

DAFTAR PUSTAKA

- Adamson, I., & Shine, J. (2003). *Extending the New Technology Acceptance Model to Measure the User Information Systems Satisfaction in a Mandatory Environment: Technology Analysis &Strategic Management.* Vol. 15 No. 4: pp 441-455.
- Chavan, J., (2013). "Internet banking benefits and challenges in an emerging economy," *International Journal of Research in Business Management*, Vol. 1, Issue 1,, 19-26
- Chow, S.,& Holden, R., (1997). Toward An Understanding Of Loyalty : The Moderating Role Of Trust, *Journal of Managerial Issues*, Vol IX No.3, p.275-298.
- Cooper, D.R.,& Emory, C.W., (1995). *Metode Penelitian Bisnis*, Jilid 1, Edisi kelima, Penerbit Erlangga.
- Davis, F.D., (1989). *Perceived Usefulness, Perceived Ease of Use, and User Acceptance of Information Technology. MIS Quarterly.* Vol. 13 No. 5:pp19-339.
- Dharmamesta, B.S., (1998). "Teknologi Informasi dalam Pemasaran : Implikasi dalam Pendidikan Pemasaran", *Jurnal Ekonomi dan Bisnis Indonesia*, Vol. 13, No. 3, pp. 116 – 125.
- Dharmawirya, M.,&Smith, B.A., (2012). "Analysis of Consumer Repurchase Intention towards Online Shopping in Indonesia's Online Retail Business Market," *International Journal of e-Education, e-Business, e-Management and e-Learning*, Vol. 2, No. 3, June 2012.
- Emory, C.W.,&Cooper, D.R., (1999). *Business Research Methods*, Irwin, Homewood.
- Fortuna, S.C.D.,(2013). *Pengaruh Faktor Individu, Organisasi, dan Sistem terhadap Penerimaan E-banking.*
- Gatignon, H., &Xuereb J.M., (1997). *Strategic Orientation of The Firm and New Product performance, Journal of Marketing Research*, 34(1):77-90.
- Gefen, D. (2002). *Customer Loyality in E-Commers. Journal of the Association for Information Systems.* 3: 27-51.
- Haque, A.;Tarofder, A.K.;Rahman, S.;& Raquib, Md, A.," (2009)."Electronic transaction of internet banking and its perception of Malaysian online customers," *African Journal of Bussiness Management*.
- Jogiyanto., (2005). *Sistem Teknologi Informasi.* Yogyakarta: Andi.
- Kanter, R.M., (1993).*Men and Women of The Corporation, Basic Books*, New York.

- Lee, M.K.O., & Turban, E.,(2001). *A Trust Model for Consumer Internet Shopping (online)*.
- Liu, Y.R., & Sherah, K., (2009). "Electronic commerce within the Chinesse banking industry", *Journal of Strategic Management*.
- Leng, J., & Zhang, T., (2013). "The influencing factors of customer trust to great discount online shops," *Uppsala University*.
- Luo, J.T.; McGoldrick, P.; Beatty, S.; & Keeling, K.S., (2006). "On Screen Characters: their design and influence on consumer trust", *Journal of Strategic Marketing*.
- Mas'ud, F., (2004). *Survai Diagnosis Organisasional (Konsep dan Aplikasi)*, Badan Penerbit Universitas Diponegoro.
- Mayer, R.C.; Davis, J. H.; & Schoorman, F. D. (1995). *An Integratif Model of Organizational Trust*, *Academy of Management Review*, 30 (3): 709-734.
- Morgan, R.M., & Hunt, S.D., (1994). "The Commitment-Trust Theory of Relationship Marketing", *Journal of Marketing*, Vol. 58, July 1994, p 20-38.
- Mukhrejee, A., & Nath, P. (2003). *A Model of Trust in Online Relationship mBanking*. *International Journal of Bank Marketing*. Vol. 21 No. 1: pp 5-15.
- Moeeini, M., & Fard, M.G., (2014). Review And Analysis Of Factors Affecting Online Repurchase Intention, "Indian Journal of Fundamental and Applied Life Sciences".
- Munusamy, J.; Annamalah, S.; & Chelliah, S., (2012). "A study of users of online shop in Malaysia," *International Journal of Innovation, Managament and Technology*.
- Ozlen, K., & Jukic, D., (2013). Perceptions of online users in Bosnia and Herzegovina," *WAP Journal*.
- Pontus, J.; Lagerstrom, R.; Narman, P.; & Simmonson, M., (2008). "System quality analysis with extended influence diagrams", *Royal Institute of Management Strategic*.
- Srivastava, R.K., (2007). "Customer's perception on usage of internet ,," *Innovative marketing*. Innovative Marketing, Volume 3, Issue 4.
- Sohrabi, M.; Yee, J.Y.M.; & Nathan R.J., (2013). "Critical Success factors for the adoption of e banking in Malaysia," *International Arab Journal of e technology*.
- Umar H., (1999). *Riset Manajemen Strategik*, Jakarta, PT. Gramedia Pustaka Utama.
- Vankatesh, V. M., et. al. (2003). *User Acceptance of Information Technology:Toward a Unified View*. *MIS Quartely*. Vol. 27 No. 3: Hal. 425-478.

- Wibowo, A., (2006). *Kajian Tentang Perilaku Pengguna Sistem Informasi dengan Pendekatan Technology Acceptance Model (TAM)*. Diambil dari:<http://peneliti.budiluhur.ac.id/wpcontent/uploads/2008/.../arif+wibowo.pdf>, pada tanggal 8 Januari 2014.
- Widiyanto, I., & Prasiliwati S.P., (2016). *Perilaku pembelian melalui internet*: VOL. 17, NO. 2, 109–112 / ISSN 2338-8234 online.