

## DAFTAR PUSTAKA

- Akhbari, Maryam; Negar Tabesh; dan Vahid Ghasemi, (2013), "Perceived organizational justice, job satisfaction, and OCB: How do they relate to each other," *Journal of Basic and Applied Scientific Research*
- Astuti, Sih Darmi dan Subagyo, Herry.2005.Pengaruh Keadilan Prosedural dan Keadilan Distributif terhadap Kepuasan pada Penilaian, Komitmen dan Turnover Intention. *Jurnal Bisnis dan Ekonomi*. Vol. 12 No. 1 Mar. p.23-44
- Chen, Li Yueh. 2004. Examining the Effect of Organization Cyulture and Leadership Behaviors on Organizational Commitment, Job Satisfaction, and Job Performance at Small and Middle-sized Firms of Taiwan.*The Journal of American Academy of Business*. Cambridge. September. p. 432-438
- Emilisa, Netania. 2001. Hubungan antaran Job Satisfaction dengan Organizational Commitment pada Dana Pensiun Lembaga Keuangan yang dikelola oleh Perusahaan Asuransi di Jakarta. *Media Riset Bisnis dan Manajemen*. Vol. 1 No. 3 p. 229-244
- Fuad Mas'ud, 2004, *Survai Diagnosis Organisasional (Konsep dan Aplikasi)*, Badan Penerbit Universitas Diponegoro.
- Ghozali, Imam dan Setiawan, Ivan. 2005. Pengaruh Multidimensi Komitmen Organizational terhadap inten keluar dalam Setting Akuntan Publik.*Usahawan*.No. 4 Tahun XXXIV. April. p. 39-44
- Ghozali, 2011, *Aplikasi analisis Multivariate dengan Program SPSS*, Badan Penerbit UNDIP , Semarang.
- Hair, J.F.,Jr.,R.E. Anderson, R.L., Tatham & W.C. Black, (1995),*Multivariate Data Analysis With Readings*, Englewood Cliffs, NJ: Prentice Hall.
- Kuehn, Kennit dan Busaidi, Yousef. 2002. Citizenship Behavior in A Non-Western Context : An Examination of The Role of Satisfaction, Commitment and Job Characteristics On Self-Reported OCB.*IJCM* Vol. 12 No. 2 p. 107-125
- Kurniawati, Indah Anggun, (2008), "Perbedaan tingkat OCB pada karyawan yang memiliki kepuasan tinggi dan karyawan yang memiliki kepuasan rendah," *Jurnal Psikologi*
- Lawrence, Janet; Molly Ott; dan Alli Bell, (2011), Faculty organizational commitment and citizenship, *Res High Educ*

- Lee, Jangwoo and Miller Danny. 1999. People Matter: Commitment to Employees, Strategy and Performance in Korean Firms. *Strategic Management Review*. Vol.20 p. 579-593.
- Menon, Maria E, 2002, "Perceptions of Pre-Service and In-Service Teachers Regarding the Effectiveness of Elementary School Leadership in Cyprus", *The International Journal of Educational Management*, 16 February, p.91-97.
- Meyer, John; Ramona, Bobocel and Natalie, Allen. 1991. Development of Organizational Commitment During the First Year of Employment : P A Longitudinal Study of Pre-and Post-entry Influences. *Journal of Management*. Vol. 17 No. 4, 717-733
- Meyer, Allen And Smith. 1993. Commitment to Organizational and Occupatons : Extention and Test of A Three-Component Conceptualization. *Journal of Applied Psychology*. p. 538-551
- Rifai, Harif Amali. 2005. A Test of the Relationships Among Prceptions of Justice, Job Satisfaction, Affective Commitment and OCB. *Gadjah Mada International. Journal of Bussiness*. May-August. Vol. 7. No. 2 p. 131-154
- Robbins, Stephen. 2006. *Perilaku Organisasi*. Prentice Hall. PT Indeks Kelompok Gramedia. Edisi Bahasa Indonesia. Edisi Kesepuluh
- Sandra, Devy, (2008), "Kontribusi komitmen organisasional dan kepemimpinan transformasional terhadap OCB pada PT Carefour Indonesia," *Jurnal Psikologi*
- Shaiful Annuar Khalid dan Hasan Ali, (2005)," Self and Superior ratings of organizational citizenship behaviour: Are there differences in the sources ratings," *Problems and Perspectives Management*,
- Sloat, Kim. 1999. Organizational Citizenship. Does Your Firm Inspire Employees to be " Good Citizens " ?. *American Society of Sofety Engineers*. April
- Ueda, Yutaka, (2012), "OCB in japanesse organization: the effect job involvement, organizational commitment, and collectivism," *Journal of Behavioral Studies in Bussiness*
- Veitzhal Rivai, 2003, "Bagaimana Meningkatkan Kinerja Karyawan Bank : Survey di Bank Negara Indonesia dan Bank Mandiri (2001)" *Jurnal Ekonomi Perusahaan*, Volume 10 No.2 Juni 2003.