ABSTRACT

Hospital is a one of services company which provided health attendance. Nurse as one of health labour, participating in that health attendance to the patients include in emergency unit. In do the tasks, the nurses can be threatened by stress. This stress can be caused by excessive work load. Social support from family, partner, and supervisor can be used to reduce the discouraged or another stress indicator. The support can reduced stress and give work condition comfortably. This research aims to analysis how work load having an affect to work stress with social support as moderating variable.

Research sample in this study is the nurses in Dr. Kariadi hospital. The sample as much as 60 responden with the sensus sample method. The independent variable is work load and dependent variable is work stress, also as moderating variable is social support. Analysis method which used in this research are validity and reliability test, classical assumptions test, and moderating regression analysis with absolute value of the difference.

Regression analysis results showed that work load had a negative and significant relationship to work stress and absolute value of the difference variable from work load with social support had negative and significant relationship, it means social support moderated the work load affect to the nurses stress.

Keywords : work load, social support, work stress, absolute value of the difference