

DAFTAR PUSTAKA

- Arikunto, S. 1998. *Prosedur Penelitian Suatu Pendekatan Praktek*. PT. Rineka Cipta. Jakarta
- Agarwal, S., M.K. Erramilli and C.S. Dev, 2003. *Market Orientation and Performance in Service Firm: Role Innovation*. J.Service Market., 17: 68-82. DOI: 10.1108/088876040310461282
- Bharadwaj S.G, 1993. *Sustainable competitive advantage in service industries*, Journal of Marketing, Vol : 57 : 83 – 97
- Brien, Andrew, 1998. *Professional ethics & the culture of trust*. Journal of Business Ethics. Vol 17 : 391 – 409
- Carmona, Salvador, 2003. *Measure Vs Action the balance score card*, International Journal of Operation & Production, Vol 23 No. 12 : 1475
- Chan, Yee – Ching, 2004. *Performance measure adopter balance score card*, The Journal International of Public Sector Management, Vol 17 No.3 ; 204 – 221
- Cox, M.J., Preston, C. &Cox. K., 1999. *What Factors Support or Prevent Teacher from Using ICT in their Classrooms?.* King’s College London.
- Croteau, P dan Li Mang Fang., 2003,” *The Tyranny of The Balance Scorecard in innovatioan economy*”, Journal of Intelectual Capital
- Davies, J., Douglas, A. dan Douglas, J., 2007. *The Effect of Accademic Culture on the Implementation of the EFQM Excelece Model in UK Universities. Quality Assurance in Education*. Vol. 15 No. 4. 2007. Emerald Group Publishing Limited. USA.
- Diana P.M.2001. *Studi Empiris Tentang Faktor-faktor yang Mempengaruhi Pemanfaatan Personal Computing dan Dampaknya Terhadap Kinerja Karyawan Akuntansi.*: Tesis tidak dipublikasikan, MAKSI UGM.
- Erni R.Ernawan, 2004, “*Pengaruh Budaya Organisasi dan Orientasi Etika Terhadap Kinerja Perusahaan Manufaktur*”. Usahawan, September, No.09, Tahun XXXIII.

- Gede Sri Darma. 2000. *“Employee Perception of The Impact of Information. Technology Investment in Organizations”*. *Gadjah Mada International. Journal of Business*, May, Vol.2, No.2, pp. 185-211
- Ghozali, Imam, 2002, *“Aplikasi Analisis Multivariate dengan Program SPSS”*, Badan Penerbit Universitas Diponegoro, Semarang.
- Goodhue, D.L ; Thompson, R.L, 1995. *“Task-Technology Fit and Individual Performance”*. *Individual Performance.”MIS Quarterly (19 : 2)*, pp.213-216
- Gujarati, Damodar, 2003, *“Ekonometrika Dasar”*, McGrawhill, New York
- Hitt, Michael A., R, Duane Ireland dan Robert E.Hoskisson, 1997, *Manajemen Strategis: Menyongsong era perasingan dan globalisasi*, terjemahan, Penerbit Erlangga, Jakarta.
- Jurnali, 2001., *Analisis Pengaruh Faktor Kesesuaian Tugas-Teknologi dan Pemanfaatan Teknologi Informasi Terhadap Kinerja Akuntan Publik”*. *Jurnal Bisnis dan Akuntansi*.5(2):214-226
- Kaplan & Norton, 1992. *The balance score card measure*, Harvard Business Review
- Kaplan, 1996. *Using the balance score card as strategic management sistem*, Harvard Business School
- Kotler, Jhon P & James A Heskett, 1992, *Corporate culture & Performance*. PT. Prenhelido, The free pres
- Lolina Lalolo, Krina, P., (2003), *Indikator & Alat Ukur Prinsip Akuntabilitas*, Transparansi & Partisiapasi,. Jakarta, Bappenas
- Molly Lee (1999). *Private Higher Education in Malaysia*. Pulau Pinang: Pusat Pengajian Ilmu Pendidikan USM.
- Nur Indriantoro, Supomo, B., (1999), *Metodologi Penelitian Bisnis*., Yogyakarta, BPFE-Yogyakarta.
- O’Reilly, 1989. *Corporation, culture & commitmen, motivational and social culture in organization*. *California Manager Review* : 9 – 25

- O'Reilly, 1999. *People & organization culture. A profile comparison approach to assessing person organization*. Academy of Management Journal. Vol 34 : 487 – 516
- Porter, Michael E, 1995. *Competitive advantage : Creating and sustaining superior performance*. New York
- Raven, A. (1999). *Knowledge Management for New Product Development Meetings: The Roles of Information Technology in Shared Knowledge Creation*
- Robbins, SP. 1996. *Organizational Behavior: Concepts, Controversies, Applications. 7th ed. New Jersey: Prentice-Hall*.
- Roger W.Bowen, 2001. *The New Battle Between Political and Academic Cultures. The Chronicle of Higher Education. Vol. 47. 22 Juni 2001. Washington*.
- Sarosa, Samiaji dan Zowgi, Didar.2003,” *Strategy for Adopting Information Technology for SMEs : Experience in Adopting Email Within an Indonesian Furniture Company*”. Electronic Journal of Information Systems Evaluation Vol.6 Issues 2.165-176
- Spencer, Lyle M.Jr and Spencer Signe M (1993). *Competence at Work: Models for Superior Performance*. John Wiley and Sons, Inc, United States of America.
- Sugiono. 2005. *Metode Penelitian Bisnis*, Bandung, Alfabeta.
- Van Grembergen, Wim; Ronald Saull dan Steven De Haes (2000), *Ingking the IT Balance Scorecard to Business at a Major Canadian Financial Group: Research Note, JITCA, Vol.5, No.1*
- Yee-Chin, L. C. (2004). *Performace Measurement and Adoption of Balance Scorecards. A Survey of Municipal Goverments in the USA and Canada. The International Journal of Public Sector Management, Vol 17, No3, pp 204-221*.
- Zikmund, W. (2000)” *Businness Research Methods: the Dryden Press*”.