

ABSTRACT

This study aims to examine the effect of work stress on turnover intention, which is mediated by job satisfaction among futures brokerage employees.

This research is a quantitative study using the Non-Probability Sampling method by purposive sampling with a total sample of 104 respondents. This study used the Structural Equation Modeling (SEM) Data Analysis Technique using the Analysis of Moment Structure (AMOS) 24 program.

The findings from the study found that, first, work stress has a positive effect on turnover intention among employees in the futures brokerage industry. Second, work stress has a negative effect on job satisfaction among employees in the futures brokerage industry. And finally, job satisfaction has a negative effect on turnover intention among employees in the futures brokerage industry. The three results are in accordance with the hypothesis.

Keywords: Job Stress, Job Satisfaction, Turnover intention, Futures Brokers.