

DAFTAR REFERENSI

- Abbey, Augustus, 1983, "R&D work climate and innovation in semiconductors", **Academy of Management Journal**, Vol. 26, No.2, 362-368
- Ableson, M.A.,1987, "Examination of Avoidable and Unavoidable Turnover", **Journal of Applied Psychology**, Vol.72, No.3,382-386
- Abraham, Rebecca, 1999, "The Impact of Emotional Dissonance on Organizational Commitment and Intention to Turnover", **The Journal of Psychology**, 133(4), 441-455
- Ahuja, Manju K., Katherine M.Chudoba, Charles J. Kacmar, D. Harrison MCKnight, Joey F. George, 2007, "IT Road Warriors: Balancing Work-Family Conflict, Job Autonomy, and Work Overload to Mitigate Turnover Intentions", **MIS Quarterly**, Vol.31 No.1, pp.1-17, Maret
- Alavi, Hamid Reza dan Ramazan Jahandari,2005, "The Organizational Climate Of Kerman Shahid Bahonar University", **Public Personnel Management**, Vol.34, No.3
- Arnold, Hugh, J. dan Daniel C. Feldman, 1982, "A Multivariate Analysis of the Determinants of Job Turnover", **Journal of Applied Psychology**, Vol.67, No.3, 350-360
- Batlis, Nick C., 1980,"The effect of organizational climate on job satisfaction, anxiety, and propensity to leave", **The Journal Of Psychology**, 104, 233-240
- Beehr, Terry A. dan John E. Newman, 1978, "Job stress, employee health, and organizational effectiveness: a facet analysis, model, and literature review", **Personnel Psychology**, 31
- Bloomquist, Michael J. dan Brian H. Kleiner, 2000, "How to Reduce Theft and Turnover Through Better Hiring Methods", **Management Research News**, Vol.23 No.7/8
- Bretz, Robert D., Jr, John W. Boudreau dan Timothy A. Judge, 1994, "Job search behavior of employed managers", **Personnel Psychology**, 47
- Brown, Steven P. dan Robert A. Peterson, 1993, "Antecedents and Consequences of Salesperson Job Satisfaction: Meta-Analysis and Assessment of Causal Effect", **Journal of Marketing Research**, Vol.XXX. 63-77

- Brown, Steven P. dan Robert A. Peterson, 1994, "The Effect of Effort on Sales Performance and Job Satisfaction", **Journal of Marketing**, Vol. 58, 70-80
- Carmeli, Abraham dan Jacob Weisberg, 2006, "Exploring Turnover Intention among Three Professional Groups of Employees", **Human Resource Development International**, Vol.9, No.2,191-206, Juni
- Carsten, Jeanne, M. dan Paul E. Spector, 1987, "Unemployment, Job Satisfaction, and Employee Turnover: A Meta-Analytic Test of the Muchinsky Model", **Journal of Applied Psychology**, Vol.72, No.3, 374-381
- Chiu, Chou-Kang, Chich-Pen Lin, Yuan Hui Tsai, dan Ching-Yun Hsiao,2005, "Modeling Turnover Intentions and Their Antecedents Using the Locus of Control as a Moderator: A Case of Customer Service Employees", **Human Resource Development Quarterly**, Vol.16, No.4, Winter
- Church, Allan H, 1995, "Manajerial Behaviors and Work Group Climate as Predictors of Employee Outcomes", **Human Business Developmnet Quarterly**, Vol.6,173-205.
- Churchill, Jr., Gilbert A., Neil M. Ford, dan Orville C. Walker, Jr., 1976, "Organizational Climate and Job Satisfaction in the Salesforce", **Journal of Marketing Research**, Vol. XIII, November, 323-332
- Cohrs, J. Christopher, Andrea E. Abele, dan Dorothea E. Dette, 2006, "Integrating Situational and Dispositional Determinants Of Job Satisfaction: Findings From Three Samples Of Professionals", **The Journal Of Psychology**, 140(4), 363-395
- Cotton, John L. dan Jeffrey M. Tuttle, 1986, "Employee Turnover: A Meta-Analysis and Review with Implications for Research", **Academy of Management Review**, Vol.11, No.1, 55-70
- Desiana, Putri Mega dan Budi W. Soetjipto,2006, "Pengaruh Role Stressor dan Persepsi Dukungan Organisasi (Perceived Organizational Support) terhadap Kepuasan Kerja dan Komitmen: Studi Kasus Asisten Dosen FEUI", **Usahawan**, No.05 TH XXXV, Mei
- Djati, S. Pantja dan Khusaini, 2003, "Kajian Terhadap Kepuasan Kompensasi, Komitmen Dan Prestasi Kerja", **Jurnal Manajemen dan Kewirausahaan**, Vol 5(1), Maret, 25-41
- Downey, H. Kirk dan Don Hellriegel John W. Slocum, Jr., 1975, "Congruence between individual, needs, organizational climate, job satisfaction and performance, **Academy Of Management Journal**, Vol.18, No.1

- Ferdinand, Augusty, 2006, **Structural Equation Modelling Dalam Penelitian Manajemen**, Edisi 4, BP UNDIP
- Ferijani, Agatha dan A. Ika Rahutami, 2001, "Stres kerja karyawan BPR", **Dian Ekonomi** Vol. VII No.1, Maret, 19-34
- Fey, Carl F. dan Paul W. Beamish, 2001, "Organizational climate similarity and Performance: International Joint Ventures in Russia", **Organization Studies**, 22/5, 853-882
- Fields, Dail, Myra E. Dingman, Paul M. Roman dan Terry C. Blum, 2005, "Exploring predictors of alternative job changes", **Journal of Occupational and Organizational Psychology**, 78, 63-82
- Friedlander, Frank dan Newton Margulies, 1969, "Multiple Impacts of Organizational Climate and Individual Value Systems Upon Job Satisfaction", **Personnel Psychology**, 22, 171-183
- Futrell, Charles M. dan A. Parasuraman, 1984, "The Relationship of Satisfaction and Performance to Salesforce Turnover", **Journal of Marketing**, Vol.48, 33-40
- Griffeth, Rodger W., Peter W. Hom, dan Stefan Gaertner, 2000, "A Meta-Analysis of Antecedents and Correlates of Employee Turnover: Update, Moderator Test, and Research Implications for Next Millenium", **Journal of Management**, Vol. 26, No.3, 463-488
- Harter, James K., Frank L. Schmidt, dan Theodore L. Hayes, 2002, "Business-Unit-Level Relationship Between Employee Satisfaction, Employee Engagement, and Business Outcomes: A Meta-Analysis", **Journal of Applied Psychology**, Vol.87, No.2, 268-279
- Haryanti, Endang, 2005, **Analisis Pengaruh Gaya Kepemimpinan dan Iklim Organisasi Terhadap Kepuasan Kerja dan Kinerja Pegawai Kantor Kecamatan Gayamsari Pemkot Semarang**, Tesis Program Pasca Sarjana Magister Manajemen Universitas Diponegoro (tidak dipublikasikan)
- Hom, Peter W. dan Rodger W. Griffeth, 1991, "Structural Equations Modeling Test of Turnover Theory: Cross-Sectional and Longitudinal Analyses", **Journal of Applied Psychology**, Vol.76, No.3, 350-366
- Hwang, Ing-San, Dr. dan Jyh-Huei Kuo, 2006, "Effects of Job Satisfaction and Perceived Alternative Employment Opportunities on Turnover Intention – An Examination of Public Sector Organizations", **The Journal of American Academy of Business**, Cambridge, Vol.8, March

- Igbaria, M. dan Greenhaus, J.H., 1992, "Determinants of MIS employees turnover intentions: a structural equation model", **Communications of the ACM**, 35, pp.34-51
- Indriantoro, Nur dan Bambang Supomo, 1999, **Metodologi Penelitian Bisnis Untuk Akuntansi & Manajemen**, BPFE UGM
- Irwansyah, 2005, "Pengaruh komitmen organisasional, kepuasan kerja, dan keperilakuan etis terhadap keinginan berpindah profesional sistem informasi", **Jurnal Bisnis Strategi**, Program Magister Manajemen UNDIP, Vol.14 No.2, Desember
- Jagaratnam, Giri dan Polly Buchanan, 2004, "Balancing the demands of school and work: stress and employed hospitality students", **International Journal of Contemporary Hospitality Management**, Vol. 16, No.4, pp.237-245
- Jaramillo, Fernando, Jay Parakash Mulki, and Paul Solomon, 2006, "The role of ethical climate on salesperson role stress, job attitudes, turnover intention, and job performance", **Journal of Personal Selling & Sales Management**, Vol. XXVI, No.3, summer, pp.271-282
- Jürges, Hendrik, 2003, "Age, Cohort, and the Slump in Job Satisfaction among West German Workers", **LABOUR**, Vol. 17 (4) 489-518
- Luthans, F., 1992, **Organizational Behavior**, 6th edition, Mc Graw Hill Book Company, New York
- Madlock, Paul E., 2008, "The link between leadership style, communicator competence, and employee satisfaction", **Journal of Business Communication**, Vol. 45, No.1, January, p.61-78
- Mahajan, Jayashree, Gilbert A. Churchill, Jr., Neil M. Ford, dan Orville C. Walker, Jr., 1984, "A Comparison of the Impact of Organizational Climate on the Job Satisfaction of Manufacturer's Agents and Company Salespeople: An Exploratory Study", **Journal Of Personel Sellings & Sales Management**, May
- Mardiana, Tri dan Muafi, 2001, "Studi empiris pengaruh stressor terhadap kinerja", **Jurnal Siasat Bisnis**, No.6, Vol.1
- Mas'ud, Fuad, 2004, **Survai Diagnosis Organisasional Konsep dan Aplikasi**, BP UNDIP
- Mc Nesse-Smith, D, 1996, "Increasing Employee Productivity, Job Satisfaction and Organizational Commitment", **Hospital & Health Services Administration**, 41:2, pp.160-175, summer

- McMurray, Adela J., D.R. Scott dan R. Wayne Pace, 2004, "The Relationship between Organizational Commitment and Organizational Climate in Manufacturing", **Human Resource Development Quarterly**, Vol. 15, No.4, Winter
- Motowidlo, Stephan J. dan John S. Packard, 1986, "Occupational Stress: Its Causes and Consequences for Job Performance", **Journal of Applied Psychology**, Vol.71, No.4, 618-629
- Muchinsky, Paul M., 1977, "Organizational Communication: Relationships to Organizational Climate and Job Satisfaction", **Academy Of Management Journal**, Vol. 20, No.4, 592-607
- Mulki, J.Prakash, F. Jaramillo, dan W.B. Locander, 2006, "Effect of ethical climate and supervisory trust on salesperson's job attitudes and intentions to quit", **Journal of Personal Selling and Sales Management**, Vol.XXVI, No.1, Winter, pp.19-26
- Narayanan, Lakshmi, Shanker Menon dan Paul E. Spector, 1999, "Stress in workplace" **Journal Of Organizational Behaviour**, Jan, 20, pp.63-73
- Nasrudin, A.M. dan S. Kumaresan, "Organisational Stressor", **Singapore Management Review**, Vol. 27, No.2
- Netemeyer, Richard G., Mark W. Johnston, dan Scot Burton, 1990, "Analysis of Role Conflict and Role Ambiguity in a Structural Equations Framework", **Journal of Applied Psychology**, Vol. 75, No.2, 148-157
- Raabe, Babette dan Terry A. Beehr, 2003, "Formal mentoring versus supervisor and coworker relationship: differences in perceptions and impact", **Journal of Organizational Behavior**, 24, 271-293
- Ramaswami, Sridhar N. dan Jagdip Singh, 2003, "Antecedents and Consequences of Merit Pay Fairness for Industrial Salespeople", **Journal Of Marketing**, Vol.67, 46-66
- Rivai, 2000, "Career Resilience: Paradigma Baru Dalam Pengembangan Karir", **Telaah Bisnis**, Vol. 1, No. 1, Juli, 73-85
- Robbins, Stephens P., 2003, **Prilaku Organisasi**, Edisi Kesepuluh, Prentice-Hall, Jakarta
- Rongga, K.L, Schmidt, D.B, Shull, C. and Schmitt, N., 2001, "Human Resources Practices, Organizational Climate, and Customer Satisfaction", **Journal of Management**, July, pp.70-89
- Samad, Sarminah, 2006, "Predicting Turnover Intentions: The Case of Malaysian Government Doctors", **The Journal of American Academy of Business**, Cambridge, Vol.8, No.2, March

- Schuler R.S. dan Jackson S.E., 1996, **Manajemen Sumber Daya Manusia**, Edisi Keenam, Jilid 2, Erlangga, Jakarta
- Shadur, Mark A; Kienzle Rene & Rodwell John J., 1999, "The Relationship Between Organizational Climate and Employee Perceptions of Involvement", **Group and Organizational Management**, Vol. 24, No. 4, December, pp.479-503.
- Snyder, Carey J., 1990, "The Effects of Leader Behavior and Organizational Climate on Intercollegiate Coaches Job Satisfaction", **Journal Of Sport Management**, 4, 59-70.
- Srivastav, Avinash Kumar, 2006, "Organizational Climate as a Dependent Variable, relationship with role stress, coping strategy and personal variables", **Journal Of Management Research**, Vol.6, No.3, Dec
- Sullivan, Sherry E, Rabi S. Bhagat, 1992, "Organizational Stress, Job Satisfaction and Job Performance: Where Do We Go From Here?", **Journal Of Management**, Vol.18, No.2, 353-374
- Sweeney, Breda dan Brid Boyle, 2005, "Supervisory Actions, Job Satisfaction and Turnover Intentions of Irish Trainee Accountants", **The Irish Accounting Review**, Vol.12, No.2, 47-73
- Tett, Robert P. dan John P. Meyer, 1993, " Job satisfaction, organizational commitment, turnover intention, and turnover: path analyses based on meta-analytic findings", **Personnel Psychology**, 46
- Vandenberg, Robert J. dan Jodi Barnes Nelson, 1999, "Disaggregating the Motives Underlying Turnover Intentions: When Do Intentions Predict Turnover Behavior?", **Human Relations**, Vol.52, Oktober, 1313-1336
- Vardi, Yoav, 2001, "The effects of organizational and ethical climate on misconduct at Work", **Journal of Business Ethics**, 29: 325-337
- Vibiznews.com
- Wei, Yinghong dan Neil A. Morgan, 2004, "Supportiveness of Organizational Climate, Market Orientation, and New Product Performance in Chinese Firm", **Journal Product Innovation Management**, 21:375-388
- Widyastuti, E.N, 2004, **Analisis Pengaruh Iklim Organisasi dan Motivasi Terhadap Kinerja Pegawai Melalui Variabel Intervening Kepuasan Kerja Pegawai Dinas Pertanian Kota Semarang**, Tesis Program Pasca Sarjana Magister Manajemen Universitas Diponegoro (tidak dipublikasikan)

Williams, Eric S., Thomas R. Konrad, William E. Scheckler, Donald E. Pathman, Mark Linzer, Julia McMurray, Martha Gerrity, Mark Schwartz, 2000, "The effects of job satisfaction and perceived stress on the physical and mental health and withdraw intentions of physicians", **Academy Of Management Proceedings**, HCM

Winterton, Jonathan,2004, "A conceptual model of labour turnover and retention", **Human Resource Development International**, 7:3,pp.371-390
