ABSTRACT

The research "Analyze How Can AI Facilitate the Communication and Collaboration Between Internal Departments and Their External Partners" aims to determine the efficiency and effectiveness of AI outputs in assisting finance and accounting departments in communicating and collaborating with internal departments and external partners. This study using qualitative approaches which contains manual observation, reviewing the relevant literature, and analyzing reports and publications. The main findings of this research to examine how efficient and effective the generative-AI as a tool to support stakeholder in order to analyze financial performance as early warning system to indicate if there is need an evaluation and action needed, which can be continued to each related departments in the company. Furthermore, this research can help the shareholders and investors to analyze and to get more information about the company from a financial perspective. This research has limitations in information and advice that generative-AI serves to the researcher.

Keyword: Artificial Intelligence, Finance, Finance & Accounting, ChatGPT, Generative-AI, Positive Impact, LLM, ML, RPA.