

DAFTAR PUSTAKA

- Alderfer, C.P. 1972. *Human Needs in Organizational Settings*. New York: Free press of Glencoe.
- Ariani, Dorothea Wahyu. 2012. "Leader-Member Exchanges as a Mediator of the Effect of Job Satisfaction on Affective Organizational Commitment: An Empirical Test". *International Journal of Management*.
- Asgari Ali, Abu Daud Silong, Aminah Ahmad dan Bahaman Abu Samah. 2008. "The relationship between leader-member exchange, organizational inflexibility, perceived organizational support, interactional justice and organizational citizenship behaviour". *African Journal of Business Management*, Vol.2, No. 8.
- Azoury Andre, Lindos Daou, dan Fares Sleiaty. 2013. "Employee Engagement in Family And Non Family Firms". *Journal of Management*.
- Bedarkar Madhura dan Deepika Pandita. 2013. "A study on the drivers of employee engagement impacting employee performance". *Journal of Management*.
- Bhal, K.T.; Gulati, N.; and Ansari, M.S. 2009. "Leader-Member Exchange and Leader-Member Exchange and Subordinate Outcomes: Test of A Mediation Model". *Leadership & Organizational Development Journal*, Vol. 30.
- Brown, S.P . dan Leigh, T .W . 1996. "A New Look at Psychological Climate and Its Relationship to Job Involvement, Effort, and Performance". *Journal of Applied Psychology*, Vol. 81, No. 4.
- Cahill, Kevin E., Tay K. McNamara, Marcie Pitt-Catsoupes, dan Monique Valcour. 2015. "Linking shifts in the national economy with changes in job satisfaction, employee engagement and work-life balance". *Journal of Behavioral and Experimental Economics*.
- Chaurasia Swati and Archana Shukla. 2012. "The Influence Of Leader-Member Exchange Relations On Employee Engagement And Work Role Performance". *International Journal Of Organization Theory And Behavior*. Vol. 16:No. 4.
- Chin, W.W. 2001. *PLS-Graph User's Guide Version 3.0. Soft Modeling In*.
- Cropanzano, R. and Mitchell, M.S. 2005. "Social exchange theory: an interdisciplinary review". *Journal of Management*, Vol. 31.
- Gatenby, M., Rees C., Soane, E., Truss, C. 2008. "Employee Engagement in Context. Chartered Institute of Personnel and Development. London.
- Ghozali, Imam. 2006. *Struktural Equation Modeling Metode Alternatif Dengan Partial Least Square*. Semarang: UNDIP.

- Ghozali, Imam. 2009. *Struktural Equation Modeling Metode Alternatif Dengan Partial Least Square*. Semarang: UNDIP.
- Ghozali, Imam. 2013. *Aplikasi Analisis Multivariate dengan Program IBM SPSS 21*. Semarang: Universitas Diponegoro.
- Gibson, J. L., J. M. Ivancevich, dan J. H. Donnelly. 2003. *Organisasi (Perilaku, Struktur dan Proses)*. Edisi kelima. Jakarta: Erlangga.
- Greenberg, Jerald R. 2003. *Behavior in Organizations*. New Jersey: Prentice Hall.
- Griffin Mark A, Andrew Neal, Dan Sharon K. Parker. 2007. "A New Model Of Work Role Performance: Positive Behavior In Uncertain And Interdependent Contexts". *Academy of Management Journal*, Vol. 50, No. 2.
- Gutama, Giovanni., Meliana C. Hermanto, Thomas S. Kaihatu, dan Endo Wijaya Kartika. 2015. "Analisa Pengaruh Leader-Member Exchange Terhadap Kepuasan Kerja Karyawan Melalui Perceived Organizational Support Sebagai Variabel Mediasi Di Restoran De Boliva Surabaya". *Journal Management*.
- Hasibuan, Malayu S.P. 2002. *Manajemen Sumber Daya Manusia*. Jakarta: Bumi Aksara.
- Indayati Nurul, Armanu Thoyib, Rofiaty. 2011. "Pengaruh Keterlibatan Karyawan, Budaya Organisasi, dan Gaya Kepemimpinan terhadap Komitmen Organisasional dalam Meningkatkan Kinerja Karyawan (Studi pada Universitas Brawijaya)". *Jurnal Aplikasi Manajemen*, Vol.10, No.2.
- Indriantoro, Nur dan Bambang Supomo. 2014. *Metodologi Penelitian Bisnis*. Yogyakarta: BPFE.
- J, Anitha. 2014. "Determinants of employee engagement and their impact on employee performance". *International Journal of Productivity and Performance Management*, Vol. 63, No. 3.
- Joushan, Shindie Aulia., Muhammad Syamsun, dan Lindawati Kartika. 2015. "Pengaruh Budaya Organisasi dan Employee Engagement terhadap Kinerja Karyawan pada PT PLN (Persero) Area Bekasi". *Jurnal Aplikasi Manajemen*, Vol. 13, No. 4.
- Kambu Arius, Eka Afnan Troena, Surachman, Margono Setiawan. 2012. "Pengaruh Leader-Member Exchange, Persepsi Dukungan ORGANISASIONAL, Budaya Etnis Papua dan Organizational Citizenship Behavior, Terhadap Kinerja Pegawai pada Sekda Provinsi Papua". *Jurnal Aplikasi Manajemen*, Vol. 10, No. 2.
- Keating Lauren A dan Peter A. Heslin. 2015. "The potential role of mindsets in unleashing employee engagement". *Journal of Management*.
- Koesmono, Teman. 2003. "Pengaruh Budaya Organisasi Terhadap Motivasi, Kepuasan Kerja Dan Kinerja Karyawan (Studi Pada Perusahaan Pengolahan Kayu Skala Besar Di Jawa Timur)". *Jurnal Ekonomi*. Vol. 10, No. 3.

- Kurniawan, Agung Widhi. 2012. "Pengaruh Kepemimpinan Dan Pengembangan Sumber Daya Manusia Terhadap Kepuasan Kerja, Motivasi Kerja, Dan Kinerja Karyawanbank Sulselbar". *Jurnal Ekonomi dan Keuangan*, Vol. 16, No.4.
- Leonga Chan Tze and Amran Rasli. 2013. "The Relationship between innovative work behavior on work role performance: An empirical study". *Journal Management*.
- Liang, & Crant. 2010. "The Role of Proactive Personality in Job Satisfaction and Organizational Citizenship Behavior: A relational Perspective". *Journal of Applied Psychology*, Vol. 95, No. 2.
- Liden, Robert C., Raymond T. Sparrowe, dan Sandy J.Wayne. 1997. "Leader Member Exchange Theory: The Past and Potential for the Future". *Journal Personnel and Human Resources Management*. Vol.15.
- MacDonald, Mark. 2013. "Transformational Leadership And High - Performance Work System Practices As Facilitations Of Knowledge Work Behaviours". *Jurnal Management*.
- Macey, W.H., & Schneider, B.(2008). "The Meaning of Employee Engagement." *Journal of Industrial and Organizational Psychology*.
- Mangkunegara, A. P. 2004. *Evaluasi Kinerja SDM*. Bandung: PT Refika Aditama.
- Mangkunegara, A.A. Anwar Prabu. 2001. *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: PT.Remaja Rosdakarya.
- Mardanov, Ismatilla., Jack Sterrett, dan Julie Baker. 2007. "Satisfaction with Supervision and Member Job Satisfaction in Leader-Member Exchange: An Impirical Study in the Restaurant Industry". *Journal of Applied Management and Entrepreneurship*, Vol. 12, No. 3.
- Markos, S., dan Sridevi, M.S. 2010. "Employee engagement: The Key to Improving Performance" *International Journal of Business and management*, Vol. 5, No. 12.
- Mas'ud, Fuad. 2004. *Survai Diagnosis Organisasional Konsep & Aplikasi*. Semarang: UNDIP.
- Mondy, R. Weyney. 2008. *Manajemen Sumber Daya Manusia*. Jakarta: Erlangga.
- Noermijati. 2010. "Kajian Deskriptif Tentang Kondisi Faktor Intrinsik dan Ekstrinsik serta Kepuasan Kerja Manajer Menengah-Bawah". *Jurnal Aplikasi Manajemen*, Vol. 8, No. 1.
- Nunnaly, 2001. *Psychometric Theory*. McGraw-Hill, 2nded, India.
- Oliveira, Lucia Barbosa de dan Fernanda Flôres Roitman Aguiar da Silva. 2015. "The Effects Of High Performance Work Systems And Leadermember Exchange Quality On Employee Engagement: Evidence From A Brazilian Non-Profit Organization". *Journal of Management*.

- Othman Rozhan, Foo Fang Ee, dan Ng Lay Shi. 2009. "Understanding dysfunctional leader-member exchange: antecedents and outcomes". *Leadership & Organization Development Journal*, Vol. 31, No. 4.
- Riansari Titi, Achmad Sudiro, dan Rofiaty. 2012. "Pengaruh Kompensasi dan Lingkungan Kerja terhadap Kepuasan Kerja dan Kinerja Karyawan (Studi Kasus PT Bank Tabungan Pensiunan Nasional, Tbk Cabang Malang)". *Jurnal Aplikasi Manajemen*, Vol. 10, No. 4.
- Riggio, R.E. 1990. "Introduction to Industrial/Organizational Psychology". *Illinois: Scott, Foresman, and Company*.
- Robbins, Stephen, P. 2003. *Organizational Behavior*. New Jersey: Prentice Hall.
- Robinson, D., Perryman S., dan Hayday, S. 2004. "The Drivers of Employee Engagement, Institute for Employment Studies", Brighton.
- Rousseau, D. M. (1989). "Psychological and Implied Contracts in Organizations". *Employee Responsibilities and Rights Journal*, Vol.8.
- Saks, Alan M. 2006. "Antecedents and consequences of employee engagement". *Journal of Managerial Psychology*, Vol. 21, No. 7.
- Sarjono, Haryadi dan Winda Julianita. 2013. *SPSS vs Lisrel*. Jakarta: Salemba Empat.
- Shaufeli, W.B., Salanova, M., Gonzalez, R. V. and Bakker, A.B. 2002. "The measurement of engagement and burnout: a two sample confirmatory factor analytic approach". *Journal of Happiness Studies*.
- Siregar, Syofian. 2014. *Statistika Deskriptif untuk Penelitian*. Jakarta: PT RajaGrafindo Persada.
- Sitohang Sonang. 2009. "Pengaruh Kualitas Sumber Daya Manusia terhadap Kinerja Pengrajin Sentra Industri Kecil Tenun Ikat". *Jurnal manajemen*, Vol.14, No.1.
- Stephanie dan Aurik Gustomo. 2015. "Proposal to Improve Employee Engagement in PT Maju Sentosa by AON Hewitt Model and Mercer Model". *Journal of Management*.
- Suhermin. 2012. "Pemberdayaan Kerja Profesional Sebagai Mediasi Dukungan Organisasi Dan Pertukaran Pemimpin-Anggota (IMX) Terhadap Komitmen Organisasional". *Jurnal Ekonomi dan Keuangan*, Vol. 16, No.2.
- Supendy Rustam, Margono Setiawan, Eka Afnan Troena, dan Surachman. 2012. "Pengaruh Kepemimpinan terhadap Motivasi dan Kinerja Karyawan serta Implikasinya terhadap Kepuasan Kerja (Studi pada Bank Pembangunan Daerah (BPD) Sulawesi Tenggara)". *Jurnal Aplikasi Manajemen*, Vol.10, No.2.

- Supendy Rustam, Margono Setiawan, Eka Afnan Troena, dan Surachman. 2012. "Pengaruh Kepemimpinan terhadap Motivasi dan Kinerja Karyawan serta Implikasinya terhadap Kepuasan Kerja (Studi pada Bank Pembangunan Daerah (BPD) Sulawesi Tenggara)". *Jurnal Aplikasi Manajemen*, Vol. 10, No. 2.
- Taruno F .X. Soewarto Citro, Armanu Thoyib, Djumilah Zain, dan Mintarti Rahayu. 2012. "Pengaruh Gaya Kepemimpinan terhadap Kinerja Dosen dengan Kepuasan Kerja dan Motivasi Kerja sebagai Mediator (Studi pada Perguruan Tinggi Swasta di Jayapura)". *Jurnal Aplikasi Manajemen*, Vol. 10, No. 3.
- Testa, Mark R. 1999. "Satisfaction with Organizational Vision, Job Satisfaction and Service Efforts: an Empirical Invetigation". *Leadership & Organization Development Journal* , Vol. 20, No. 3.
- Tjiptono, Fandy & Anastasia Diana. (2003). *Total Quality Management*. Yogyakarta: Andi.
- Umar, Akmal. 2011. "Pengaruh Upah, Motivasi Kerja, dan Kepuasan Kerja terhadap Kinerja Pekerja pada Industri Manufaktur di Kota Makassar". *Jurnal Aplikasi Manajemen*, Vol. 10, No. 2.
- Walumbwa, Fred O., David M. Mayer, Peng Wang, Hui Wang, dan Kristina Workman. 2011. "Linking Ethical Leadership to Employee Performance: The Roles of Leader-Member Exchange, Self-Efficacy, and Organizational Identification". *Journal Management*.
- Wang, & Law . 2001. "The Linkage Role of LMX: A Mediating Effect of LMX on the Relationship between Transformational Leadership and Followers' Performance, and OCB". *Journal of Management*.
- Wayne SJ, Shore LM, Liden RC (1997). "Perceived Organizational Support And Leader-Member Exchange: A Social Exchange Perspective." *Academy of Management Journal*, Vol. 40.
- Wayne, S. J., L. M. Shore dan W. H. Bommer. 2002. "The Role of Fair Treatment and Rewards in Perceptions of Organizational Support and Leader- Member Exchange". *Journal of Applied Psychology*, Vol. 87, No. 3.
- Welch, M. 2011. "The evolution of the employee engagement concept: communication implications". *Corporate Communications: An International Journal*, Vol. 16, No. 4.
- Wibowo. 2007. *Manajemen Kinerja*. Jakarta: PT RajaGrasindo Persada.
- Wibowo. 2013. *Manajemen Kinerja*. Jakarta: Rajawali Pers.
- Wilay. 2006. *Research Methods for Business*. Jakarta: Penerbit Salemba Empat.
- Yukl, Gary. 2008. *Leadership in Organizations*. United States and Canada.