ABSTRACT

The Research objection is to observe the Influence of Information technology complementarities and support of Information technology knowledge to Corporate performance. Complementarities of information technology are (Infrastructure IT, making process IT, Human resources IT and Vendor management IT) management knowledge (Product, Customer and managerial)

The sample's number of this research are 42 head managers of Main Bank office in Semarang. The research uses questioner method. Data analyzing of this research is full mode Structural Equation Modeling (SEM), evaluated by smartPLS tools by using reflective second order factor approach.

The result of this research, aligned with hypothesis that complementarities of 4 information technology Relatedness Factors, give positive influence to inter unit Knowledge Management Capability, complementarities of knowledge Management Capability gives positive influence to corporate performance, Complementarities Information Technology Relatedness directly influence to company performance and information technology relatedness indirectly influence to corporate performance, being mediated by knowledge management capability

Keyword: Information Technology Relatedness, Knowledge Management Capability, Corporate performance.