

## DAFTAR REFERENSI

- Abidin, Zainal Ahmad; Che. Mohd Zulkifli & Jamal. Nordin. 2010. “*Family Issues and Work-Family Conflict among Medical Officers in Malaysian Public Hospitals*”. **International Journal of Business and Social Science**, Vol. 1, No. 1, p. 26-36.
- Augusty, Ferdinand T. 2006, **Structural Equation Modeling Dalam Penelitian Manajemen**, Badan Penerbit Universitas Diponegoro.
- \_\_\_\_\_.2013, **Metode Penelitian Manajemen**, Badan Penerbit Universitas Diponegoro.
- Adams, A Gary; Lynda. A King & Daniel. King W . 1996. “*Relationships of job and family involvement, family social support, and work–family conflict with job and life satisfaction*”. **Journal of Applied Psychology**, Vol. 81, Issue. 4, p. 411-420.
- Agustina Lidya. 2009. “Pengaruh Konflik Peran, Ketidakjelasan Peran, dan Kelebihan Peran terhadap Kepuasan Kerja dan Kinerja Auditor (Penelitian pada Kantor Akuntan Publik yang Bermitra Dengan Kantor Akuntan Publik Big Four di Wilayah DKI Jakarta)”. **Jurnal Akuntansi**. Vol.1 , No. 1.
- Ahmad, Aminah & Noryati Ngah. 2008. “*Role Conflict, Work-Family Conflict and Job Satisfaction among Single Mother Employees*”. **The Journal of International Management Studies**. Vol. 3, No.2, p.176-180.
- Amstad, T Fabienne, Laurenz. L Mejer; Ursula Fasel; Achim Elfering & Nobert. K Semmer. 2011. “*A Meta-Analysis of Work-Family Conflict and Various Outcomes With a Special Emphasis on Cross-Domain Versus Matching-Domain Relations*”. **Journal of Occupational Health Psychology**. Vol.16, No.2, p.151-169.
- Aryee, Samuel & Luk. Vivienne. 1996. “*Work and non-work influences on the career satisfaction of dual earner couples*”, **Journal of Vocational Behavior** Vol. 49, Issue 1 , p. 38-52.

- Babin, J Barry & James. S Boles. 1996. “*The Effects of Perceived Co-Worker Involvement and Supervisor Support on Service Provider Role Stress, Performance and Job Satisfaction*”. **Journal Of Retailing**, Vol. 72, Issue. 1, pp. 57-75.
- Bacharach, B S; P. Bamberger & Sharon Conley.1991.“*Work-home conflict among nurses and engineers: Mediating the impact of role stress on burnout and satisfaction at work*”. **Journal Of Organizational Behavior**. Vol.12, No.1, p.39-53
- Barnett, Chait. Rosalind & Hyde. Janet Shibley.2001. “*Women, men, work, and family*”. **American Psychologist**, Vol 56, No. 10, p,781-796.
- Beutell, J Nicholas. 2007. “*Self-Employment, Work-Family Conflict and Work-Family Synergy : Antecedents and Consequences*”. **Journal of Small Business and Entrepreneurship**. Vol.20, pp.325-334.
- Boles, James S; Mark. W Johnston & Joseph. F Hair Jr.1997. “*Role stress, work-family conflict and emotional exhaustion : inter-relationships and effects on some work-related consequences*”. **Journal of Personal Selling & Sales Management**. Vol.17, No.1, p. 17-28
- Boles, S James.; W. Gary Howard & Heather. Howard Donofrio. 2001 , “*An investigation into the Inter – Relationship of Work – Family Conflict, Family – Work Conflict and Work Satisfaction*”, **Journal of Managerial Issues**, Vol. 13 , No. 3.
- Cinamon, Gali Rachel. 2006. “*Anticipated Work-Family Conflict: Effects of Gender, Self-Efficacy, and Family Background*”. **The Career Development Quartely**. Vol. 54.
- Cordes, L Cynthia & Thomas. W Dougherty.1993, “*A Review and an integration of research on job burnout*”. **Academy of Management Review**, Vol. 18, No.4, p. 621-56
- Dixon, A Marlene & Jennifer . E Bruening .2005. “*Perspectives on Work-Family Conflict in Sport: An Integrated Approach*”. **Sport Management Review**. Vol. 8, Issue. 5, p. 227-253.
- Frone , R Michael; Rusell. Marcia & Cooper. Lyme M. 1992. “*Antecedents and outcomes of work-family conflict: Testing a model of the work-family interface*”. **Journal of Applied Psychology**, Vol 77, p. 65-78.

- Frone , R Michael; Rusell. Marcia & Cooper. Lyme M. 1994 .”*Relationship between Job and Family Satisfaction : Causal or Non Causal Covariation*”. *Journal of Management*, Vol. 20, No 3, p. 565 -579.
- Gaines, Jeannie & John. M Jermier. 1983. “*Emotional Exhaustion in a High Stress Organization*”. *Academy of Management Journal*, Vol. 26, No. 4, p. 567-586.
- Ghayyur, Muhammad & Waseef. Jamal. 2012. “*Work-Family Conflicts : A Case of Employees’ Turnover Intention*”. **International Journal of Social Science and Humanity**, Vol. 2. No.3
- Ghozali, Imam. 2006. **Aplikasi Analisis Multivariate dengan Program SPSS**. Badan Penerbit Undip, Semarang.
- Gutek, Barbara A ; Sabrina. Searle & Lilian. Klepa. 1991. “*Rational versus gender role explanations for work-family conflict*”. **Journal of Applied Psychology**. Vol. 76, Issue. 4,p. 560-568
- Greenhaus, H Jeffery & Nicholas. J Beutell. 1985. “*Sources of Conflict between Work and Family Roles*”. **The Academy Of management review**. Vol. 10, p. 76-88
- Hasan, Iqbal. 2002. **Pokok-pokok Materi Statistik 2 (Statistik Inferensif)**. Bumi Aksara, Jakarta.
- Herman, Brett. Jeanne Brett & Karen. Kuczynski Gyllstrom. 1977 “*Working Men and Women: Inter-and Intra-Role Conflict*”. **Psychology of Women Quarterly**. Vol, 1.4 , p. 319-333.
- Hu, Hui Hsin & Chien. Wei Cheng. 2010.”*Job stress, coping strategies, and burnout among hotel industry supervisors in Taiwan*”. **The International Journal of Human Resource Management**. Vol. 21 Issue. 8
- Hobfoll, Stevan E. 1989. “*Conservation of resources : a new attempt at conceptualizing stress*”. **American Psychologist**. Vol. 44, No.3, p.513-24
- Karatepe , M O. 2006. “*The effects of selected antecedents on the service recovery performance of frontline employees*”. **The Service Industries Journal**. Vol. 26, No.1, p.39-57

- Kinnunen, U & Saija. Mauno .1998. “*Antecedents and outcomes of work-family conflict among employed women and men in Finland*”. **Human Relation**. Vol. 51, No.2, p.157-77
- Kuruuzum, Ayse; Anafarta. Nilgun; Irmak Sezgin. 1989. “*Predictors of burnout among middle managers in the Turkish hospitality industry*”. **International Journal of Contemporary Hospitality Management**.
- Maslach, Christina & Susan. E Jackson. 1981. “*The measurement of experienced burnout*”. **Journal Of Occupational Behaviour**. Vol.2, p.99-113.
- Martins, L. Luis; Kimberly. A Eddelston & John. V Viega.2002. “*Moderators of the Relationship Between Work-Family Conflict and Career Satisfaction*”. **Journal Academy Of Management**. Vol. 45, No. 2, P. 399-409.
- Mas’ud, Fuad. 2004, **Survai Diagnosis Organisasional**, Badan Penerbit Universitas Diponegoro, Semarang.
- Netemeyer, G Richard ; James. S Boles & Robert McMurrian .1996. “*Development and Validation of Work-Family Conflict and Family-Work Conflict Scales*” **Journal of Applied Psychology**, Vol. 81, Issue 4, p.400
- Parasuraman, Saroj & Claire. A Simmers. 2001. “*Type of employment, work-family conflict and well-being : a comparative study*”. **Journal of Organizational Behavior**. Vol. 22, p. 551-568.
- Pasewark. R William & Ralph. E Viator .2006.” *Sources of Work-Family Conflict in the Accounting Profession*”. **Behavioral Research in Accounting**. Vol. 18, No. 1, p. 147-165.
- Posig, Margaret & Jill Kickul. 2004. “*Work-role expectations and work family conflict: gender differences in emotional exhaustion*”. **Women in Management Review**, Vol. 19, No. 7, p. 373-386.
- Rivai, Veithzal. 2004. **Manajemen Sumberdaya Manusia untuk Perusahaan**.
- Ryan, David Timothy & Sagas. Michael. 1995. “*Relationships between pay satisfaction, work-family conflict, and coaching turnover intentions*” **Team Performance Management**, Vol. 15, Iss: 3/4, pp.128 – 140.
- S, W Christine., Megawati. Oktorina & Indah. Mula. 2010. “*Pengaruh Konflik Pekerjaan dan Konflik Kelurga Terhadap Kinerja dengan Konflik Pekerjaan Keluarga Sebagai Intervening Variabel (Studi pada Dual Career Couple di Jabodetabek*”. **Jurnal Manajemen dan Kewirausahaan**, Vol. 12, p. 121-132.

Thoits, A Peggy .1991. “*On Merging identity theory and stress research* “. *Social Psychology Quarterly*. **Social Psychology Quarterly**. Vol. 54, No.2, p.102-12.

Yavas, Ugur., Emin. Babakus., Osman. M Karatepe. 2008. “*Attitudinal and behavioral consequences of work-family conflict and family-work conflict. Does gender matter?*”. **International Journal of Service Industry Management**, Vol. 19, No. 1, p.7-31.