

ABSTRACT

This study aims to analyze the effect of organizational support on employee job satisfaction and work-life balance as a mediating variable at PT BPR BKK Kendal. This study uses a questionnaire with data analysis using SmartPLS 3.2.9 software. The implication of the following study is to analyze how influential organizational support is on employee job satisfaction.

Sampling was carried out by distributing questionnaires to employees of PT BPR BKK Kendal as many as 60 questionnaires for 60 employees who had taken the time to fill out this questionnaire.

The results of the study indicate that organizational support has a positive effect on job satisfaction, organizational support has a positive effect on work-life balance, and work-life balance is not proven and not significant and not proven as a mediating variable.

Keywords: Work-Life Balance, Job Satisfaction, Organizational Support