

ABSTRACT

In era of business development, employee performance is one of the mandatory things to improve and maintain. Positive performance from human resources alongside operational and innovation can make the business sustainable. This research aims to analyse the effect of communication and teamwork in employee performance at Bakso Rusuk Solo.

The population used in this study was Bakso Rusuk Solo employees, which the sample had collected through census to the thirty employees using questionnaire. The data was analysed by Two Stage Least Square (2SLS) method using SPSS.

The results showed that communication had a positive and significant impact on Employee Performance and Teamwork had a positive and significant impact on Employee Performance. Furthermore, Teamwork became a mediator between Communication and Employee Performance. Therefore, it is necessary to maintain good communication and teamwork to increase the performance at work.

Keywords: Human Resource Development, Employee performance, Communication, Teamwork