayu, G., Giantari, K., & Setiawan, Y. (2021). Perceived Usefulness, Perceived Ease of Use, and Consumer Satisfaction on Repurchase Intention of Digital Wallet Service (e-wallet). *IOSR Journal of Business and Managemen*, 23(6), 56–61. <https://doi.org/10.9790/487X-2306015661>
- Bahar, S., Hadi, R., & Febrianto, A. (2020). Pengaruh Kualitas Layanan, Perceived Risk Terhadap Kepuasan Pengguna Dan Minat Membeli Kembali Pada Toko Online Bukalapak.COM. *Jurnal Bisnis Dan Pembangunan*, 9(2), 26–35.

- Bahl, R., & Kesharwani, Subodh. (2020). Impact of Perceived Risk and Trust on Online Shopping Behaviour: a Study From Indian Perspective. *International Journal of Management*, 11(12), 3549–3567. <https://doi.org/10.34218/ijm.11.12.2020.329>
- Bhukya, R., & Singh, S. (2015). The effect of perceived risk dimensions on purchase intention: An empirical evidence from Indian private labels market. *American Journal of Business*, 30(4), 218–230.
- Bregashtian, B., & Herdinata, D. C. (2021). The Effect of Perceived Ease of Use, Usefulness and Risk on Intention to Use the Go-Food Application in Surabaya and Sidoarjo. *KnE Social Sciences*, 2021, 169–183. <https://doi.org/10.18502/kss.v5i5.8807>
- Chen, H. F., & Chen, S. H. (2019). How website quality, service quality, perceived risk and customer satisfaction affects repurchase intension? a case of taobao online shopping. *ACM International Conference Proceeding Series*, 10–13. <https://doi.org/10.1145/3306500.3306571>
- Chin, A. G., Harris, M. A., & Brookshire, R. (2018). A bidirectional perspective of trust and risk in determining factors that influence mobile app installation. *International Journal of Information Management*, 39(May 2017), 49–59. <https://doi.org/10.1016/j.ijinfomgt.2017.11.010>
- Chiu, C. M., Hsu, M. H., Lai, H., & Chang, C. M. (2012). Re-examining the influence of trust on online repeat purchase intention: The moderating role of habit and its antecedents. *Decision Support Systems*, 53(4), 835–845. <https://doi.org/10.1016/j.dss.2012.05.021>
- Cho, M., Bonn, M. A., & Kang, S. (2014). Wine attributes, perceived risk and online wine repurchase intention: The cross-level interaction effects of website quality. *International Journal of Hospitality Management*, 43, 108–120. <https://doi.org/10.1016/j.ijhm.2014.09.002>
- Cho, Y. C., & Sagynov, E. (2015). Exploring Factors That Affect Usefulness, Ease Of Use, Trust, And Purchase Intention In The Online Environment. *International Journal of Management & Information Systems*, 2019(1). <https://doi.org/10.1021/acs.inorgchem.8b00815>
- Choi, M., Law, R., & Heo, C. Y. (2018). An Investigation of the Perceived Value of Shopping Tourism. *Journal of Travel Research*, 57(7), 962–980. <https://doi.org/10.1177/0047287517726170>
- Cuandra, F. (2022). The Effect of Paylater Payment Method Used in Online Impulsive Buying in Batam City. *SEIKO : Journal of Management & Business*, 5(1), 625–633.

- Davis, F. D. (1989). Perceived Usefulness, Perceived Ease of Use, and User Acceptance of Information Technology. *MIS Quarterly*, 13(3), 319–340. <https://doi.org/10.5962/bhl.title.33621>
- Den Hartog, D. N. (2017). Leadership and trust. *The Routledge Companion to Trust*, 455–468. <https://doi.org/10.4324/9781315745572>
- Deufel, P., Kemper, J., & Brettel, M. (2019). Pay now or pay later: A cross-cultural perspective on online payments. *Journal of Electronic Commerce Research*, 20(3), 141–154.
- Ferdinand, Agusty. (2014). Metode Penelitian Manajemen, Pedoman Penelitian Untuk Penulisan Skripsi, Tesis dan Disertasi Ilmu Manajemen. Semarang: Badan Penerbit Universitas Diponegoro.
- Filieri, R., Acikgoz, F., Ndou, V., & Dwivedi, Y. (2021). Is TripAdvisor still relevant? The influence of review credibility, review usefulness, and ease of use on consumers' continuance intention. *International Journal of Contemporary Hospitality Management*, 33(1), 199–223. <https://doi.org/10.1108/IJCHM-05-2020-0402>
- Fournier, S. (1998). Consumers and Their Brands: Developing Relationship Theory in Consumer Research. *Journal of Consumer Research*, 24(4), 343–353.
- Funder, P. D. H. J., Morgan, D., & Valizade, P. D. S. (2015). Brands & Consumer Trust Study. *European Brands Association*, 00(0), 1–37.
- Gao, S., Yang, X., Guo, H., & Jing, J. (2018). An Empirical Study on Users' Continuous Usage Intention of QR Code Mobile Payment Services in China. *International Journal of E-Adoption*, 10(1), 18–33. <https://doi.org/10.4018/ijea.2018010102>
- Ghozali, Imam. (2017). Model Persamaan Struktural, Konsep dan Aplikasi Dengan Program AMOS 24 Edisi 7. Semarang: Badan Penerbit Universitas Diponegoro.
- Gunawan, F., Ali, M. M., & Nugroho, A. (2019). Analysis of the Effects of Perceived Ease of Use and Perceived Usefulness on Consumer Attitude and Their Impacts on Purchase Decision on PT Tokopedia In Jabodetabek. *European Journal of Business and Management Research*, 4(5), 1–6. <https://doi.org/10.24018/ejbmr.2019.4.5.100>
- Ha, S., & Stoel, L. (2009). Consumer e-shopping acceptance: Antecedents in a technology acceptance model. *Journal of Business Research*, 62(5), 565–571. <https://doi.org/10.1016/j.jbusres.2008.06.016>
- Hamid, A. A., Razak, F. Z. A., Bakar, A. A., & Abdullah, W. S. W. (2016). The Effects of Perceived Usefulness and Perceived Ease of Use on Continuance

- Intention to Use E-Government. *Procedia Economics and Finance*, 35(October 2015), 644–649. [https://doi.org/10.1016/s2212-5671\(16\)00079-4](https://doi.org/10.1016/s2212-5671(16)00079-4)
- Han, M. C., & Kim, Y. (2017). Why Consumers Hesitate to Shop Online : Perceived Risk and Product Involvement on Tabao.com. *Journal of Promotion Management*, 23(1), 24–44. <https://doi.org/10.1080/10496491.2016.1251530>
- Hansen, J. M., Saridakis, G., & Benson, V. (2018). Risk, trust, and the interaction of perceived ease of use and behavioral control in predicting consumers' use of social media for transactions. *Computers in Human Behavior*, 80, 197–206. <https://doi.org/10.1016/j.chb.2017.11.010>
- Hellier, P. K., Geursen, G. M., Carr, R. A., & Rickard, J. A. (2003). Customer repurchase intention a general structural equation model. In *European Journal of Marketing* (Vol. 37, Issue 11/12). <https://doi.org/10.1108/03090560310495456>
- Hieronanda, A. T., & Nugraha, A. K. N. A. (2021). The Influence of Social Factors, Trust, Website Quality, and Perceived Risk on Repurchase Intention in E-Commerce. *Jurnal Bisnis Dan Manajemen*, 8(2), 321–335. <https://doi.org/10.26905/jbm.v8i2.6275>
- Ho, S. M., Ocasio, M., & Booth, C. (2017). Trust or Consequences ? Causal Effects of Perceived Risk and Subjective Norms on Cloud Technology Adoption. *Computers & Security*. <https://doi.org/10.1016/j.cose.2017.08.004>
- Hong, I. B., & Cho, H. (2011). The impact of consumer trust on attitudinal loyalty and purchase intentions in B2C e-marketplaces : Intermediary trust vs . seller trust. *International Journal of Information Management*, 31, 469–479. <https://doi.org/10.1016/j.ijinfomgt.2011.02.001>
- Huang, L. C., Gao, M., & Hsu, P. F. (2019). A study on the effect of brand image on perceived value and repurchase intention in ecotourism industry. *Ekoloji*, 28(107), 283–287.
- Iriani, S. S., & Andjarwati, A. L. (2020). Analysis of perceived usefulness, perceived ease of use, and perceived risk toward online shopping in the era of Covid-19 pandemic. *Systematic Reviews in Pharmacy*, 11(12), 313–320. <https://doi.org/10.31838/srp.2020.12.50>
- Jain, V., Malviya, B., & Arya, S. (2021). An Overview of Electronic Commerce (e-Commerce). *Journal of Contemporary Issues in Business and Government*, 27(3). <https://doi.org/10.47750/cibg.2021.27.03.090>
- Jatimoyo, D., Rohman, F., & Djazuli, A. (2021). The effect of perceived ease of use on continuance intention through perceived usefulness and trust : A study on Klikindomaret service users in Malang City. *INTERNATIONAL JOURNAL*

OF RESEARCH IN BUSINESS AND SOCIAL SCIENCE, 10(4), 430–437.

- Kahar, A., Wardi, Y., & Patrisia, D. (2019). The Influence of Perceived of Usefulness, Perceived Ease of Use, and Perceived Security on Repurchase Intention at Tokopedia.com. *Advances in Economics, Business and Management Research*, 64, 429–438. <https://doi.org/10.2991/piceeba2-18.2019.20>
- Kamalul Ariffin, S., Mohan, T., & Goh, Y. N. (2018). Influence of consumers' perceived risk on consumers' online purchase intention. *Journal of Research in Interactive Marketing*, 12(3), 309–327. <https://doi.org/10.1108/JRIM-11-2017-0100>
- Kamila, H. N., Usman, O., Bus, M., & Id, O. A. (2021). Effect of Promotion, Ease of Use & Consumer Confidence on Online Purchasing Decisions At Shopee. *Social Science Research Network, Elsevier*, 1–21.
- Kidane, T. T., & Sharma, R. R. K. (2016). Factors affecting consumers' purchasing decision through e-commerce. *Proceedings of the International Conference on Industrial Engineering and Operations Management*, 8-10 March, 159–165.
- Kim, Y., & Peterson, R. A. (2017). A Meta-analysis of Online Trust Relationships in E-commerce. *Journal of Interactive Marketing*, 38, 44–54. <https://doi.org/10.1016/j.intmar.2017.01.001>
- Ladkoom, K., & Thanasopon, B. (2020). Factors influencing reuse intention of e-payment in Thailand: A case study of promptpay. *ICEIS 2020 - Proceedings of the 22nd International Conference on Enterprise Information Systems*, 1(Iceis), 743–750. <https://doi.org/10.5220/0009410407430750>
- Lăzăroiu, G., Neguriță, O., Grecu, I., Grecu, G., & Mitran, P. C. (2020). Consumers' Decision-Making Process on Social Commerce Platforms: Online Trust, Perceived Risk, and Purchase Intentions. *Frontiers in Psychology*, 11(May), 1–7. <https://doi.org/10.3389/fpsyg.2020.00890>
- Li, X., Zhao, X., Xu, W. (Ato), & Pu, W. (2020). Measuring ease of use of mobile applications in e-commerce retailing from the perspective of consumer online shopping behaviour patterns. *Journal of Retailing and Consumer Services*, 55(January), 102093. <https://doi.org/10.1016/j.jretconser.2020.102093>
- Liu, Y., & Tang, X. (2017). The effects of online trust-building mechanisms on trust and repurchase intentions An empirical study on eBay. *Information Technology & PeoplePeople*, 31(3), 666–687. <https://doi.org/10.1108/ITP-10-2016-0242>
- Loh, Z., & Hassan, S. H. (2022). Consumers' attitudes, perceived risks and perceived benefits towards repurchase intention of food truck products. *British*

- Food Journal*, 124(4), 1314–1332. <https://doi.org/10.1108/BFJ-03-2021-0216>
- Lu, B., Fan, W., & Zhou, M. (2016). Social presence, trust, and social commerce purchase intention: An empirical research. *Computers in Human Behavior*, 56, 225–237. <https://doi.org/10.1016/j.chb.2015.11.057>
- Luh, N., Widya, P., Ayu, I. G., & Giantari, K. (2020). The Role of Trust Mediates the Effect of Perceived Ease of Use and Perceived Usefulness on Online Repurchase Intention. *American Journal of Humanities and Social Sciences Research (AJHSSR)*, 4(1), 374–381.
- Made, N., Febriani, A., Ketut, I. G. A., & Ardani, S. (2021). The Influence of Customer Experience, Ease of Use, and Trust on Repurchase Intention (Case Study of Tokopedia Consumers in Denpasar). *American Journal of Humanities and Social Sciences Research*, 5, 378–383. www.ajhssr.com
- Mahliza, F. (2020). Consumer Trust In Online Purchase Decision. *International Journal of Multidisciplinary Research (IJMR)*, 6(2). <https://doi.org/10.36713/epra2013>
- Marza, S., Idris, I., & Abror, A. (2019). The Influence of Convenience, Enjoyment, Perceived Risk, And Trust On The Attitude Toward Online Shopping. *Advances in Economics, Business and Management Research*, 64(2001), 588–597. <https://doi.org/10.2991/piceeba2-18.2019.40>
- Mayer, R. C., Davis, J. H., & Schoorman, F. D. (1995). Model of Trust Theory. *The Academy of Management Review*, 20(3), 709–734.
- Miao, M., Jalees, T., Zaman, S. I., Khan, S., Hanif, N., & Javed, M. K. (2021). The influence of e-customer satisfaction , e-trust and perceived value on consumer ' s repurchase intention in B2C e-commerce segment. *Asia Pacific Journal of Marketing and Logistics*. <https://doi.org/10.1108/APJML-03-2021-0221>
- Nangin, M. A., Barus, I. R. G., & Wahyoedi, S. (2020). The Effects of Perceived Ease of Use, Security, and Promotion on Trust and Its Implications on Fintech Adoption. *Journal of Consumer Sciences*, 5(2), 124–138. <https://doi.org/10.29244/jcs.5.2.124-138>
- Nindya, I., & Astuti, R. D. (2022). FACTORS AFFECTING INTENTION TO USE OF ONLINE INSTALLMENT PAYMENT PAYLATER. *International Conference on Family Business and Entrepreneurship*, 2021(July 2021), 1–7.
- Oliveira, T., Alhinho, M., Rita, P., & Dhillon, G. (2017). Modelling and testing consumer trust dimensions in e-commerce. *Computers in Human Behavior*, 71, 153–164. <https://doi.org/10.1016/j.chb.2017.01.050>
- Partha, C. I. P. C., & Jarta, I. M. (2022). Consumer Trust, Shopping Experience on Repurchase Intention of Product Advertised by Local Digital News Account

- on Instagram. *European Journal of Business and Management Research*, 7(2), 107–111.
- Paul, S. Y., & Boden, R. (2011). Size matters: The late payment problem. *Journal of Small Business and Enterprise Development*, 18(4), 732–747. <https://doi.org/10.1108/14626001111179776>
- Polcharoensuk, T., & Yousapornpaiboon, K. (2017). Factors affecting intention to repurchase for e-commerce in Thailand. *TAF, Journal of Administrative and Business Studies*, 3(4), 204–211.
- Prabowo, D. N. C. (2019). Pengaruh Perceived Risk dan Perceived Technology Terhadap Online Purchase Intention Pada Shopee Dengan Online Trust Sebagai Variabel Mediasi (Studi Empiris Terhadap Masyarakat Magelang. *Prosiding 2nd Business and Economics Conference In Utilizing of Modern Techonolgy*, 799–810.
- Rachmawati, I. K., Hidayatullah, S., Nuryanti, F., & Wulan, M. (2020). The effect of consumer confidence on the relationship between ease of use and quality of information on online purchasing decisions. *International Journal of Scientific and Technology Research*, 9(4), 774–778.
- Rahadian, F. D. M., & Hendrayati, H. (2021). Perceived Ease of Use on Purchase Intention of Mobile Commerce Application. *Advances in Economics, Business and Management Research*, 187(Gcbme 2020), 512–516.
- Rehman, S. U., Bhatti, A., Mohamed, R., & Ayoup, H. (2019). The moderating role of trust and commitment between consumer purchase intention and online shopping behavior in the context of Pakistan. *Journal of Global Entrepreneurship Research*, 9(1). <https://doi.org/10.1186/s40497-019-0166-2>
- Robinson, C. (2017). Disclosure of personal data in ecommerce: A cross-national comparison of Estonia and the United States. *Telematics and Informatics*, 34(2), 569–582. <https://doi.org/10.1016/j.tele.2016.09.006>
- Rosa, A., Widad, A., & Iisnawati. (2020). Influence of Perceived Value and Perceived Risk to Trust and the Implications on Buying Intention. *Advances in Economics, Business and Management Research*, 142, 423–427.
- Sari, R. (2021). Pengaruh Penggunaan Paylater Terhadap Perilaku Impulse Buying Pengguna E-Commerce di Indonesia. *Jurnal Riset Bisnis Dan Investasi*, 7(1), 44–57. <https://doi.org/10.35313/jrbi.v7i1.2058>
- Sari, S., & Tjini, A. (2013). Pengaruh Kepercayaan, Persepsi Kegunaan, Persepsi Kemudahan, dan Persepsi Kenyamanan terhadap Minat Penggunaan Sistem Internet Banking. *Jurnal Ilmiah Universitas Brawijaya*, 1, 1–21.

- Silva, J., Pinho, J. C., Soares, A., & Sá, E. (2019). Antecedents of online purchase intention and behaviour: Uncovering unobserved heterogeneity. *Journal of Business Economics and Management*, 20(1), 131–148. <https://doi.org/10.3846/jbem.2019.7060>
- Sugiyono. (2022). Metode Penelitian Kuantitatif, Kualitatif dan R&D. Bandung: Alfabeta.
- Sui, X., & Geng, X. (2021). Continuous usage intention to e-transaction cards in wholesale markets of agriproducts: empirical evidence from China. *Future Business Journal*, 7(1). <https://doi.org/10.1186/s43093-021-00056-x>
- Sullivan, Y. W., & Kim, D. J. (2018). Assessing the effects of consumers' product evaluations and trust on repurchase intention in e-commerce environments. *International Journal of Information Management*, 39(July 2017), 199–219. <https://doi.org/10.1016/j.ijinfomgt.2017.12.008>
- Suryana, P., & Dasuki, E. S. (2013). Analisis Faktor yang Mempengaruhi Keputusan Pembelian dan Implikasinya pada Minat Beli Ulang. *Trikonomika*, 12(2), 190. <https://doi.org/10.23969/trikononika.v12i2.479>
- Syaharani, D. P., & Yasa, N. N. K. (2022). The Role of Trust as Mediation between Perceived Usefulness and Perceived Ease of Use on Repurchase Intention. *European Journal of Development Studies*, 2(3), 36–40.
- Tam, C., Santos, D., & Oliveira, T. (2020). Exploring the influential factors of continuance intention to use mobile Apps: Extending the expectation confirmation model. *Information Systems Frontiers*, 22(1), 243–257. <https://doi.org/10.1007/s10796-018-9864-5>
- Taylor, J. W. (1974). The Role of Risk in Consumer Behavior. *American Marketing Association*, 38(2), 54–60. <https://doi.org/10.4324/9780203127216-24>
- Tho, N. X., Lai, M.-T., & Yan, H. (2017). The Effect of Perceived Risk on Repurchase Intention and Word – of – Mouth in the Mobile Telecommunication Market: A Case Study from Vietnam. *International Business Research*, 10(3), 8. <https://doi.org/10.5539/ibr.v10n3p8>
- Trinh, H. N., Tran, H. H., & Vuong, D. H. Q. (2020). Determinants of consumers' intention to use credit card: a perspective of multifaceted perceived risk. *Asian Journal of Economics and Banking*, 4(3), 105–120. <https://doi.org/10.1108/ajeb-06-2020-0018>
- Trivedi, S. K., & Yadav, M. (2020). Repurchase intentions in Y generation: mediation of trust and e-satisfaction. *Marketing Intelligence & Planning*, 38(4), 401–415. <https://doi.org/10.1108/MIP-02-2019-0072>
- Uma, Sekaran & Bougie, Roger. (2017) Metode Penelitian Untuk Bisnis. Jakarta:

Salemba Empat.

- Visakha, M. D., & Keni, K. (2022). The Impact of Security and Perceived Ease of Use on Reuse Intention of E-Wallet Users in Jakarta: The Mediating Rol of E-Satisfaction. *Proceedings of the 3rd Tarumanagara International Conference on the Applications of Social Sciences and Humanities (TICASH 2021)*, 655(Ticash 2021), 36–42. <https://doi.org/10.2991/assehr.k.220404.007>
- Wafiyah, R. S., & Kusumadewi, N. M. W. (2021). The Effect of Perceived Usefulness, Perceived Ease Of Use, And Trust On Repurchase Intention On E-Commerce Shopee. *IJISSET-International Journal of Innovative Science, Engineering & Technology*, 8(7), 428–434. www.ijiset.com
- Waluyo, M. (2019). Mudah Cepat Tepat Penggunaan Tools Amos Dalam Aplikasi (SEM). *UPN Veteran Jawa Timur*, 31.
- Xu, J. (David), Cenfetelli, R. T., & Aquino, K. (2016). Do different kinds of trust matter? An examination of the three trusting beliefs on satisfaction and purchase behavior in the buyer–seller context. *Journal of Strategic Information Systems*, 25(1), 15–31. <https://doi.org/10.1016/j.jsis.2015.10.004>
- Yuniarti, F., R. Arief, H., Meydia, H., & Yevis, M. O. (2022). Online retailers' ethics and its effect on repurchase intention: The mediating role of perceived risk. *Cogent Business & Management*, 9(1). <https://doi.org/10.1080/23311975.2022.2051691>
- Zang, W., Qian, Y., & Song, H. (2022). The Effect of Perceived Value on Consumers' Repurchase Intention of Commercial Ice Stadium: The Mediating Role of Community Interactions. *International Journal of Environmental Research and Public Health*, 19(5). <https://doi.org/10.3390/ijerph19053043>
- Zhang, L., Tan, W., Xu, Y., & Tan, G. (2011). Dimensions of perceived risk and their influence on consumers' purchasing behavior in the overall process of B2C. *Lecture Notes in Electrical Engineering*, 111 LNEE, 1–10. https://doi.org/10.1007/978-3-642-24823-8_1
- Zhang, X., & Yu, X. (2020). The Impact of Perceived Risk on Consumers' Cross-Platform Buying Behavior. *Frontiers in Psychology*, 11(October), 1–13. <https://doi.org/10.3389/fpsyg.2020.592246>