

DAFTAR PUSTAKA

- Agarwal, F. (2017). *Relationship between Psychological Contract & Organizational Commitment in Indian IT Industry Author (s)*: Promila Agarwal Published by : Shri Ram Centre for Industrial Relations and Human Resources Stable URL : <http://www.jstor.org/stable/23070577> Relat. 47(2), 290–305.
- Ahmad, A. & Khan, S. (2015). Psychological contract breaches and its impact on employee turn over intention and job satisfaction. *European Journal of Business and Management*, 7(10), 31–39.
- Ajayi, V. O. (2017). *Advance Statistical Methods in Education*. September. <https://doi.org/10.13140/RG.2.2.24292.68481>
- Al-Omari, A. A., Qablan, A. M., & Khasawneh, S. M. (2002). Faculty Members ' Intentions to Stay in Jordanian Public Universities. *Ijaes*, 1(1), 26–43.
- Arthur, J. L., & Kolson, M. F. (2017). *Psychological contract fulfillment and its implication on performance of employees : The case of Asanko Gold*. 9(2), 17–25. <https://doi.org/10.5897/JPAPR2017.0402>
- Bashir, S., & Nasir, M. (2013). Breach of psychological contract, organizational cynicism and union commitment: A study of hospitality industry in Pakistan. *International Journal of Hospitality Management*, 34(1), 61–65. <https://doi.org/10.1016/j.ijhm.2013.02.004>
- Behery, M., Abdallah, S., & Parakandi, M. (2016). *Psychological contracts and intention to leave with mediation effect of organizational commitment and employee*. <https://doi.org/10.1108/RIBS-01-2014-0013>

Behery, M., Abdallah, S., Parakandi, M., & Kukunuru, S. (2016). Psychological contracts and intention to leave with mediation effect of organizational commitment and employee satisfaction at times of recession. *Review of International Business and Strategy*, 26(2), 184–203.
<https://doi.org/10.1108/RIBS-01-2014-0013>

Boshoff, A. ., Wyk, R. van, Hoole, C., & Owen, J. . (2002). The prediction of *intention to quit* by means of biographic variables, work commitment, role strain and psychological climate. *Management Dynamics*, 11(4), 14–28.

Cho, S., Johanson, M. M., & Guchait, P. (2009). Employees intent to leave: A comparison of determinants of intent to leave versus intent to stay. *International Journal of Hospitality Management*, 28(3), 374–381.
<https://doi.org/10.1016/j.ijhm.2008.10.007>

Chughati, F. D., & Perveen, U. (2013). A Study of Teachers Workload and Job Satisfaction in Public And Private Schools At Secondary Level in Lahore City Pakistan. *Asian Journal of Social Sciences and Humanities*, 2(1), 202–214.

Cohen, L. (2011). Research methods in education Routledge. *British Journal of Education Technology*, 42(5), 110–116.
<http://www.routledge.com/books/details/ 9780415583367/%0AThis>

Curtis, K. R. (2008). Conducting Market Research Using Primary Data. *Chapter 7 of Niche Markets: Assessment & Strategy Development for Agriculture*, 1–10.

Duffy, R. D., & Richard, G. V. (2006). Physician job satisfaction across six major specialties. *Journal of Vocational Behavior*, 68(3), 548–559.
<https://doi.org/10.1016/j.jvb.2005.12.001>

Estreder, Y., Tomás, I., Chambel, M. J., & Ramos, J. (2019). Psychological contract

and attitudinal outcomes: multilevel mediation model. *Personnel Review*, 48(7), 1685–1700. <https://doi.org/10.1108/PR-07-2018-0237>

Ferdinand, A. (2014a). *Metode Penelitian Manajemen* (Edisi 5). Universitas Diponegoro Press.

Ferdinand, A. (2014b). *Metode penelitian manajemen (Pedoman Penelitian untuk Penulisan Skripsi, Tesis dan Disertasi Ilmu Manajemen)* (5th ed.). Badan Penerbit Universitas Diponegoro.

Ferdinand, A. (2014c). *Structural Equation Model Dalam Penelitian Manajemen : Aplikasi Model-Model rumit Dalam Penelitian untuk Skripsi, Tesis dan Disertasi Doktor* (5th ed.). Undip Press.

Firth, L., Mellor, D. J., Moore, K. A., & Loquet, C. (2004). How can managers reduce employee intention to quit? *Journal of Managerial Psychology*, 19(2), 170–187. <https://doi.org/10.1108/02683940410526127>

Fontinha, R., Chambel, M. J., & Cuyper, N. De. (2014). Training and the Commitment of Outsourced Information Technologies' Workers: Psychological Contract Fulfillment as a Mediator. *Journal of Career Development*, 41(4), 321–340. <https://doi.org/10.1177/0894845313495587>

Gamage, P. N., & Buddhika, K. D. M. (2013). Job satisfaction and intention to leave of IT professionals in Sri Lanka. *Asia Pacific Journal of Marketing and Management Review*, 2(9), 1–11.

Gatling et al. (2016). Leadership & Organization Development Journal. *Leadership & Organization Development Journal*, 16(3), 1–32. <https://doi.org/10.1108/01437739199500003>

Ghosh, P., Satyawadi, R., Joshi, J. P., & Shadman, M. (2013). Who stays with you?

Factors predicting employees' intention to stay. *International Journal of Organizational Analysis*, 21(3), 288–312. <https://doi.org/10.1108/IJOA-Sep-2011-0511>

Ghozali, I. (2017). *Model persamaan struktural konsep dan aplikasi dengan program AMOS 24 Update Bayesian SEM* (7th ed.). Badan Penerbit Universitas Diponegoro.

Given, L. M. (2008). The SAGE Encyclopedia of Qualitative Research Methods. *SAGE Publications*, 1-4129-4163-6.

Guchait, P., & Cho, S. (2010). *The impact of human resource management practices on intention to leave of employees in the service industry in India : the mediating role of organizational commitment.* 5192. <https://doi.org/10.1080/09585192.2010.483845>

Guchait, P., Cho, S., & Meurs, J. A. (2015). Psychological Contracts, Perceived Organizational and Supervisor Support: Investigating the Impact on Intent to Leave Among Hospitality Employees in India. *Journal of Human Resources in Hospitality and Tourism*, 14(3), 290–315. <https://doi.org/10.1080/15332845.2015.1002070>

Guest, D. E., & Conway, N. (2002). Communicating the psychological contract. *Human Resource Management Journal*, 12(2), 22–38.

Gülova, A. A., & Demirsoy, Ö. (2012). *Örgüt Kültürü ve Örgütsel Bağlılık Arasındaki İlişki : Hizmet Sektörü Çalışanları Üzerinde Ampirik Bir Araştırma* *The Relationship Between Organizational Culture and Organizational Commitment : An Empirical Research on Employees of Service Sector.* 3(3), 49–76.

Hair, J. ., Black, W. C., Babin, B. ., & Anderson, R. . (2014). Multivariate Data Analysis (MVDA). In *Pharmaceutical Quality by Design: A Practical Approach*. <https://doi.org/10.1002/9781118895238.ch8>

Hao, Y., Hao, J., & Wang, X. (2016). The relationship between organizational justice and job satisfaction: Evidence from China. *Journal of Chinese Human Resource Management*, 7(2), 115–128. <https://doi.org/10.1108/JCHRM-07-2016-0012>

Haque, A., Fernando, M., & Caputi, P. (2019). Responsible leadership, affective commitment and intention to quit: an individual level analysis. *Leadership and Organization Development Journal*, 40(1), 45–64. <https://doi.org/10.1108/LODJ-12-2017-0397>

Hassan, Z., Abdul-rahman, A., & Basit, A. (2018). The Impact of Psychological Contract on Organisational Commitment: A Study on Public Sector of Maldives. *SSRN Electronic Journal*, XX(2). <https://doi.org/10.2139/ssrn.3056216>

Herriot, P., Manning, W. E. G., & Kidd, J. M. (1997). The Content of the Psychological Contract. *British Journal of Management*, 8(2), 151–162. <https://doi.org/10.1111/1467-8551.0047>

Hogan, N., & Lambert, E. (2009). The Importance of Job Satisfaction and Organizational Commitment in Shaping Turnover Intent. *Journal of Applied Social Psychology*, 34(3), 96–118. <https://doi.org/10.1080/03643100902988141>

Ince, M., & GüL, H. (2011). The role of the organizational communication on employees' perception of justice: A sample of public institution from turkey. *European Journal of Social Sciences*, 21(1), 106–124.

Indriantoro, N., & Supomo, B. (2009). *Metodologi Penelitian Bisnis*. BPFE-YOGYAKARTA.

Ismail, A. (2016). Effect of Job Satisfaction on Organizational Commitment. *Management & Marketing*, 14(1), 25–40.

Jaffari, A. A., & Javed, H. A. (2014). *Impact of Organizational Commitment on Intention to Leave: An Empirical Study of the Faculty Members Working in Public Sector Universities of Pakistan*. 3(1), 85–94.

Jafri, H., & Lhamo, T. (2013). Organizational Commitment and Work Performance in Regular and Contract Faculties of Royal University of Bhutan. *Journal of Contemmorary Research in Management*, 8(2), 12. <http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.874.3341&rep=rep1&type=pdf>

Johari, J., Yean, T. F., Adnan, Z., Yahya, K. K., & Ahmad, M. N. (2012). Promoting employee intention to stay: Do human resource management practices matter? *International Journal of Economics and Management*, 6(2), 396–416.

Joshi, A., Kale, S., Chandel, S., & Pal, D. (2015). Likert Scale: Explored and Explained. *British Journal of Applied Science & Technology*, 7(4), 396–403. <https://doi.org/10.9734/bjast/2015/14975>

Kamarulzaman, W., & Nordin, M. S. (2012). Job Satisfaction: The Comparison between School-Leavers and College Graduates. *Proceeding of the 2nd International Conference on Arts, Social Science & Technology, March*, 1–14.

Kantek, F., & Kaya, A. (2017). Professional values, job satisfaction, and intent to leave among nursing managers. *Journal of Nursing Research*, 25(4), 319–325.

- <https://doi.org/10.1097/jnr.00000000000000164>
- Kosker, E. (2018). Moderating Role of Well-Being on the Relation between Psychological Contract and Intention to Leave. *European Journal of Educational Management*, 1(1), 1–8. <https://doi.org/10.12973/eujem.1.1.1>
- L, F., D.J, M., K.A, M., & C, L. (2004). How can managers reduce employee intention to quit? *Journal of Managerial Psychology*, 19(2), 170–187.
- Lambert, L. S., Edwards, J. R., & Cable, D. M. (2003). Breach and fulfillment of the psychological contract: A comparison of traditional and expanded views. *Personnel Psychology*, 56(4), 895–934. <https://doi.org/10.1111/j.1744-6570.2003.tb00244.x>
- Lester, D., Farquharson, C., Russell, G., & Houston, B. (2000). Identification of a family of noncanonical ubiquitin-conjugating enzymes structurally related to yeast UBC6. *Biochemical and Biophysical Research Communications*, 269(2), 474–480. <https://doi.org/10.1006/bbrc.2000.2302>
- Manurung, M. T. (2012). *Analisis Pengaruh Stres Kerja dan Kepuasan Kerja Terhadap Turnover Intention Karyawan*. 1, 1–83.
- Masum, A. K. M., Azad, M. A. K., Hoque, K. E., Beh, L. S., Wanke, P., & Arslan, Ö. (2016). Job satisfaction and intention to quit: An empirical analysis of nurses in Turkey. *PeerJ*, 2016(4). <https://doi.org/10.7717/peerj.1896>
- Meyer, J. P., & Allen, N. J. (1991). Science 2008 Navarro. *Human Resource Management Review*, 1(1), 61–89. [https://doi.org/10.1016/1053-4822\(91\)90011-Z](https://doi.org/10.1016/1053-4822(91)90011-Z)
- Mobley, W. H. (1982). Intermediate Linkages in the Relationships between Job Satisfaction and Employee Turnover. *Journal of Applied Psychology*, 62(2), 237–240.

Mobley, William H. (1977). Intermediate linkages in the relationship between job satisfaction and employee turnover. *Journal of Applied Psychology*, 62(2), 237–240. <https://doi.org/10.1037/0021-9010.62.2.237>

Mohammad, I., & Jahangir, A. (2014). Factors influencing Intention to Quit or Stay in Jobs: An Empirical Study on selected sectors in Bangladesh ISSN: 1817-1680 Volume 6, Issue I, December 2014. *Stamford Journal of Business Studies*, 6(1), 142–164. https://www.researchgate.net/publication/292963289_Factors_influencing_In_tention_to_Quit_or_Stay_in_Jobs_An_Empirical_Study_on_selected_sectors_in_Bangladesh

Muhammad Masroor, A., & Jamilha Fakir, M. (2010). Level of Job Satisfaction and Intent to Leave among Malaysian Nurses. *Business Intelligence Journal*, 3(1), 123–137.

Mühl, J. K. (2014). Research methodology. *Contributions to Management Science*, 75–100. https://doi.org/10.1007/978-3-319-04069-1_4

Nzir, M. (2017). *Metode Penelitian* (cetakan 11). PT. Ghalia Indonesia

Ogbu, F. (2015). Social Intelligence and Employee. *International Journal of Novel Research In Marketing Management and Economic*, 2(1), 27–34.

Paracha, A. (2014). Impact of Psychological Contract Breach and Psychological Contract Fulfillment on Employees' Intention to Quit In Telecom Sector of Pakistan. *IOSR Journal of Business and Management*, 16(1), 93–97. <https://doi.org/10.9790/487x-16179397>

Parvin Mosammod Mahamuda, M. M. N. K. (2011). FACTORS AFFECTING EMPLOYEE JOB SATISFACTION OF PHARMACEUTICAL SECTOR.

(تەقىقەتلىقىنى)، 1(٢٠١٠)، ٣٧-٤٦. <https://doi.org/10.4018/jdsd.2010103001>

Rad, A. M. M., & Yarmohammadian, M. H. (2006). A study of relationship between managers' leadership style and employees' job satisfaction. *International Journal of Health Care Quality Assurance Incorporating Leadership in Health Services*, 19(2–3). <https://doi.org/10.1108/13660750610665008>

Raja, U., Johns, G., & Ntalianis, F. (2004). The impact of personality on psychological contracts. *Academy of Management Journal*, 47(3), 350–367. <https://doi.org/10.2307/20159586>

Ramalho Luz, C. M. D., Luiz de Paula, S., & de Oliveira, L. M. B. (2018). Organizational commitment, job satisfaction and their possible influences on intent to turnover. *Revista de Gestão*, 25(1), 84–101. <https://doi.org/10.1108/rege-12-2017-008>

Riley. (1994). *Research Commons at the University of Waikato Copyright Statement : TURNOVER INTENTIONS: THE MEDIATION EFFECTS OF JOB SATISFACTION , AFFECTIVE COMMITMENT , A thesis of Master of Applied Psychology at The University of Waikato by The University of Waikato. 1994.*

Robbins and Judge. (2013). *Organizational Behavior*.

Robbins, S. P. (2006). *Perilaku Organisasi* (Edisi Kese). PT. Gramedia.

Robinson, R. N. S., & Beesley, L. G. (2010). Linkages between creativity and intention to quit: An occupational study of chefs. *Tourism Management*, 31(6), 765–776. <https://doi.org/10.1016/j.tourman.2009.08.003>

Rodwell, J., Ellershaw, J., & Flower, R. (2015). Fulfill psychological contract

- promises to manage in-demand employees. *Personnel Review*, 44(5), 689–701. <https://doi.org/10.1108/PR-12-2013-0224>
- Saimir, S., & Jonida, L. (2013). Job Satisfaction and Organizational Commitment : the Case of Shkodra Municipality. *European Scientific Journal*, 9(17), 41–51.
- Sekaran, U. (2006). *Metodologi Penelitian Untuk Bisnis* (Edisi 4). Salemba Empat.
- Seo, Y., Ko, J., & Price, J. L. (2004). The determinants of job satisfaction among hospital nurses: A model estimation in Korea. *International Journal of Nursing Studies*, 41(4), 437–446. <https://doi.org/10.1016/j.ijnurstu.2003.11.003>
- Sharimllah Devi Ramachandran Siong Choy Chong Hishamuddin Ismail. (2011). *Organisational culture An exploratory study comparing faculties' perspectives within public and private universities in Malaysia*.
- Shigenobu, K., & Ikeda, M. (2009). Care for the patients with frontotemporal lobar degeneration. *Brain and Nerve*, 61(11), 1337–1342.
- Solinger, O. N., van Olffen, W., & Roe, R. A. . (2008). Beyond the three-component model of organizational commitment. *Journal of Applied Psychology*, 93, 70–83.
- Spector, P. E. (1997). *Job Satisfaction : Application, assessment, Causes and Consequences*. SAGE Publications Ltd.
- Srivastava, S. (2013). Job Satisfaction and Organizational Commitment Relationship: Effect of Personality Variables. *Vision: The Journal of Business Perspective*, 17(2), 159–167. <https://doi.org/10.1177/0972262912483529>
- Sugiyono. (2007). *Metode Penelitian Bisnis*. CV. Alfabeta.

Sugiyono. (2014). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Alfabeta.

Tian-Foreman, W. (2009). Job satisfaction and turnover in the Chinese retail industry. *Chinese Management Studies*, 3(4), 356–378.
<https://doi.org/10.1108/17506140911007503>

Todd, R. (2018). *the Impact of Psychological Contracts on Organizational May*.

Tsai, P.-L. (2013). A Study on the Structural Equation Modeling of Perception of College FIVB Players towards the Leadership Behavior of Coaches, Training Satisfaction and Team Cohesion. *The Journal of Human Resources and Adult Learning*, 9 Num 2.

Turnley, W. H., Bolino, M. C., Lester, S. W., & Bloodgood, J. M. (2003). The impact of psychological contract fulfillment on the performance of in-role and organizational citizenship behaviors. *Journal of Management*, 29(2), 187–206.
[https://doi.org/10.1016/S0149-2063\(02\)00214-3](https://doi.org/10.1016/S0149-2063(02)00214-3)

Umar, S., & Ringim, K. J. (2015). Psychological Contract and Employee Turnover Intention among Nigerian Employees in Private Organizations. *Management International Conference, April 2017*, 219–229.

Walliman, N. (2010). Research Methods: The Basics. In *Research Methods: The Basics*. <https://doi.org/10.4324/9780203836071>

Wilson, N. A. (2015). Factors that affect job satisfaction and intention to leave of allied health professionals in a metropolitan hospital. *Australian Health Review*, 39(3), 290–294. <https://doi.org/10.1071/AH14198>

Yam, K. C., Klotz, A. C., He, W., & Reynolds, S. J. (2017). From good soldiers to

psychologically entitled: Examining when and why citizenship behavior leads to deviance. *Academy of Management Journal*, 60(1), 373–396.
<https://doi.org/10.5465/amj.2014.0234>

Yasmin, K., & Marzuki, P. D. N. A. (2015). Impact of Organizational Commitment on Intention to Quit Among Psychiatric Nurses: Evidence from Pakistan. *International Journal of Learning and Development*, 5(4), 89–102.
<https://doi.org/10.5296/ijld.v5i4.8734>