

DAFTAR PUSTAKA

- Abbasi, G. A., Kumaravelu, J., Goh, Y. N., & Dara Singh, K. S. (2021). Understanding the intention to revisit a destination by expanding the theory of planned behaviour (TPB). *Spanish Journal of Marketing - ESIC*, 25(2), 282–311. <https://doi.org/10.1108/SJME-12-2019-0109>
- Acharya, S., Mekker, M., & De Vos, J. (2023). Linking travel behavior and tourism literature: Investigating the impacts of travel satisfaction on destination satisfaction and revisit intention. *Transportation Research Interdisciplinary Perspectives*, 17. <https://doi.org/10.1016/j.trip.2022.100745>
- Adam, I., Adongo, C. A., & Dayour, F. (2015). International Tourists' Satisfaction with Ghanaian Upscale Restaurant Services and Revisit Intentions. *Journal of Quality Assurance in Hospitality and Tourism*, 16(2), 181–201. <https://doi.org/10.1080/1528008X.2014.892423>
- Akgün, A. E., Senturk, H. A., Keskin, H., & Onal, I. (2020). The relationships among nostalgic emotion, destination images and tourist behaviors: An empirical study of Istanbul. *Journal of Destination Marketing and Management*, 16. <https://doi.org/10.1016/j.jdmm.2019.03.009>
- Ali, M., Puah, C. H., Ayob, N., & Raza, S. A. (2020). Factors influencing tourist's satisfaction, loyalty and word of mouth in selection of local foods in Pakistan. *British Food Journal*, 122(6), 2021–2043. <https://doi.org/10.1108/BFJ-11-2018-0728>
- Aliman, N. K., Hashim, S. M., Wahid, S. D. M., & Harudin, S. (2016). Tourists' Satisfaction with a Destination: An Investigation on Visitors to Langkawi Island. *International Journal of Marketing Studies*, 8(3), 173. <https://doi.org/10.5539/ijms.v8n3p173>
- Allameh, S. M., Pool, J. K., Jaber, A., Salehzadeh, R., & Asadi, H. (2015). Factors influencing sport tourists' revisit intentions: The role and effect of destination image, perceived quality, perceived value and satisfaction. *Asia Pacific Journal of Marketing and Logistics*, 27(2), 191–207. <https://doi.org/10.1108/APJML-12-2013-0159>
- An, S., Suh, J., & Eck, T. (2019). Examining structural relationships among service quality, perceived value, satisfaction and revisit intention for airbnb guests. *International Journal of Tourism Sciences*, 19(3), 145–165. <https://doi.org/10.1080/15980634.2019.1663980>
- Balai TNB (2022). Data Pengujung Taman Nasional Bunaken Periode 2016-2021. Manado

- Bayih, B. E., & Singh, A. (2020). Modeling domestic tourism: motivations, satisfaction and tourist behavioral intentions. *Heliyon*, 6(9). <https://doi.org/10.1016/j.heliyon.2020.e04839>
- Cakici, A. C., Akgunduz, Y., & Yildirim, O. (2019). The impact of perceived price justice and satisfaction on loyalty: the mediating effect of revisit intention. *Tourism Review*, 74(3), 443–462. <https://doi.org/10.1108/TR-02-2018-0025>
- Chen Lee, H., Li Pan, H., & Chiang Chung, C. (2019). THE STUDY OF DESTINATION IMAGE, SERVICE QUALITY, SATISFACTION AND BEHAVIORAL INTENTION-AN EXAMPLE OF DAPENG BAY NATIONAL SCENIC AREA. In *The International Journal of Organizational Innovation* (Vol. 11). <http://www.ijoi-online.org/>
- Dedeoğlu, B. B. (2019). Shaping tourists' destination quality perception and loyalty through destination country image: The importance of involvement and perceived value. *Tourism Management Perspectives*, 29, 105–117. <https://doi.org/10.1016/j.tmp.2018.11.006>
- El-Adly, M. I. (2019). Modelling the relationship between hotel perceived value, customer satisfaction, and customer loyalty. *Journal of Retailing and Consumer Services*, 50, 322–332. <https://doi.org/10.1016/j.jretconser.2018.07.007>
- Fu, S., Chen, X., & Zheng, H. (2021). Exploring an adverse impact of smartphone overuse on academic performance via health issues: a stimulus-organism-response perspective. *Behaviour and Information Technology*, 40(7), 663–675. <https://doi.org/10.1080/0144929X.2020.1716848>
- Hair, J. F. ; Jr. W. C. B. ; B. J. babin ; R. E. A. (2018). *Multivariate Data Analysis* (8th ed.). Cengage, 2019.
- Hasan, M. K., Abdullah, S. K., Lew, T. Y., & Islam, M. F. (2019). The antecedents of tourist attitudes to revisit and revisit intentions for coastal tourism. *International Journal of Culture, Tourism, and Hospitality Research*, 13(2), 218–234. <https://doi.org/10.1108/IJCTHR-11-2018-0151>
- Hasnain Alam Shaheed Zulfikar Ali Bhutto, S., Mohsin Raza, M., & Ahmed, J. (2020) *Impact of Destination Service Quality on Revisit Intention in Tourism The exploring the consumer attitude-behavior gap in green and sustainability Marketing. View project.* <https://doi.org/10.13140/RG.2.2.23418.31680>
- Humagain, P., & Singleton, P. A. (2021). Examining relationships between COVID-19 destination practices, value, satisfaction and behavioral intentions for tourists' outdoor recreation trips. *Journal of Destination Marketing and Management*, 22. <https://doi.org/10.1016/j.jdmm.2021.100665>

- Imam Ghozali. (2017). *Model Persamaan Struktural Konsep dan Aplikasi dengan Program Amos 24 Update Bayesian SEM* (7th ed.). Badan Penerbit Universitas Diponegoro.
- Iniesta-Bonillo, M. A., Sánchez-Fernández, R., & Jiménez-Castillo, D. (2016). Sustainability, value, and satisfaction: Model testing and cross-validation in tourist destinations. *Journal of Business Research*, 69(11), 5002–5007. <https://doi.org/10.1016/j.jbusres.2016.04.071>
- Irfan, A., Mahfudnurnajamuddin, M., Hasan, S., & Mapparenta, M. (2020). The Effect of Destination Image, Service Quality, and Marketing Mix on Tourist Satisfaction and Revisiting Decisions at Tourism Objects. *International Journal of Multicultural and Multireligious Understanding*, 7(8), 727. <https://doi.org/10.18415/ijmmu.v7i8.2046>
- Islam, Md. T., Pandey, U., Sinha, S., & Hussin, S. R. (2023). How does a hotel's hygiene protocol quality trigger guests' revisit intention during the pandemic? Evidence from Chinese guests. *International Journal of Tourism Cities*. <https://doi.org/10.1108/ijtc-05-2022-0144>
- Jeong, Y., Yu, A., & Kim, S. K. (2020). The antecedents of tourists' behavioral intentions at sporting events: The case of South Korea. *Sustainability (Switzerland)*, 12(1). <https://doi.org/10.3390/SU12010333>
- Ji, C., Li, J., & Nie, Y. (2017). Effect of Past Experience on Perceived Service Quality and Customer Satisfaction: The Case of Chinese Casino Visitors. *Journal of China Tourism Research*, 13(1), 65–82. <https://doi.org/10.1080/19388160.2017.1324334>
- Juliana, J., Putri, F. F., Wulandari, N. S., Saripudin, U., & Marlina, R. (2022). Muslim tourist perceived value on revisit intention to Bandung city with customer satisfaction as intervening variables. *Journal of Islamic Marketing*, 13(1), 161–176. <https://doi.org/10.1108/JIMA-08-2020-0245>
- Keshavarz, Y., & Jamshidi, D. (2018). Service quality evaluation and the mediating role of perceived value and customer satisfaction in customer loyalty. *International Journal of Tourism Cities*, 4(2), 220–244. <https://doi.org/10.1108/IJTC-09-2017-0044>
- Kim, M., & Thapa, B. (2018). Perceived value and flow experience: Application in a nature-based tourism context. *Journal of Destination Marketing and Management*, 8, 373–384. <https://doi.org/10.1016/j.jdmm.2017.08.002>
- Kwenye, J. M., Freimund, W., Nickerson, N., Bosak, K., Dalenberg, D., & Bookwalter, J. (2015). *AN INVESTIGATION OF DOMESTIC TOURISTS' LOYALTY TO A NATURE-BASED TOURIST SETTING FROM A*

RELATIONAL AND TRANSACTIONAL PERPECTIVE AT THE VICTORIA FALLS WORLD HERITAGE SITE.

- Lee, S., Phau, I., Hughes, M., Li, Y. F., & Quintal, V. (2016). Heritage Tourism in Singapore Chinatown: A Perceived Value Approach to Authenticity and Satisfaction. *Journal of Travel and Tourism Marketing*, 33(7), 981–998. <https://doi.org/10.1080/10548408.2015.1075459>
- Libre, A., Manalo, A., & Laksito, G. S. (2022). Factors Influencing Philippines Tourist' Revisit Intention: The Role and Effect of Destination Image, Tourist Experience, Perceived Value, and Tourist Satisfaction. *International Journal of Quantitative Research and Modeling*, 3(1), 1–12. <https://journal.rescollacomm.com/index.php/ijqrm/index>
- Lin, S. C., Tseng, H. T., Shirazi, F., Hajli, N., & Tsai, P. T. (2022). Exploring factors influencing impulse buying in live streaming shopping: a stimulus-organism-response (SOR) perspective. *Asia Pacific Journal of Marketing and Logistics*. <https://doi.org/10.1108/APJML-12-2021-0903>
- Liu, C. H. S., & Lee, T. (2016). Service quality and price perception of service: Influence on word-of-mouth and revisit intention. *Journal of Air Transport Management*, 52, 42–54. <https://doi.org/10.1016/j.jairtraman.2015.12.007>
- Liu, X., Li, J. J., & Yang, Y. (2015). Travel arrangement as a moderator in image–satisfaction–behavior relations: An investigation of Chinese outbound travelers. *Journal of Vacation Marketing*, 21(3), 225–236. <https://doi.org/10.1177/1356766714567797>
- Loi, L. T. I., So, A. S. I., Lo, I. S., & Fong, L. H. N. (2017). Does the quality of tourist shuttles influence revisit intention through destination image and satisfaction? The case of Macao. *Journal of Hospitality and Tourism Management*, 32, 115–123. <https://doi.org/10.1016/j.jhtm.2017.06.002>
- Mannan, M., Chowdhury, N., Sarker, P., & Amir, R. (2019). Modeling customer satisfaction and revisit intention in Bangladeshi dining restaurants. *Journal of Modelling in Management*, 14(4), 922–947. <https://doi.org/10.1108/JM2-12-2017-0135>
- Martin Garroc. (2019, June 26). Keindahan Taman Bawah Laut Bunaken Indonesia. *Goodnewsfromindonesia.Id*.
- Michael, N., James, R., & Michael, I. (2018). Australia's cognitive, affective and conative destination image: an Emirati tourist perspective. *Journal of Islamic Marketing*, 9(1), 36–59. <https://doi.org/10.1108/JIMA-06-2016-0056>
- Mohamed, M. E. A., Hewedi, M. M., Lehto, X., & Maayouf, M. (2020). Egyptian food experience of international visitors: a multidimensional approach.

International Journal of Contemporary Hospitality Management, 32(8), 2593–2611. <https://doi.org/10.1108/IJCHM-02-2020-0136>

- Mursid, A., & Anoraga, P. (2022). Halal destination attributes and revisits intention: the role of destination attractiveness and perceived value. *International Journal of Tourism Cities*, 8(2), 513–528. <https://doi.org/10.1108/IJTC-03-2021-0040>
- Muskat, B., Hörtnagl, T., Prayag, G., & Wagner, S. (2019). Perceived quality, authenticity, and price in tourists' dining experiences: Testing competing models of satisfaction and behavioral intentions. *Journal of Vacation Marketing*, 25(4), 480–498. <https://doi.org/10.1177/1356766718822675>
- Ngoc, K. M., & Trinh, N. T. (2015). Factors Affecting Tourists' Return Intention towards Vung Tau City, Vietnam-A Mediation Analysis of Destination Satisfaction. *Journal of Advanced Management Science*, 292–298. <https://doi.org/10.12720/joams.3.4.292-298>
- Perdhana, M. S., Magnadi, R. H., Dirgantara, I. M. B., & Arfinto, E. D. (2017). Perbandingan instrumen kuantitatif untuk mengukur kualitas layanan. *Jurnal Studi Manajemen Organisasi*, 14(1), 34-40.
- Permana, D., & Permana, D. (2018). Tourist's Re-visit Intention from Perspective of Value Perception, Destination Image and Satisfaction. In *European Research Studies Journal: Vol. XXI* (Issue 3).
- Prof. Dr. Sugiyono. (2019). *Metode penelitian pendidikan : kuantitatif, kualitatif, kombinasi, R&D dan penelitian tindakan / Prof. Dr. Sugiyono* (3rd ed.). Alfabeta.
- Rahma Harbani. (2021, July 21). "Mengapa Indonesia Disebut Negara Kepulauan? . *Detik.Com*.
- Rajaratnam, S. D., Nair, V., Pahlevan Sharif, S., & Munikrishnan, U. T. (2015). Destination quality and tourists' behavioural intentions: rural tourist destinations in Malaysia. *Worldwide Hospitality and Tourism Themes*, 7(5), 463–472. <https://doi.org/10.1108/WHATT-06-2015-0026>
- Ramseook-Munhurrin, P., Seebaluck, V. N., & Naidoo, P. (2015). Examining the Structural Relationships of Destination Image, Perceived Value, Tourist Satisfaction and Loyalty: Case of Mauritius. *Procedia - Social and Behavioral Sciences*, 175, 252–259. <https://doi.org/10.1016/j.sbspro.2015.01.1198>
- Ranjbarian, B., & Pool, J. K. (2015). The Impact of Perceived Quality and Value on Tourists' Satisfaction and Intention to Revisit Nowshahr City of Iran. *Journal of Quality Assurance in Hospitality and Tourism*, 16(1), 103–117. <https://doi.org/10.1080/1528008X.2015.966295>

- Rasoolimanesh, S. M., Dahalan, N., & Jaafar, M. (2016). Tourists' perceived value and satisfaction in a community-based homestay in the Lenggong Valley World Heritage Site. *Journal of Hospitality and Tourism Management*, 26, 72–81. <https://doi.org/10.1016/j.jhtm.2016.01.005>
- Reza Islamy, M., Dyah Trisnawati, J., & Rahayu, S. (n.d.). *THE EFFECT OF PERCEIVED SERVICE QUALITY, PERCEIVED VALUE, DESTINATION IMAGE, ATTITUDE TO VISITING BEHAVIOR, TOURIST SATISFACTION ON TOURIST LOYALTY*.
- Riva, F., Magrizos, S., Rubel, M. R. B., & Rizomyliotis, I. (2022). Green consumerism, green perceived value, and restaurant revisit intention: Millennials' sustainable consumption with moderating effect of green perceived quality. *Business Strategy and the Environment*, 31(7), 2807–2819. <https://doi.org/10.1002/bse.3048>
- Sahabuddin, M., Tan, Q., Hossain, I., Alam, M. S., & Nekomahmud, M. (2021). Tourist environmentally responsible behavior and satisfaction; study on the world's longest natural sea beach, Cox's Bazar, Bangladesh. *Sustainability (Switzerland)*, 13(16). <https://doi.org/10.3390/su13169383>
- Shahijan, M. K., Rezaei, S., & Amin, M. (2018). Qualities of effective cruise marketing strategy: Cruisers' experience, service convenience, values, satisfaction and revisit intention. *International Journal of Quality and Reliability Management*, 35(10), 2304–2327. <https://doi.org/10.1108/IJQRM-07-2017-0135>
- Shaykh-Baygloo, R. (2021). Foreign tourists' experience: The tri-partite relationships among sense of place toward destination city, tourism attractions and tourists' overall satisfaction - Evidence from Shiraz, Iran. *Journal of Destination Marketing and Management*, 19. <https://doi.org/10.1016/j.jdmm.2020.100518>
- Siregar, M. R., Siregar, M. I., Saputra, J., Muzammil, A., & Muhammad, Z. (2021). The mediating role of service quality, tourists' satisfaction and destination trust in the relationship between destination image and tourist revisiting intention. *Journal of Environmental Management and Tourism*, 12(6), 1603–1616. [https://doi.org/10.14505/jemt.v12.6\(54\).16](https://doi.org/10.14505/jemt.v12.6(54).16)
- Slack, N. J., Singh, G., Ali, J., Lata, R., Mudaliar, K., & Swamy, Y. (2021). Influence of fast-food restaurant service quality and its dimensions on customer perceived value, satisfaction and behavioural intentions. *British Food Journal*, 123(4), 1324–1344. <https://doi.org/10.1108/BFJ-09-2020-0771>
- Song, H. M., Kim, K. S., & Yim, B. H. (2017). The mediating effect of place attachment on the relationship between golf tourism destination image and

- revisit intention. *Asia Pacific Journal of Tourism Research*, 22(11), 1182–1193. <https://doi.org/10.1080/10941665.2017.1377740>
- Suhud, U., Dewi, M. A., & Allan, M. (2022). Revisiting Royal Tourism: Tourists' Intention to Revisit the Yogyakarta Palace in Indonesia. *Academica Turistica*, 15(3), 307–321. <https://doi.org/10.26493/2335-4194.15.307-321>
- Suhud U., & Wibowo A. (2016). Predicting Customers' Intention to Revisit A Vintage-Concept Restaurant. *Journal of Consumer Sciences*, 1(2). <https://doi.org/10.29244/jcs.1.2.56-69>
- Tosun, C., Dedeoğlu, B. B., & Fyall, A. (2015). Destination service quality, affective image and revisit intention: The moderating role of past experience. *Journal of Destination Marketing and Management*, 4(4), 222–234. <https://doi.org/10.1016/j.jdmm.2015.08.002>
- Tuncer, I., Unusan, C., & Cobanoglu, C. (2021). Service Quality, Perceived Value and Customer Satisfaction on Behavioral Intention in Restaurants: An Integrated Structural Model. *Journal of Quality Assurance in Hospitality and Tourism*, 22(4), 447–475. <https://doi.org/10.1080/1528008X.2020.1802390>
- Uma Sekaran, R. B. (2017). *Metode penelitian untuk bisnis/ Uma Sekaran, Roger Bougie* (Roger Bougie, Ed.; 6th ed.). Salemba Empat.
- Wibawa, B. M., Pranindyasari, C., Bhawika, G. W., & Mardhotillah, R. R. (2023). Discovering the importance of halal tourism for Indonesian Muslim travelers: perceptions and behaviors when traveling to a non-Muslim destination. *Journal of Islamic Marketing*, 14(1), 61–81. <https://doi.org/10.1108/JIMA-07-2020-0210>
- Yu, C. P., Chang, W. C., & Ramanpong, J. (2019). Assessing visitors' memorable tourism experiences (MTEs) in forest recreation destination: A case study in Xitou Nature Education Area. *Forests*, 10(8). <https://doi.org/10.3390/f10080636>
- Zhang, G., Yue, X., Ye, Y., & Peng, M. Y. P. (2021). Understanding the Impact of the Psychological Cognitive Process on Student Learning Satisfaction: Combination of the Social Cognitive Career Theory and SOR Model. *Frontiers in Psychology*, 12. <https://doi.org/10.3389/fpsyg.2021.712323>
- Zhou, Q., Pu, Y., & Su, C. (2022). The mediating roles of memorable tourism experiences and destination image in the correlation between cultural heritage rejuvenation experience quality and revisiting intention. *Asia Pacific Journal of Marketing and Logistics*. <https://doi.org/10.1108/APJML-11-2021-0829>