ABSTRACT

This research aims to analyze and find out more about the relationship between leadership style and job satisfaction in non-profit organizations. The population in this study were employees at the Badan Amil Zakat Nasional kota Semarang. The number of informants in this study used were 3 employees.

This study uses a qualitative method. Data was collected through face-to-face interviews and interviews via text messages (Whatsapp). Data validation in this study used triangulation and member check.

The results of this research show that leaders use a transformational leadership style and employees feel job satisfaction when working at Badan Amil Zakat Nasional kota Semarang.

Keywords: Leadership Style, Job Satisfaction, Qualitativ