## **DAFTAR PUSTAKA**

- Al-Dmour, R., Yassine, O., & Masa'deh, R. (2018). A Review of Literature on the Associations among Employee Empowerment, Work Engagement and Employee Performance. *Modern Applied Science*, *12*(11), 313. https://doi.org/10.5539/mas.v12n11p313
- Al-Mahdy, Y. F. H., & Emam, M. (2023). Program accreditation for enterprise change: how organizational support and commitment impact citizenship behaviour in Oman. *Quality Assurance in Education*, *31*(3), 402–418. https://doi.org/10.1108/QAE-04-2022-0089
- Amalia, L., Suharyanto, W. W., Meria, W., & Roespinoedji, L. (2021). Investigating The Effect of Leader-Member Exchange and Psychosocial Safety Climate on Employee Performance the Mediating Role of Work Engagement. *Review of International Geographical Education (RIGEO)*, 11(6), 1145–1152. https://doi.org/10.48047/rigeo.11.06.131
- Anindita, R. (2019). Transformation Employee Performance During Leadership Motivation Effect Over Kansai Prakarsa Coatings Company. 1(1).
- ASTUTY, I., & UDIN, U. (2020). The Effect of Perceived Organizational Support and Transformational Leadership on Affective Commitment and Employee Performance. *Journal of Asian Finance, Economics and Business*, 7(10), 401–411. https://doi.org/10.13106/jafeb.2020.vol7.no10.401
- Bakker, A. B. (n.d.). Building Engagement 1 Running Head: BUILDING ENGAGEMENT BUILDING ENGAGEMENT IN THE WORKPLACE.
- Bakker, A. B., & Schaufeli, W. B. (2008). Positive organizational behavior: Engaged employees in flourishing organizations. In *Journal of Organizational Behavior* (Vol. 29, Issue 2, pp. 147–154). https://doi.org/10.1002/job.515
- Cesário, F., & Chambel, M. J. (2017). Linking Organizational Commitment and Work Engagement to Employee Performance. *Knowledge and Process Management*, 24(2), 152–158. https://doi.org/10.1002/kpm.1542
- Christian, M. S., Garza, A. S., & Slaughter, J. E. (2011). Work engagement: A quantitative review and test of its relations with task and contextual performance. *Personnel Psychology*, 64(1), 89–136. https://doi.org/10.1111/j.1744-6570.2010.01203.x
- Diamantidis, A. D., & Chatzoglou, P. (2019). Factors affecting employee performance: an empirical approach. *International Journal of Productivity and Performance Management*, 68(1), 171–193. https://doi.org/10.1108/IJPPM-01-2018-0012

- Dollard, M. F., & Bakker, A. B. (2010). Psychosocial safety climate as a precursor to conducive work environments, psychological health problems, and employee engagement. *Journal of Occupational and Organizational Psychology*, 83(3), 579–599. https://doi.org/10.1348/096317909X470690
- Hair et al. (2014). A PRIMER ON PARTIAL LEAST SQUARES STRUCTURAL EQUATION MODELING (PLS-SEM).
- Hall, G. B., Dollard, M. F., & Coward, J. (2010). Psychosocial Safety Climate: Development of the PSC-12. *International Journal of Stress Management*, 17(4), 353–383. https://doi.org/10.1037/a0021320
- Henseler, J., Hubona, G., & Ray, P. A. (2016). Using PLS path modeling in new technology research: Updated guidelines. *Industrial Management and Data Systems*, 116(1), 2–20. https://doi.org/10.1108/IMDS-09-2015-0382
- Idris, M. A., Dollard, M. F., & Tuckey, M. R. (2015). Psychosocial safety climate as a management tool for employee engagement and performance: A multilevel analysis. *International Journal of Stress Management*, 22(2), 183–206. https://doi.org/10.1037/a0038986
- Idris, M. A., Dollard, M. F., & Winefield, A. H. (2011). Integrating psychosocial safety climate in the JD-R model: A study amongst Malaysian workers. *SA Journal of Industrial Psychology*, *37*(2). https://doi.org/10.4102/sajip.v37i2.851
- Ikon, M. (2019). PERCEIVED ORGANIZATIONAL SUPPORT AND EMPLOYEE PERFORMANCE IN SELECTED COMMERCIAL BANKS IN SOUTH EAST NIGERIA. https://www.researchgate.net/publication/335206813
- Israel, G. D. (1992). Determining Sample Size 1 The Level Of Precision.
- J., A. (2014). Determinants of employee engagement and their impact on employee performance. *International Journal of Productivity and Performance Management*, 63(3), 308–323. https://doi.org/10.1108/IJPPM-01-2013-0008
- Joy, C., Aban, I., Perez, V. E. B., Keeshia, K., Ricarte, G., & Chiu, J. L. (n.d.). The Relationship of Organizational Commitment, Job Satisfaction, and Perceived Organizational Support of Telecommuters in The National Capital Region. *Review of Integrative Business and Economics Research*, 8, 162. http://buscompress.com/journal-home.html
- Jumoke, O., & -Oyebanji, A. (2020). *RESEARCH VARIABLES: TYPES, USES AND DEFINITION OF TERMS*. https://www.researchgate.net/publication/342897909
- KARA, E., KIRPIK, G., & KAYA, A. (2021). The Mediating Role of Organizational Identification in the Effect of Perceived Organizational

- Support on Employee Performance. *Sosyoekonomi*, 29(49), 47–64. https://doi.org/10.17233/sosyoekonomi.2021.03.03
- Karatepe, O. M., & Aga, M. (2016). The effects of organization mission fulfillment and perceived organizational support on job performance: The mediating role of work engagement. *International Journal of Bank Marketing*, *34*(3), 368–387. https://doi.org/10.1108/IJBM-12-2014-0171
- Koopmans, L., Bernaards, C., Hildebrandt, V., Van Buuren, S., Van Der Beek, A. J., & de Vet, H. C. w. (2012). Development of an individual work performance questionnaire. *International Journal of Productivity and Performance Management*, 62(1), 6–28. https://doi.org/10.1108/17410401311285273
- Macey, W. H., & Schneider, B. (n.d). The Meaning of Employee Engagement.
- Magno, F., Cassia, F., & Ringle, C. M. M. (2022). A brief review of partial least squares structural equation modeling (PLS-SEM) use in quality management studies. *TQM Journal*. https://doi.org/10.1108/TQM-06-2022-0197
- Masood, T. (2010). IMPACT OF HUMAN RESOURCE MANAGEMENT (HRM) PRACTICES ON ORGANIZATIONAL PERFORMANCE: A MEDIATING ROLE OF EMPLOYEE PERFORMANCE.
- Mehmood, K. K., Hilman Abdullah, H., & Kumar, D. (n.d.). *GET ALONG WITH QUANTITATIVE RESEARCH PROCESS*. https://www.researchgate.net/publication/282283745
- Motowidlo, S. J., & Van Scotter, J. R. (1994). Evidence That Task Performance Should Be Distinguished From Contextual Performance. In *Journal of Applied Psychology* (Vol. 79, Issue 4).
- Munparidi, P., Jalaludin Sayuti, A., Administrasi Bisnis, J., & Negeri Sriwijaya, P. (2020). Keterikatan karyawan terhadap kinerja karyawan melalui kepuasan kerja sebagai variabel mediasi. *JAMB (Jurnal Aplikasi Manajemen dan Bisnis)*, 1(1)
- Murthy, R. K. (2017). Perceived organizational support and work engagement. In *International Journal of Advanced Educational Research*. www.educationjournal.org
- Najeemdeen, I. S., Taofik Abidemi, B., Rahmat, F. D., & Bulus, D. (2018). Perceived Organizational Culture and Perceived Organizational Support on Work Engagement. *Academic Journal of Economic Studies*, 4(3), 199–208.
- Nguyen, P. D., Dang, C. X., & Nguyen, L. D. (2015). Would Better Earning, Work Environment, and Promotion Opportunities Increase Employee Performance? An Investigation in State and Other Sectors in Vietnam. *Public Organization Review*, *15*(4), 565–579. https://doi.org/10.1007/s11115-014-0289-4

- Nurkhori, A., Rahmatia, A., Handari Wahyuningsih, S., & Surwanti, A. (2021). Strengthening work engagement through digital engagement, gamification and psychosocial safety climate in digital transformation. *Journal of Innovation in Business and Economics*, 5(01), 35–48. https://doi.org/10.22219/jibe.v5i01.17477
- Pradhan, R. K., & Jena, L. K. (2017). Employee Performance at Workplace: Conceptual Model and Empirical Validation. *Business Perspectives and Research*, 5(1), 69–85. https://doi.org/10.1177/2278533716671630
- Rhoades, L., & Eisenberger, R. (2002). Perceived organizational support: A review of the literature. *Journal of Applied Psychology*, 87(4), 698–714. https://doi.org/10.1037/0021-9010.87.4.698
- Rich, B. L., Lepine, J. A., & Crawford, E. R. (n.d.). *JOB ENGAGEMENT:* ANTECEDENTS AND EFFECTS ON JOB PERFORMANCE.
- Richter, A., Dickmann, M., & Graubner, M. (2008). Patterns of human resource management in consulting firms. *Personnel Review*, *37*(2), 184–202. https://doi.org/10.1108/00483480810850533
- Ridwan, M., Mulyani, S. R., & Ali, H. (2020). Improving Employee Performance Through Perceived Organizational Support, Organizational Commitment and Organizational Citizenship Behavior. In *Systematic Reviews in Pharmacy* (Vol. 11, Issue 12).
- Schaufeli, W. B., Bakker, A. B., & Salanova, M. (2006). The measurement of work engagement with a short questionnaire: A cross-national study. *Educational and Psychological Measurement*, 66(4), 701–716. https://doi.org/10.1177/0013164405282471
- Shahzadi, I., Javed, A., Shahzaib Pirzada, S., Nasreen, S., & Khanam, F. (2014). Impact of Employee Motivation on Employee Performance. In *European Journal of Business and Management www.iiste.org ISSN* (Vol. 6, Issue 23). Online. www.iiste.org
- Siddik, A. F., Ahadiat, A., & Hayati, K. (2022). Moderating Role of Agility in the Relationship between Perceived Organizational Support and Perceived Supervisor Support for Organizational Change at PT PLN (Persero). *Asian Journal of Economics, Business and Accounting*, 77–88. https://doi.org/10.9734/ajeba/2022/v22i2330738
- Singh, B., Winkel, D. E., & Selvarajan, T. T. (2013). Managing diversity at work: Does psychological safety hold the key to racial differences in employee performance? *Journal of Occupational and Organizational Psychology*, 86(2), 242–263. https://doi.org/10.1111/joop.12015

- Sonnentag, S. (2002). *Psychological management of individual performance*. Wiley.
- Taherdoost, H. (2019). What Is the Best Response Scale for Survey and Questionnaire Design; Review of Different Lengths of Rating Scale / Attitude Scale / Likert Scale. In *International Journal of Academic Research in Management (IJARM)* (Vol. 8, Issue 1).
- Uddin, M. J., Luva, R. H., & Hossain, S. M. M. (2012). Impact of Organizational Culture on Employee Performance and Productivity: A Case Study of Telecommunication Sector in Bangladesh. *International Journal of Business and Management*, 8(2). https://doi.org/10.5539/ijbm.v8n2p63
- Wibowo, S. A. (2017). PENGARUH QUALITY OF WORK LIFE (QWL) DAN MOTIVASI TERHADAP KINERJA PEGAWAI KECAMATAN DI KABUPATEN KULONPROGO D.I YOGYAKARTA. In *Jurnal Bisnis Teori dan Implementasi* (Vol. 8, Issue 1).
- Yulita, Idris, M. A., & Dollard, M. (2016). Psychosocial safety climate: Past, present, and future research. In *Psychosocial Factors at Work in the Asia Pacific: From Theory to Practice* (pp. 89–134). Springer International Publishing. https://doi.org/10.1007/978-3-319-44400-0\_6