

DAFTAR PUSTAKA

- Alvesson, M., & Sandberg, J. (2011). *Generating research questions through problematization*. *Academy of Management Review*, 36(2), 247–271.
<https://doi.org/10.5465/amr.2009>.
- Anas, Sudijono. 2008. *Pengantar Evaluasi Pendidikan*. Jakarta: Raja Grafindo Persada.
- Arikunto. (2010). *Prosedur Penelitian: Suatu Pendekatan Praktek*. Jakarta: Rineka Cipta.
- Avolio, B.J. & Bass, B.M. 1994. *Individual Consideration Viewed at Multiple Levels of Analysis : A Multilevel Framework for Examining Te Diffusio of Transformational Leadership*. *Journal of Leadership Quarterly*.6(2),199-. 218.
- Babakus, E., & Mangold, W. G. (1992). *Adapting the SERVQUAL Scale to Hospital Services: An Empirical Investigation*. *Health Services Research*, 26(6), 767–786. <https://doi.org/January 17,1991>
- Barbuto, J. E., Ph, D., & Hall, A. (2010). *Examining Gender Differences of Servant Leadership : An Analysis of the Agentic and Communal Properties of the Servant Leadership Questionnaire*, 9(2), 4–22.
- Barbuto, J. E., Wheeler, D. W., & Wheeler, D. W. (2006). *Scale Development and Construct Clarification of Servant Leadership*.
<https://doi.org/10.1177/1059601106287091>
- Barnard, C.I. (1948). *Organization and Management: Selected Papers*. Cambridge, MA: Harvard University Press.
- Beck, C. D., & Beck, C. D. (2014). *Organizational Studies*.
<https://doi.org/10.1177/1548051814529993>
- Black, K. (2010). *Business Statistics: For Contemprory Decision Making*. Retrieved from <http://staff.uny.ac.id/sites/default/files/pendidikan/dr-tony-wijaya-se-mm/referensi-statistic-cp1.pdf>
- Cece Wijaya. 1996. *Pendidikan Remedial Sarana Pengembangan Mutu Sumber Daya Manusia*. Bandung: Rosdakarya.
- Creswell, J. W. (2009). *Research Design: Qualitative, Quantitative and Mixed Approaches (3rd Edition)*. *Research Design: Qualitative, Quantitative, and Mixed Methods Approaches*. <https://doi.org/10.2307/1523157>

- Creswell, John W. 2015. *Penelitian Kualitatif & Desain Riset*. Yogyakarta : Pustaka Pelajar.
- Emzir. (2011). *Metodologi Penelitian Kualitatif Analisis Data*. Jakarta: Rajawali Pers.
- Esterberg, K. (2002). *Qualitative Methods in Social Research*. McGraw Hill : Boston.
- Greenleaf, R. (n.d.). *The Servant as Leader. Corporate Ethics and Corporate Governance*, 79–85. https://doi.org/10.1007/978-3-540-70818-6_6
- Heidjrchman dan Suad Husnan. (1990). *Manajemen Personalia Edisi Keempat*. Yogyakarta : BPFE.
- Heuer, M., Cummings, J. L., & Hutabarat, W. (1999). *Cultural stability or change among managers in indonesia?* *Journal of International Business Studies*, 30(3), 599–610. <https://doi.org/10.1057/palgrave.jibs.8490085>
- Hofstede, G. (1984). *Cultural dimensions in management and planning*. *Asia Pacific Journal of Management*, 1(2), 81–99. <https://doi.org/10.1007/BF01733682>
- Hofstede, G. H. and G. J. Hofstede (2005). *Cultures and organizations : software of the mind*. NY, USA,McGraw-Hill.
- Iftikhar, A., Syed, C., & Akhtar, A. (2013). *Impact of Transformational and Servant Leadership on Organizational Performance : A Comparative Analysis*, 433–440. <https://doi.org/10.1007/s10551-012-1470-8>
- Inc. Southeast Asia. (29 Maret 2017). *The World's Top 10 CEOs*. Diperoleh 20 Januari 2017, dari http://inc-asean.com/lead/the-worlds-10-top-ceos-they-lead-in-a-totally-unique-way/?utm_source=inc&utm_medium=redir&utm_campaign=incredir
- Ivankova, N. V., Creswell, J. W., & Stick, S. L. (2006). *Using Mixed-Methods Sequential Explanatory Design: From Theory to Practice*. *Field Methods*, 18(1), 3–20. <https://doi.org/10.1177/1525822X05282260>
- Kartini Kartono. 2011. *Pemimpin dan Kepemimpinan*. Jakarta : PT Rajawaligrafindo Persada.
- Kirkpatrick, S. A., Locke, E. A., Executive, S. T., & May, N. (1991). *Leadership : do traits matter ?*, 5(2), 48–60.
- Liden, R. C., Wayne, S. J., Schminke, M., Vancouver, J., & Wil-, L. (2014). *Servant Leadership And Serving Culture : Influence On Individual And Unit Performance*, 57(5), 1434–1452.

- Nixon, M. M. (2005). *The Servant Leadership* :, 2(August), 95–101.
- Nordbye, V. C., & Irving, J. A. (2017). *Servant Leadership and Organizational Effectiveness : Examining Leadership Culture among Millennials within a US National Campus Ministry*, 4(1), 53–74.
- Patterson, Thomas E. (2003). *The Vanishing Voter*. New Jersey: Alferd A Knof.
- Pekerti, A. A., Sendjaya, S., & Effectiveness, O. B. (2010). *Exploring servant leadership across cultures : comparative study in Australia and Indonesia*, 21(5), 754–780. <https://doi.org/10.1080/09585191003658920>
- Ratnaningsih, E. 2009. *Persepsi Gaya Kepemimpinan Transformasional dan Gaya Kepemimpinan Transaksional Dan Pengaruhnya Terhadap Produktivitas Dengan Motivasi Sebagai Intervening Variable*, *Jurnal Ekonomi Janavisi*, Vol. 12, No. 2
- Robbins, P. Stephen dan Timothy A. Judge. 2012. *Perilaku Organisasi*. Salemba Empat. Jakarta
- Russell, E. J., & Russell, J. L. (2017). *Discovering the Self-Interest of Servant Leadership : A Grounded Theory*, 4(1), 75–97.
- Sanusi, A. (2014). *Metodologi Penelitian Bisnis*. Jakarta: Salemba Empat.
- Schneider, S. K., George, W. M., & Schneider, S. K. (2011). *Servant leadership versus transformational leadership in voluntary service organizations*. <https://doi.org/10.1108/01437731111099283>
- Sendjaya, Sen. 2015. *Personal and Organizational Excellence Through Servant Leadership*. Springer International Publishing Switzerland
- Sendjaya, Sen, Sarros, James, C., Santora, Joseph C. 2008. *Defining and Measuring Servant Leadership Behaviour in Organizations*.Journal of Management Studies, acces 13 Februari 2018
- Sugiyono. 2014. *Metode Penelitian Kuantitatif, Kualitatif, dan Kombinasi (Mixed Methods)*. Bandung : Alfabeta
- Suharsimi, Arikunto. 2006. *Prosedur Penelitian (Suatu Pendekatan Praktik)*: Jakarta: Rineka Cipta.
- Suwatno dan Donni Juni Priansa. 2011. *Manajemen SDM dalam Organisasi. Publik dan Bisnis*. Bandung: Alfabeta.

- Thoha, Miftah. 2008. *Perilaku Organisasi Konsep Dasar dan Aplikasinya*. Jakarta: PT. Raja Grafindo Persada
- van Dierendonck, D. (2011). *Servant leadership: A review and synthesis*. *Journal of Management*, 37(4), 1228–1261.
<https://doi.org/10.1177/0149206310380462>
- van Dierendonck, D., & Nijten, I. (2011). *The Servant Leadership Survey: Development and Validation of a Multidimensional Measure*. *Journal of Business and Psychology*, 26(3), 249–267. <https://doi.org/10.1007/s10869-010-9194-1>
- Vondy, M. (2008). *The Relationships among Servant Leadership , Organizational Citizenship Behavior , Person-Organization Fit , and Organizational Identification*, 6.
- Wah, K., Chan, C., & Cora, K. W. (2017). *Cultivating Servant Leaders in Secondary Schooling Cultivating Servant Leaders in Secondary Schooling*, 4(1), 12–31.
- Winston. Gunawan, A. W. 2004. *Genius Learning Stnlegy*. Jakarta: Gramedia Pustaka
- Wood, W., & Eagly, A. H. (2002). *A cross-cultural analysis of the behavior of women and men: implications for the origins of sex differences*. *Psychological bulletin*, 128(5), 699-727.
- Zalukhu, Eloy. 2016, *Theocentric Leadership Series-Servant Leadership Part II*, [online], (www.eloyzalukhu.com/2016/05/11/theocentric-leadership-series-servant-leadership-part-ii/, diakses tanggal 25 Februari 2018)