

ABSTRACT

Human resources are driving force for a company or organization, which greatly influences the progress and development of a company or organization. Human resources influence the company to be able to achieve company goals. To measure human resources in a company can be seen through its performance, such as work family conflict and non-physical work environments. There are differences in the result of research or research gap from previous studies, so a study was conducted to test and analyze the effect of work family conflict and non-physical work environments on the performance of the production division of PT Hyup Sung Indonesia.

In this study, the data was collected through distribution of questionnaires to employees PT Hyup Sung Indonesia using a purposive sampling with the criteria of the respondents being female employees in the production division with a married status. The target population is 230 employees, and the sample used 98 employees. The data testing technique in this research is multiple linear regression test.

The results of this study indicate that work family conflict has positive effect on employee performance. Non-physical work environment has a positive and significant effect on employee performance.

Keywords: work family conflict, non-physical work environment, employee performance.