

DAFTAR PUSTAKA

- Ayuningtyas, A. H., & Djastuti, I. (2017). ANALISIS PENGARUH PEMBERDAYAAN DAN PENGEMBANGAN KARIR TERHADAP KINERJA KARYAWAN DENGAN KEPUASAN KERJA SEBAGAI VARIABEL INTERVENING (Studi pada Karyawan PDAM Tirta Moedal Kota Semarang). *Diponegoro Journal of Management*, 6(3), 1–13.
- Bangun, W. (2012). *Manajemen Sumber Daya Manusia*. (Tim Perti 1, Ed.) (1st ed.). Jakarta: Erlangga.
- Barlian, N. A. (2016). Pengaruh Tipe Kepribadian, Kontrak Psikologis, Komitmen Organisasi, Motivasi dan Kepuasan Kerja Terhadap Organizational Citizenship Behavior (OCB) Dan Kinerja Karyawan Di Rumah Sakit Paru Kabupaten Jember. *E-Jurnal Pustaka Kesehatan*, 5(3), 336–373.
- Baruch, Y. (2004). *Managing Careers: Theory and Practice* (1st ed.). Harlow: Prentice Hall.
- Behery, M., Abdallah, S., Parakandi, M., & Kukunuru, S. (2016). Psychological contracts and intention to leave with mediation effect of organizational commitment and employee satisfaction at times of recession. *Review of International Business and Strategy*, 26(2), 184–203.
<https://doi.org/10.1108/RIBS-01-2014-0013>
- Chrobot- Mason, D. L. (2003). Keeping the promise. *Journal of Managerial Psychology*, 18(1), 22–45. <https://doi.org/10.1108/02683940310459574>
- Clarke, N., & Mahadi, N. (2011). *Chapter 9 Emotional Intelligence as a Moderator of the Quality of Leader-Member Exchange and Work-Related Outcomes. Research on Emotion in Organizations* (Vol. 7). Emerald Group Publishing Ltd. [https://doi.org/10.1108/S1746-9791\(2011\)0000007014](https://doi.org/10.1108/S1746-9791(2011)0000007014)
- Conway, N., & Briner, R. B. (2005). *Understanding Psychological Contract at Work: A Critical Evaluation of Theory and Research* (1st ed.). Oxford: Oxford University Press.
- Conway, N., & Coyle-Shapiro, J. A. M. (2012). The reciprocal relationship between psychological contract fulfilment and employee performance and the moderating role of perceived organizational support and tenure. *Journal of Occupational and Organizational Psychology*, 85(2), 277–299.
<https://doi.org/10.1111/j.2044-8325.2011.02033.x>
- Conway, N., Guest, D., & Trenberth, L. (2011). Testing the differential effects of changes in psychological contract breach and fulfillment. *Journal of Vocational Behavior*, 79(1), 267–276.
<https://doi.org/10.1016/j.jvb.2011.01.003>
- Dessler, G. (2013). *Human Resource Management* (13th ed.). New Jersey: Pearson Education Inc.

- Ghozali, I. (2016a). *Desain Penelitian Kuantitatif dan Kualitatif untuk Akuntansi, Bisnis, dan Ilmu Sosial Lainnya*. Semarang: Yoga Pratama.
- Ghozali, I. (2016b). *Model Persamaan Struktural: Konsep dan Aplikasi Dengan Program AMOS 24.0* (7th ed.). Semarang: Badan Penerbit Universitas Diponegoro.
- Ghozali, I. (2017). Pengaruh Motivasi Kerja, Kepuasan Kerja dan Kemampuan Kerja Terhadap Kinerja Pegawai Pada Kantor Kementerian Agama Kabupaten Banjar. *Jurnal Ilmiah Ekonomi Bisnis*, 3(1), 112–123.
- Golden, T. D., & Veiga, J. F. (2008). The impact of superior-subordinate relationships on the commitment, job satisfaction, and performance of virtual workers. *Leadership Quarterly*, 19(1), 77–88.
<https://doi.org/10.1016/j.leaqua.2007.12.009>
- Graen, G. B., & Uhl-Bien, M. (1995). Relationship-based approach to leadership: Development of leader-member exchange (LMX) theory of leadership over 25 years: Applying a multi-level multa-domain perspective. *Management Departement Faculty Publications*, 6(Lmx), 219–247.
[https://doi.org/10.1016/1048-9843\(95\)90036-5](https://doi.org/10.1016/1048-9843(95)90036-5)
- Hair Jr., J. F., Black, W. C., Babin, B. J., & Anderson, R. E. (2014). *Multivariate Data Analysis*. Essex: Pearson Education Limited.
- Harris, E. G., & Fleming, D. E. (2017). The productive service employee: personality, stress, satisfaction and performance. *Journal of Services Marketing*, JSM-11-2015-0347. <https://doi.org/10.1108/JSM-11-2015-0347>
- Kambu, A., Roena, E. A., & Setiawan, M. (2012). Pengaruh Leader-Member Exchange, Persepsi Dukungan Organisational, Budaya Etnis Papua dan Organizational Citizenship Behavior terhadap Kinerja Pegawai pada Sekda Provinsi Papua. *Jurnal Aplikasi Manajemen*, 10(2), 262–272.
- Kristianto, D. (2011). PENGARUH KEPUASAN KERJA TERHADAP KINERJA KARYAWAN DENGAN KOMITMEN ORGANISASIONAL SEBAGAI VARIABEL INTERVENING (Studi pada RSUD Tugurejo Semarang). *Jurnal Bisnis Strategi*, 20(2), 52–63.
- Le Blanc, P. M., & González-Romá, V. (2012). A team level investigation of the relationship between Leader-Member Exchange (LMX) differentiation, and commitment and performance. *Leadership Quarterly*, 23(3), 534–544.
<https://doi.org/10.1016/j.leaqua.2011.12.006>
- Li, X., Sanders, K., & Frenkel, S. (2012). How leader-member exchange, work engagement and HRM consistency explain Chinese luxury hotel employees' job performance. *International Journal of Hospitality Management*, 31(4), 1059–1066. <https://doi.org/10.1016/j.ijhm.2012.01.002>
- Liao, S.-H., & Chen, C.-C. (2018). Leader-member exchange and employee creativity: Knowledge sharing: the moderated mediating role of psychological contract. *Leadership & Organization Development Journal*,

- 39(3), 419–435.
- Liao, S., Hu, D., Chung, Y.-C., & Chen, L.-W. (2017). LMX and employee satisfaction: mediating effect of psychological capital. *Leadership & Organization Development Journal*, 38(3), 433–449.
<https://doi.org/10.1108/LODJ-12-2015-0275>
- Liden, R. C., & Maslyn, J. M. (1998). Multidimensionality of Leader-Member Exchange: An Empirical Assessment through Scale Development. *Journal of Management*, 24(1), 43–72. <https://doi.org/10.1177/014920639802400105>
- Lu, V. N., Capezio, A., Restubog, S. L. D., Garcia, P. R. J. M., & Wang, L. (2016). In pursuit of service excellence: Investigating the role of psychological contracts and organizational identification of frontline hotel employees. *Tourism Management*, 56, 8–19.
<https://doi.org/10.1016/j.tourman.2016.03.020>
- Luthans, F. (2006). *Perilaku Organisasi*. (S. Purwanti, Ed.) (10th ed.). Yogyakarta: Penerbit ANDI.
- Markham, S. E., Yammarino, F. J., Murry, W. D., & Palanski, M. E. (2010). Leader-member exchange, shared values, and performance: Agreement and levels of analysis do matter. *Leadership Quarterly*, 21(3), 469–480.
<https://doi.org/10.1016/j.lequa.2010.03.010>
- Masud, F. (2004). *Survai Diagnosis Perusahaan: Konsep & Aplikasi*. Semarang: BP UNDIP.
- Matthijs Bal, P., Chiaburu, D. S., & Jansen, P. G. W. (2010). Psychological contract breach and work performance. *Journal of Managerial Psychology*, 25(3), 252–273. <https://doi.org/10.1108/02683941011023730>
- Mondy, R. W., & Mondy, J. B. (2014). *Human Resource Management*. (S. Wall, Ed.) (13th ed.). Harlow: Pearson Education Limited.
- Olsson, L., Hemlin, S., & Pousette, A. (2012). A multi-level analysis of leader-member exchange and creative performance in research groups. *Leadership Quarterly*, 23(3), 604–619. <https://doi.org/10.1016/j.lequa.2011.12.011>
- Pawirosumarto, S., Sarjana, P. K., & Gunawan, R. (2016). The effect of work environment, leadership style, and organizational culture towards job satisfaction and Its implication towards employee performance in Parador Hotels and Resorts, Indonesia. *International Journal of Law and Management*, 58(2), 1–21. <https://doi.org/http://dx.doi.org/10.1108/IJLMA-04-2014-0033>
- Peng, Y. P. (2014). Job satisfaction and job performance of university librarians: A disaggregated examination. *Library and Information Science Research*, 36(1), 74–82. <https://doi.org/10.1016/j.lisr.2013.02.006>
- Petersitzke, M. (2009). *Supervisor Psychological Contract*. (F. Schindler & A. Wilke, Eds.) (1st ed.). Weisbaden: Gabler.

- Rahman, U. U., Rehman, C. A., Imran, M. K., & Aslam, U. (2017). Does team orientation matter? Linking work engagement and relational psychological contract with performance. *Journal of Management Development*, 36(9), 1102–1113. <https://doi.org/10.1108/JMD-10-2016-0204>
- Raja, U., Johns, G., & Ntalianis, F. (2004). The Impact of Personality on Psychological Contracts. *Academy of Management Journal*, 47(3), 350–367.
- Rayton, B. A., & Yalabik, Z. Y. (2014). Work engagement, psychological contract breach and job satisfaction. *The International Journal of Human Resource Management*. Taylor & Francis. <https://doi.org/10.1080/09585192.2013.876440>
- Robbins, S. P. (2006). *Prinsip-Prinsip Perilaku Organisasi*. (N. Mahanani, Ed.) (5th ed.). Jakarta: Erlangga.
- Robbins, S. P. (2008). *Perilaku Organisasi*. (B. Sarwiji, Ed.) (10th ed.). Yogyakarta: PT Indeks.
- Robbins, S. P., & Judge, T. A. (2015). *Perilaku Organisasi*. (A. Suslia, Ed.) (16th ed.). Jakarta: Penerbit Salemba Empat.
- Rodwell, J., Ellershaw, J., & Flower, R. (2015). Fulfill psychological contract promises to manage in-demand employees. *Personnel Review*, 44(5), 689–701. <https://doi.org/10.1108/PR-12-2013-0224>
- Rousseau, D. M. (1989). Psychological and implied contracts in organizations. *Employee Responsibilities and Rights Journal*, 2(2), 121–139. <https://doi.org/10.1007/BF01384942>
- Siengthai, S., & Pila-Ngarm, P. (2016). The interaction effect of job redesign and job satisfaction on employee performance. *Evidence-Based HRM: A Global Forum for Empirical Scholarship*, 4(2), 162–180. <https://doi.org/10.1108/EBHRM-01-2015-0001>
- Sijabat, R. (2017). PERAN CAREER PLATEAU DAN KEPUASAN KERJA DALAM MEMBENTUK. *Jurnal Bisnis Strategi*, 26(2), 163–179.
- Simamora, H. (2004). *Manajemen Sumber Daya Manusia* (3rd ed.). Yogyakarta: BP STIE YKPN.
- Wang, Y. De, & Hsieh, H. H. (2014). Employees' reactions to psychological contract breach: A moderated mediation analysis. *Journal of Vocational Behavior*, 85(1), 57–66. <https://doi.org/10.1016/j.jvb.2014.04.003>
- Wellin, M. (2007). *Managing The Psychological Contract: Using The Personal Deal To Increase Performance* (1st ed.). Aldershot: Gower Publishing Limited.
- Wittmer, J. L. S., Martin, J. E., & Tekleab, A. G. (2010). Procedural Justice and Work Outcomes in a Unionized Setting : The Mediating Role of Leader-Member Exchange. *American Journal of Business*, 25(2), 55–70.
- Wu, C. M., & Chen, T. J. (2015). Psychological contract fulfillment in the hotel

- workplace: Empowering leadership, knowledge exchange, and service performance. *International Journal of Hospitality Management*, 48, 27–38. <https://doi.org/10.1016/j.ijhm.2015.04.008>
- Yuen, K. F., Loh, H. S., Zhou, Q., & Wong, Y. D. (2018). Determinants of job satisfaction and performance of seafarers. *Transportation Research Part A*, 110(November 2017), 1–12. <https://doi.org/10.1016/j.tra.2018.02.006>
- Yukl, G. (2010). *Leadership In Organizations*. (S. Yagan, Ed.) (7th ed.). New Jersey: Pearson Education Inc.
- Zhao, H., J.Wayne, S., Glibkowsk, B. C., & Bravo, J. (2007). The impact of psychological contract breach on work-related outcomes: A Meta-analysis. *Personnel Psychology*, 60, 647–680. <https://doi.org/10.1111/j.1744-6570.2007.00085.x>