

ABSTRACT

Directorate General Of Taxes has conducted a comprehensive change that covers all operational activities. One of them through forming of office that employ modernization tax administration system by applying advanced information technology. Change of this organization is expected will improve officer performance and officer integrity. In turn, it can give the excellent-service to customer (taxpayers). The aim of this research is to analyze some factors that influence the officer performance. Based on literature review, this research will focus on the influence of restructuring organization, cultural organization to the job satisfaction and to improvement of officer performance in District Tax Office based on modern administration under the coordination Of Regional Office Jakarta Special. Based on literature review, this study propose some hypotheses.

This research involved 105 of officer of District Tax Office based on modern administration under the coordination Of Regional Office Jakarta Special. The result of the study showed that all hypotheses which proposed in this research can be accepted. It means, restructuring organization, cultural organization have a positive and significant effect to job satisfaction and performance officer of Directorate General Of Taxes. This finding gives implication that Directorate General Of Taxes can improve its officer performance by restructuring the organization and creating organizational culture.

Keyword: Restructuring organization, Cultural of organization, Job Satisfaction and Performance officer.