

ABSTRACT

This study aimed to identify the followers perception toward the servant leader, servant leader characteristics, and servant leadership development in STT GKE Banjarmasin.

This study used qualitative methods, where data collections was done by the interview so that they can dig deeper into the implementation of servant leadership, servant leader characteristics and servant leadership development in STT GKE Banjarmasin. As the subjects of this study are the leader, followers and STT's university Student.

Results obtained from this study states that the leader in STT is a servant leader. From the seven characteristics of servant leader such as leader's agapao, humility, altruism, trust, vision, empowerment and service are the reflection of servant leader characteristics inside the leader of STT GKE Banjarmasin. Beside that the servant leadership development is done with model method, where the leader become a model and example for servant leader.

Keywords: *Qualitative, Servant Leader, Characteristics, Servant Leadership Development.*